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Contract

Care and Support at Home Services

Cornwall Council

F03: Contract award notice

Notice identifier: 2024/S 000-035509

Procurement identifier (OCID): ocds-h6vhtk-043cf4

Published 1 November 2024, 2:56pm

Section I: Contracting authority

I.1) Name and addresses

Cornwall Council

County Hall, Treyew Road

Truro

TR1 3AY

Contact

Mr Jeff Goostrey

Email

jeff.goostrey@cornwall.gov.uk

Telephone

+44 1872322024

Country

United Kingdom

Region code

UKK3 - Cornwall and Isles of Scilly

Internet address(es)

Main address

<http://www.cornwall.gov.uk>

Buyer's address

<http://www.cornwall.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Care and Support at Home Services

Reference number

DN660169

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Care and Support at Home Services

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £250,000,000 / Highest offer: £300,000,000 taken into consideration

II.2) Description

II.2.1) Title

Lot 1 - Penwith

Lot No

1

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKK3 - Cornwall and Isles of Scilly

II.2.4) Description of the procurement

Care and Support at Home Services

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

First option to extend by a further 3 years, second option to extend by a further 2 years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 - Kerrier (South)

Lot No

2

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKK3 - Cornwall and Isles of Scilly

II.2.4) Description of the procurement

Care and Support at Home Services

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

First option to extend by a further 3 years, second option to extend by a further 2 years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3 - Kerrier (North)

Lot No

3

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKK3 - Cornwall and Isles of Scilly

II.2.4) Description of the procurement

Care and Support at Home Services

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

First option to extend by a further 3 years, second option to extend by a further 2 years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4 - Falmouth and Penryn

Lot No

4

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKK3 - Cornwall and Isles of Scilly

II.2.4) Description of the procurement

Care and Support at Home Services

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

First option to extend by a further 3 years, second option to extend by a further 2 years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 5 - Truro Rural

Lot No

5

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKK3 - Cornwall and Isles of Scilly

II.2.4) Description of the procurement

Care and Support at Home Services

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

First option to extend by a further 3 years, second option to extend by a further 2 years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 6 - Newquay and Clays

Lot No

6

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKK3 - Cornwall and Isles of Scilly

II.2.4) Description of the procurement

Care and Support at Home Services

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

First option to extend by a further 3 years, second option to extend by a further 2 years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 7 - St Austell, Three Harbours and Mevagissey

Lot No

7

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKK3 - Cornwall and Isles of Scilly

II.2.4) Description of the procurement

Care and Support at Home Services

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

First option to extend by a further 3 years, second option to extend by a further 2 years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 8 - Bodmin and Wadebridge

Lot No

8

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKK3 - Cornwall and Isles of Scilly

II.2.4) Description of the procurement

Care and Support at Home Services

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

First option to extend by a further 3 years, second option to extend by a further 2 years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

lot 9 - Liskeard, Looe and Rame Peninsula

Lot No

9

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKK3 - Cornwall and Isles of Scilly

II.2.4) Description of the procurement

Care and Support at Home Services

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

First option to extend by a further 3 years, second option to extend by a further 2 years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

II.2) Description

II.2.1) Title

Lot 10 - Tamar Valley and Saltash

Lot No

10

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKK3 - Cornwall and Isles of Scilly

II.2.4) Description of the procurement

Care and Support at Home Services

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

First option to extend by a further 3 years, second option to extend by a further 2 years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

lot 11 - Camelford, Bude Stratton and Launceston

Lot No

11

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKK3 - Cornwall and Isles of Scilly

II.2.4) Description of the procurement

Care and Support at Home Services

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

First option to extend by a further 3 years, second option to extend by a further 2 years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-006162](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

DN660169

Lot No

1

Title

Lot 1 - Penwith

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 October 2024

V.2.2) Information about tenders

Number of tenders received: 27

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Penhellis Community Care

Unit 8, Water-ma-Trout

Helston

TR13 0LW

Country

United Kingdom

NUTS code

- UKK3 - Cornwall and Isles of Scilly

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £40,000,000 / Highest offer: £45,000,000 taken into consideration

Section V. Award of contract

Contract No

DN660169

Lot No

2

Title

Lot 2 - Kerrier (South)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 October 2024

V.2.2) Information about tenders

Number of tenders received: 22

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Penhellis Community Care

Unit 8, Water-ma-Trout

Helston

TR13 0LW

Country

United Kingdom

NUTS code

- UKK3 - Cornwall and Isles of Scilly

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £13,000,000 / Highest offer: £18,000,000 taken into consideration

