This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/035464-2022">https://www.find-tender.service.gov.uk/Notice/035464-2022</a>

Contract

# ICT13144 ATS Booking and Scheduling Solution

Transport for London

F03: Contract award notice

Notice identifier: 2022/S 000-035464

Procurement identifier (OCID): ocds-h6vhtk-038da1

Published 15 December 2022, 10:23am

## **Section I: Contracting authority**

## I.1) Name and addresses

Transport for London

**5 ENDEAVOUR SQUARE** 

**LONDON** 

E201JN

Contact

Billy Simson

**Email** 

billysimson@tfl.gov.uk

**Telephone** 

+44 3432221234

Country

**United Kingdom** 

### Region code

UKI - London

## Justification for not providing organisation identifier

Not on any register

## Internet address(es)

Main address

https://tfl.gov.uk/

## I.4) Type of the contracting authority

Body governed by public law

## I.5) Main activity

General public services

## **Section II: Object**

### II.1) Scope of the procurement

#### II.1.1) Title

ICT13144 ATS Booking and Scheduling Solution

Reference number

ICT13144

#### II.1.2) Main CPV code

• 60112000 - Public road transport services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

Contract for ATS Booking and Scheduling solution for Dial-a-Ride and other transportation.

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,600,000

### II.2) Description

#### II.2.3) Place of performance

**NUTS** codes

• UKI - London

Main site or place of performance

London and surrounding area's.

#### II.2.4) Description of the procurement

Deliver a booking and scheduling solution which maintains key functionalities such as; Trip Booking, Trip Scheduling, Customer Account and Registration, Fleet Management, Driver Rostering, Trip Delivery, Operational Reporting and Business Intelligence, Data Migrations and Workflows, General Administration.

Deliver a new single technological platform with additional functionality to meet the goals of the ATS Roadmap. Additional functionality includes but not limited to: A responsive customer-facing website (as minimum - app interface desirable) which is compliant with TfL accessibility design guidelines. A scalable solution for multiple customers and multiple service providers. Include a responsive scheduling system which can respond to real-time situations (e.g. delays, breakdowns etc.)

#### II.2.5) Award criteria

Quality criterion - Name: Solution Design / Weighting: 70

Quality criterion - Name: Mobilisation & Transition / Weighting: 16

Quality criterion - Name: Service Management / Weighting: 14

Quality criterion - Name: Privacy Data Protection / Weighting: Pass/Fail

Quality criterion - Name: Cyber Security / Weighting: Pass/Fail

Price - Weighting: Price Per Quality Point.

#### II.2.11) Information about options

Options: Yes

Description of options

Option to extend of up to 3 years (1+1+1).

## Section IV. Procedure

### **IV.1) Description**

#### IV.1.1) Type of procedure

Competitive procedure with negotiation

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: 2019/S 054-124597

#### Section V. Award of contract

#### Lot No

N/A

#### **Title**

ICT13144 Booking and Scheduling Solution for Assisted Transport Services (ATS)

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

25 November 2022

#### V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Via Technologies Europe B.V Limited

Dog and Duck Yard, Princeton Street

London

WC1R 4BH

Country

**United Kingdom** 

NUTS code

• UKI - London

**Dun & Bradstreet** 

492364037

The contractor is an SME

No

## V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,600,000

# **Section VI. Complementary information**

## VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom