This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/035526-2022">https://www.find-tender.service.gov.uk/Notice/035526-2022</a>

#### **Planning**

# Request for Information - Campus Life Case Management solution

UNIVERSITY OF MANCHESTER

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-035526

Procurement identifier (OCID): ocds-h6vhtk-038dd1

Published 15 December 2022, 2:25pm

# **Section I: Contracting authority**

# I.1) Name and addresses

UNIVERSITY OF MANCHESTER

Room G010, John Owens Building, Oxford Road

**MANCHESTER** 

M139PL

#### **Email**

procurement@manchester.ac.uk

## Telephone

+44 1612758857

#### Country

**United Kingdom** 

#### Region code

UKD33 - Manchester

# **UK Register of Learning Providers (UKPRN number)**

UKPRN 10007798

## Internet address(es)

Main address

https://www.staffnet.manchester.ac.uk/procurement/

# I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://in-tendhost.co.uk/manchesteruniversity/aspx/

Additional information can be obtained from the above-mentioned address

# I.4) Type of the contracting authority

Body governed by public law

# I.5) Main activity

Education

# **Section II: Object**

# II.1) Scope of the procurement

#### II.1.1) Title

Request for Information - Campus Life Case Management solution

Reference number

2022/2001/CM/SL/JL

#### II.1.2) Main CPV code

• 48000000 - Software package and information systems

#### II.1.3) Type of contract

**Supplies** 

#### II.1.4) Short description

The University is currently undertaking a project to introduce a single case management system for three central support services located within the Division of Campus Life; Counselling and Mental Health, Disability Services and Advice and Response (which is responsible for safeguarding cases and conduct and discipline). Each service requires their own solution that is aligned with their activities, whilst also offering an overview of actions and interactions across the three services.

As part of this project, it has been identified that it would be beneficial to carry out soft market testing to ascertain the offerings of such applications within the market, and any key areas of development within recent years.

# II.1.6) Information about lots

This contract is divided into lots: No

# II.2) Description

## II.2.2) Additional CPV code(s)

48333000 - Contact management software package

• 48814200 - Patient-administration system

#### II.2.3) Place of performance

**NUTS** codes

• UKD3 - Greater Manchester

Main site or place of performance

The University of Manchester

#### II.2.4) Description of the procurement

This market research enquiry is in the form of a questionnaire with potential for follow up demonstrations. Responses received from the RFI will assist the University to ascertain supplier level interest and enable planning for invitation of interested parties to these demonstrations, in addition to allowing the organisation to understand the changes and development in the market. The University may also undertake further discussions with suppliers who have expressed an interest, to better its understanding of the supply market and product capability.

## II.2.14) Additional information

Additional Information on how to apply:

https://in-tendhost.co.uk/manchesteruniversity/aspx/

Responses to this PIN to be received by 9th January 2023 @ 12.00hrs

# II.3) Estimated date of publication of contract notice

1 May 2023

# Section IV. Procedure

# IV.1) Description

## IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes