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Planning

## **001608 - Housing Management, Choice Based Lettings and Homelessness systems**

Durham County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-035468

Procurement identifier (OCID): ocds-h6vhtk-055453

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### **Scope**

### **Reference**

OPEN20251127

### **Description**

The Council are inviting suppliers to participate in this preliminary engagement to gain insight from the market with the purpose of making any potential future exercise, well framed, feasible, focused and of likely interest to the market.

Durham County Council (DCC) are looking to explore the market to understand what opportunities exist for the provision of a comprehensive housing management software system to assist with the effective and efficient management of its homes, other assets, and tenancies to ensure the delivery of excellent services to its tenants.

A summary of previous Soft Market Testing / Preliminary Market Engagement related to this requirement is included in the PME document. The PME document can be accessed free of charge by registering on [open-uk.org](https://open-uk.org)

**Total value (estimated)**

- £450,000 excluding VAT
- £540,000 including VAT

Above the relevant threshold

**Contract dates (estimated)**

- 1 April 2026 to 31 March 2030
- Possible extension to 31 March 2032
- 6 years

**Main procurement category**

Goods

**CPV classifications**

- 48000000 - Software package and information systems

**Contract locations**

- UKC14 - Durham CC

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**Engagement**

## Engagement deadline

18 July 2025

## Engagement process description

PME questionnaire can be accessed, free of charge, by registering on [open-uk.org](https://open-uk.org)

This document provides an overview of the requirements and a summary of soft market testing completed in 2021.

Bidders are able to provide responses to 7 questions as part of this PME opportunity.

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## Contracting authority

### Durham County Council

- Public Procurement Organisation Number: PMPB-8772-VYWM

Corten House, Dunholme Close

Durham

DH1 5WB

United Kingdom

Email: [zoe.embleton@durham.gov.uk](mailto:zoe.embleton@durham.gov.uk)

Website: <http://www.durham.gov.uk/>

Region: UKC14 - Durham CC

Organisation type: Public authority - sub-central government