

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/035449-2023>

Contract

## **Integrated Workplace Management Solution (IWMS)**

City of Bradford Metropolitan District Council

F03: Contract award notice

Notice identifier: 2023/S 000-035449

Procurement identifier (OCID): ocds-h6vhtk-03e1e5

Published 1 December 2023, 10:50am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

City of Bradford Metropolitan District Council

Britannia House, Hall Ings

Bradford

BD1 1HX

#### **Contact**

Nita Patel

#### **Email**

[nita.patel@bradford.gov.uk](mailto:nita.patel@bradford.gov.uk)

#### **Telephone**

+44 01274432752

#### **Country**

United Kingdom

**Region code**

UKE41 - Bradford

**National registration number**

180808262

**Internet address(es)**

Main address

<https://www.bradford.gov.uk/>

Buyer's address

<https://yortender.eu-supply.com/ctm/Company/CompanyInformation/Index/103277>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Integrated Workplace Management Solution (IWMS)

Reference number

76455

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Council is seeking to appoint a suitably experienced and qualified Provider (the Provider) to deliver a cloud based Integrated Workplace Management Solution (IWMS) to provide a single, comprehensive and integrated estates management and operational and non-operational management of our assets

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £533,600

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UKE41 - Bradford

#### **II.2.4) Description of the procurement**

The Council is seeking to appoint a suitably experienced and qualified Provider (the Provider) to deliver a cloud based Integrated Workplace Management Solution (IWMS) to provide a single, comprehensive and integrated estates management and operational and non-operational management of our assets

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 40%

#### **II.2.11) Information about options**

Options: Yes

Description of options

5 x 12 month option to extend contract

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The estimated value includes the 5 optional extension periods

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-020255](#)

---

## **Section V. Award of contract**

### **Contract No**

1

### **Title**

Integrated Workplace Management Solution (IWMS)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

7 November 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Concerto Support Service Limited

The Brew House, Greenalls Ave, Stockton Heath

Warrington

WA4 6HL

Country

United Kingdom

NUTS code

- UKD61 - Warrington

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £533,600

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

City of Bradford Metropolitan District Council

1st Floor, Britannia House, Hall Ings

Bradford

BD1 1HX

Country

United Kingdom

Internet address

<https://www.bradford.gov.uk/>