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Award

## West Midlands Arrest Referral Service

Police and Crime Commissioner for West Midlands

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-035483

Procurement identifier (OCID): ocds-h6vhtk-0502a9 ([view related notices](#))

Published 26 June 2025, 3:29pm

## Scope

## Reference

WMOPCC - 62040

## Description

The service will maximise the opportunities to engage people who are addicted to drugs and/or alcohol, in contact with the police, with treatment and other support services and will complement existing services.

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## **Contract 1. West Midlands Arrest Referral Service**

### **Supplier**

- [Cranstoun](#)

### **Contract value**

- £4,211,043 excluding VAT
- £4,211,043 including VAT

Above the relevant threshold

### **Award decision date**

26 June 2025

### **Date assessment summaries were sent to tenderers**

26 June 2025

### **Standstill period**

- End: 7 July 2025
- 8 working days

## **Earliest date the contract will be signed**

10 July 2025

## **Contract dates (estimated)**

- 1 October 2025 to 1 October 2028
- Possible extension to 1 October 2030
- 5 years, 1 day

Description of possible extension:

on agreement of both parties

## **Main procurement category**

Services

## **Options**

The right to additional purchases while the contract is valid.

To include the court work as described in the specification

## **CPV classifications**

- 75231200 - Services related to the detention or rehabilitation of criminals
- 75241100 - Police services
- 85140000 - Miscellaneous health services
- 85323000 - Community health services

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## Information about tenders

- 2 tenders received
- 1 tender assessed in the final stage:
  - 0 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

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## Procedure

### Procedure type

Open procedure

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## Supplier

### Cranstoun

- Companies House: 03306337

Thames Mews

SURREY

KT10 9AD

United Kingdom

Telephone: 02083351830

Email: [info@cranstoun.org.uk](mailto:info@cranstoun.org.uk)

Website: <https://cranstoun.org/>

Region: UKJ25 - West Surrey

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. West Midlands Arrest Referral Service

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## **Contracting authority**

### **Police and Crime Commissioner for West Midlands**

- Public Procurement Organisation Number: PHLH-1699-TDLT

Lloyd House, Colmore Circus Queensway

Birmingham

B4 6AT

United Kingdom

Contact name: Chelsea Lloyd

Telephone: 01216266060

Email: [commissioning@westmidlands.police.uk](mailto:commissioning@westmidlands.police.uk)

Website: <https://www.westmidlands-pcc.gov.uk/>

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government