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#### Contract

# **Care and Support at Home Services**

Cornwall Council

F03: Contract award notice

Notice identifier: 2024/S 000-035509

Procurement identifier (OCID): ocds-h6vhtk-043cf4

Published 1 November 2024, 2:56pm

# **Section I: Contracting authority**

### I.1) Name and addresses

Cornwall Council

County Hall, Treyew Road

Truro

TR1 3AY

#### Contact

Mr Jeff Goostrey

#### **Email**

jeff.goostrey@cornwall.gov.uk

#### **Telephone**

+44 1872322024

#### Country

**United Kingdom** 

### Region code

UKK3 - Cornwall and Isles of Scilly

Internet address(es)

Main address

http://www.cornwall.gov.uk

Buyer's address

http://www.cornwall.gov.uk

# I.4) Type of the contracting authority

Regional or local authority

### I.5) Main activity

General public services

# **Section II: Object**

# II.1) Scope of the procurement

II.1.1) Title

Care and Support at Home Services

Reference number

DN660169

### II.1.2) Main CPV code

• 85000000 - Health and social work services

### II.1.3) Type of contract

Services

#### II.1.4) Short description

Care and Support at Home Services

#### II.1.6) Information about lots

This contract is divided into lots: Yes

#### II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £250,000,000 / Highest offer: £300,000,000 taken into consideration

### II.2) Description

### II.2.1) Title

Lot 1 - Penwith

Lot No

1

#### II.2.2) Additional CPV code(s)

• 85323000 - Community health services

#### II.2.3) Place of performance

**NUTS** codes

• UKK3 - Cornwall and Isles of Scilly

#### II.2.4) Description of the procurement

Care and Support at Home Services

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 20

### II.2.11) Information about options

Options: Yes

Description of options

First option to extend by a further 3 years, second option to extend by a further 2 years

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

### II.2) Description

#### II.2.1) Title

Lot 2 - Kerrier (South)

Lot No

2

#### II.2.2) Additional CPV code(s)

• 85323000 - Community health services

#### II.2.3) Place of performance

**NUTS** codes

• UKK3 - Cornwall and Isles of Scilly

#### II.2.4) Description of the procurement

Care and Support at Home Services

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 20

### II.2.11) Information about options

Options: Yes

Description of options

First option to extend by a further 3 years, second option to extend by a further 2 years

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

### II.2) Description

#### II.2.1) Title

Lot 3 - Kerrier (North)

Lot No

3

#### II.2.2) Additional CPV code(s)

• 85323000 - Community health services

#### II.2.3) Place of performance

**NUTS** codes

• UKK3 - Cornwall and Isles of Scilly

### II.2.4) Description of the procurement

Care and Support at Home Services

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 20

#### II.2.11) Information about options

Options: Yes

Description of options

First option to extend by a further 3 years, second option to extend by a further 2 years

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

### II.2) Description

#### II.2.1) Title

Lot 4 - Falmouth and Penryn

Lot No

4

#### II.2.2) Additional CPV code(s)

• 85323000 - Community health services

### II.2.3) Place of performance

**NUTS** codes

• UKK3 - Cornwall and Isles of Scilly

### II.2.4) Description of the procurement

Care and Support at Home Services

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 20

#### II.2.11) Information about options

Options: Yes

Description of options

First option to extend by a further 3 years, second option to extend by a further 2 years

### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

### II.2) Description

#### II.2.1) Title

Lot 5 - Truro Rural

Lot No

5

### II.2.2) Additional CPV code(s)

• 85323000 - Community health services

#### II.2.3) Place of performance

**NUTS** codes

• UKK3 - Cornwall and Isles of Scilly

#### II.2.4) Description of the procurement

Care and Support at Home Services

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 20

### II.2.11) Information about options

Options: Yes

Description of options

First option to extend by a further 3 years, second option to extend by a further 2 years

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

### II.2) Description

#### II.2.1) Title

Lot 6 - Newquay and Clays

Lot No

6

### II.2.2) Additional CPV code(s)

• 85323000 - Community health services

#### II.2.3) Place of performance

**NUTS** codes

• UKK3 - Cornwall and Isles of Scilly

#### II.2.4) Description of the procurement

Care and Support at Home Services

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 20

#### II.2.11) Information about options

Options: Yes

Description of options

First option to extend by a further 3 years, second option to extend by a further 2 years

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

### II.2) Description

#### II.2.1) Title

Lot 7 - St Austell, Three Harbours and Mevagissey

Lot No

7

#### II.2.2) Additional CPV code(s)

• 85323000 - Community health services

#### II.2.3) Place of performance

**NUTS** codes

UKK3 - Cornwall and Isles of Scilly

#### II.2.4) Description of the procurement

Care and Support at Home Services

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 20

#### II.2.11) Information about options

Options: Yes

Description of options

First option to extend by a further 3 years, second option to extend by a further 2 years

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

### II.2) Description

#### II.2.1) Title

Lot 8 - Bodmin and Wadebridge

Lot No

8

### II.2.2) Additional CPV code(s)

• 85323000 - Community health services

### II.2.3) Place of performance

**NUTS** codes

• UKK3 - Cornwall and Isles of Scilly

### II.2.4) Description of the procurement

Care and Support at Home Services

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 20

#### II.2.11) Information about options

Options: Yes

Description of options

First option to extend by a further 3 years, second option to extend by a further 2 years

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

### II.2) Description

#### II.2.1) Title

lot 9 - Liskeard, Looe and Rame Peninsula

Lot No

9

#### II.2.2) Additional CPV code(s)

• 85323000 - Community health services

#### II.2.3) Place of performance

**NUTS** codes

• UKK3 - Cornwall and Isles of Scilly

#### II.2.4) Description of the procurement

Care and Support at Home Services

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 20

#### II.2.11) Information about options

Options: Yes

Description of options

First option to extend by a further 3 years, second option to extend by a further 2 years

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

### II.2) Description

#### II.2.1) Title

Lot 10 - Tamar Valley and Saltash

Lot No

10

### II.2.2) Additional CPV code(s)

• 85323000 - Community health services

#### II.2.3) Place of performance

**NUTS** codes

• UKK3 - Cornwall and Isles of Scilly

#### II.2.4) Description of the procurement

Care and Support at Home Services

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 20

#### II.2.11) Information about options

Options: Yes

Description of options

First option to extend by a further 3 years, second option to extend by a further 2 years

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

### II.2) Description

#### II.2.1) Title

lot 11 - Camelford, Bude Stratton and Launceston

Lot No

11

### II.2.2) Additional CPV code(s)

• 85323000 - Community health services

### II.2.3) Place of performance

**NUTS** codes

• UKK3 - Cornwall and Isles of Scilly

#### II.2.4) Description of the procurement

Care and Support at Home Services

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 20

#### II.2.11) Information about options

Options: Yes

Description of options

First option to extend by a further 3 years, second option to extend by a further 2 years

### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# Section IV. Procedure

### **IV.1) Description**

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: 2024/S 000-006162

# IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

# Section V. Award of contract

#### **Contract No**

DN660169

#### Lot No

1

#### **Title**

Lot 1 - Penwith

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

19 October 2024

#### V.2.2) Information about tenders

Number of tenders received: 27

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Penhellis Community Care

Unit 8, Water-ma-Trout

Helston

**TR13 0LW** 

Country

**United Kingdom** 

**NUTS** code

• UKK3 - Cornwall and Isles of Scilly

The contractor is an SME

Yes

## V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £40,000,000 / Highest offer: £45,000,000 taken into consideration

# Section V. Award of contract

#### **Contract No**

DN660169

#### Lot No

2

#### **Title**

Lot 2 - Kerrier (South)

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

19 October 2024

### V.2.2) Information about tenders

Number of tenders received: 22

The contract has been awarded to a group of economic operators: No

### V.2.3) Name and address of the contractor

Penhellis Community Care

Unit 8, Water-ma-Trout

Helston

**TR13 0LW** 

Country

**United Kingdom** 

**NUTS** code

• UKK3 - Cornwall and Isles of Scilly

The contractor is an SME

Yes

### V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £13,000,000 / Highest offer: £18,000,000 taken into consideration

### Section V. Award of contract

#### **Contract No**

DN660169

#### Lot No

3

#### **Title**

Lot 3 - Kerrier (North)

A contract/lot is awarded: Yes

### V.2) Award of contract

### V.2.1) Date of conclusion of the contract

19 October 2024

### V.2.2) Information about tenders

Number of tenders received: 23

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Penhellis Community Care

Unit 8, Water-ma-Trout

Helston

**TR13 0LW** 

Country

**United Kingdom** 

**NUTS** code

• UKK3 - Cornwall and Isles of Scilly

The contractor is an SME

Yes

### V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £33,000,000 / Highest offer: £38,000,000 taken into consideration

### Section V. Award of contract

#### **Contract No**

DN660169

#### Lot No

4

#### **Title**

Lot 4 - Falmouth and Penryn

A contract/lot is awarded: Yes

### V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 October 2024

### V.2.2) Information about tenders

Number of tenders received: 23

The contract has been awarded to a group of economic operators: No

### V.2.3) Name and address of the contractor

Westcountry Home Care T/a Alexandra Community Care

Upper Floor, Cardew House, Cardew Business Centre

Redruth

**TR15 1SP** 

Country

**United Kingdom** 

**NUTS** code

• UKK3 - Cornwall and Isles of Scilly

The contractor is an SME

Yes

### V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £20,000,000 / Highest offer: £26,000,000 taken into consideration

# Section V. Award of contract

#### **Contract No**

DN660169

#### Lot No

5

#### **Title**

Lot 5 - Truro Rural

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

19 October 2024

### V.2.2) Information about tenders

Number of tenders received: 26

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Westcountry Home Care T/a Alexandra Community

Upper Floor, Cardew house, Cardew Business Centre

Redruth

**TR15 1SP** 

Country

**United Kingdom** 

**NUTS** code

• UKK3 - Cornwall and Isles of Scilly

The contractor is an SME

Yes

#### V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £25,000,000 / Highest offer: £30,000,000 taken into consideration

# Section V. Award of contract

#### **Contract No**

DN660169

#### Lot No

6

#### **Title**

Lot 6 - Newquay and Clays

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

19 October 2024

### V.2.2) Information about tenders

Number of tenders received: 15

The contract has been awarded to a group of economic operators: No

### V.2.3) Name and address of the contractor

Penhellis Community care

Unit 8, Water-ma-Trout

Helston

**TR13 0LW** 

Country

**United Kingdom** 

**NUTS** code

• UKK3 - Cornwall and Isles of Scilly

The contractor is an SME

Yes

### V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £15,000,000 / Highest offer: £20,000,000 taken into consideration

### Section V. Award of contract

#### **Contract No**

DN660169

#### Lot No

7

#### **Title**

Lot 7 - St Austell, Three harbours and Mevagissey

A contract/lot is awarded: Yes

### V.2) Award of contract

### V.2.1) Date of conclusion of the contract

19 October 2024

### V.2.2) Information about tenders

Number of tenders received: 23

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Westcountry Home Care T/a Alexandra Community Care

Upper Floor, Cardrew House, Cardrew Business Centre

#### Redruth

**TR15 1SP** 

Country

**United Kingdom** 

**NUTS** code

• UKK3 - Cornwall and Isles of Scilly

The contractor is an SME

Yes

### V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £30,000,000 / Highest offer: £35,000,000 taken into consideration

### Section V. Award of contract

#### **Contract No**

DN660169

#### Lot No

8

#### **Title**

Lot 8 - Bodmin and Wadebridge

A contract/lot is awarded: Yes

### V.2) Award of contract

### V.2.1) Date of conclusion of the contract

19 October 2024

### V.2.2) Information about tenders

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

### V.2.3) Name and address of the contractor

Hartley Home Care Ltd

The Old Nick, 16 High Street,

Camelford

**PL32 9PQ** 

Country

**United Kingdom** 

**NUTS** code

• UKK3 - Cornwall and Isles of Scilly

The contractor is an SME

Yes

### V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £16,000,000 / Highest offer: £21,000,000 taken into consideration

# Section V. Award of contract

#### **Contract No**

DN660169

#### Lot No

9

#### **Title**

Lot 9 - Liskeard, Looe, and Rame Peninsula

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

19 October 2024

### V.2.2) Information about tenders

Number of tenders received: 13

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Corserv Solutions Ltd. T/A Corserv Care

Western Group Centre, Radnor Road, Scorrier,

Redruth

**TR16 5EH** 

Country

**United Kingdom** 

**NUTS** code

• UKK3 - Cornwall and Isles of Scilly

The contractor is an SME

No

#### V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £18,000,000 / Highest offer: £23,000,000 taken into consideration

### Section V. Award of contract

#### **Contract No**

DN660169

#### Lot No

10

#### **Title**

Lot 10 - Tamar Valley and Saltash

A contract/lot is awarded: Yes

# V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

19 October 2024

### V.2.2) Information about tenders

Number of tenders received: 12

The contract has been awarded to a group of economic operators: No

### V.2.3) Name and address of the contractor

Corserv Solutions Ltd. T/A Corserv Care

Western Group Centre, Radnor Road, Scorrier

Redruth

**TR16 5EH** 

Country

**United Kingdom** 

**NUTS** code

• UKK3 - Cornwall and Isles of Scilly

The contractor is an SME

No

### V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £15,000,000 / Highest offer: £20,000,000 taken into consideration

### Section V. Award of contract

#### **Contract No**

DN660169

#### Lot No

11

#### **Title**

Lot 11 - Camelford, Bude Stratton and Launceston

A contract/lot is awarded: Yes

### V.2) Award of contract

### V.2.1) Date of conclusion of the contract

19 October 2024

#### V.2.2) Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Hartley home Care Ltd

The Old Nick, 16 High Street,

Camelford

**PL32 9PQ** 

Country

**United Kingdom** 

**NUTS** code

• UKK3 - Cornwall and Isles of Scilly

The contractor is an SME

Yes

### V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £20,000,000 / Highest offer: £26,000,000 taken into consideration

# **Section VI. Complementary information**

# VI.4) Procedures for review

VI.4.1) Review body

Cornwall Council

County Hall, Treyew Road

Truro

TR1 3AY

Country

**United Kingdom**