Section V. Award of contract

Contract No

DN660169

Lot No

3

Title

Lot 3 - Kerrier (North)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 October 2024

V.2.2) Information about tenders

Number of tenders received: 23

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Penhellis Community Care

Unit 8, Water-ma-Trout

Helston

TR13 0LW

Country

United Kingdom

NUTS code

- UKK3 - Cornwall and Isles of Scilly

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £33,000,000 / Highest offer: £38,000,000 taken into consideration

Section V. Award of contract

Contract No

DN660169

Lot No

4

Title

Lot 4 - Falmouth and Penryn

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 October 2024

V.2.2) Information about tenders

Number of tenders received: 23

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Westcountry Home Care T/a Alexandra Community Care

Upper Floor, Cardew House, Cardew Business Centre

Redruth

TR15 1SP

Country

United Kingdom

NUTS code

- UKK3 - Cornwall and Isles of Scilly

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £20,000,000 / Highest offer: £26,000,000 taken into consideration

Section V. Award of contract

Contract No

DN660169

Lot No

5

Title

Lot 5 - Truro Rural

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 October 2024

V.2.2) Information about tenders

Number of tenders received: 26

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Westcountry Home Care T/a Alexandra Community

Upper Floor, Cardew house, Cardew Business Centre

Redruth

TR15 1SP

Country

United Kingdom

NUTS code

- UKK3 - Cornwall and Isles of Scilly

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £25,000,000 / Highest offer: £30,000,000 taken into consideration

Section V. Award of contract

Contract No

DN660169

Lot No

6

Title

Lot 6 - Newquay and Clays

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 October 2024

V.2.2) Information about tenders

Number of tenders received: 15

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Penhellis Community care

Unit 8, Water-ma-Trout

Helston

TR13 0LW

Country

United Kingdom

NUTS code

- UKK3 - Cornwall and Isles of Scilly

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £15,000,000 / Highest offer: £20,000,000 taken into consideration

Section V. Award of contract

Contract No

DN660169

Lot No

7

Title

Lot 7 - St Austell, Three harbours and Mevagissey

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 October 2024

V.2.2) Information about tenders

Number of tenders received: 23

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Westcountry Home Care T/a Alexandra Community Care

Upper Floor, Cardrew House, Cardrew Business Centre

Redruth

TR15 1SP

Country

United Kingdom

NUTS code

- UKK3 - Cornwall and Isles of Scilly

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £30,000,000 / Highest offer: £35,000,000 taken into consideration

Section V. Award of contract

Contract No

DN660169

Lot No

8

Title

Lot 8 - Bodmin and Wadebridge

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 October 2024

V.2.2) Information about tenders

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hartley Home Care Ltd

The Old Nick, 16 High Street,

Camelford

PL32 9PQ

Country

United Kingdom

NUTS code

- UKK3 - Cornwall and Isles of Scilly

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £16,000,000 / Highest offer: £21,000,000 taken into consideration

Section V. Award of contract

Contract No

DN660169

Lot No

9

Title

Lot 9 - Liskeard, Looe, and Rame Peninsula

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 October 2024

V.2.2) Information about tenders

Number of tenders received: 13

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Corserv Solutions Ltd. T/A Corserv Care

Western Group Centre, Radnor Road, Scorrier,

Redruth

TR16 5EH

Country

United Kingdom

NUTS code

- UKK3 - Cornwall and Isles of Scilly

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £18,000,000 / Highest offer: £23,000,000 taken into consideration

Section V. Award of contract

Contract No

DN660169

Lot No

10

Title

Lot 10 - Tamar Valley and Saltash

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 October 2024

V.2.2) Information about tenders

Number of tenders received: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Corserv Solutions Ltd. T/A Corserv Care

Western Group Centre, Radnor Road, Scorrier

Redruth

TR16 5EH

Country

United Kingdom

NUTS code

- UKK3 - Cornwall and Isles of Scilly

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £15,000,000 / Highest offer: £20,000,000 taken into consideration

Section V. Award of contract

Contract No

DN660169

Lot No

11

Title

Lot 11 - Camelford, Bude Stratton and Launceston

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 October 2024

V.2.2) Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hartley home Care Ltd

The Old Nick, 16 High Street,

Camelford

PL32 9PQ

Country

United Kingdom

NUTS code

- UKK3 - Cornwall and Isles of Scilly

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £20,000,000 / Highest offer: £26,000,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Cornwall Council

County Hall, Treyew Road

Truro

TR1 3AY

Country

United Kingdom