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Contract

Critical Care Transfer Services Call Handling

BRISTOL & WESTON NHS PURCHASING CONSORTIUM

F03: Contract award notice

Notice identifier: 2024/S 000-035446

Procurement identifier (OCID): ocids-h6vhtk-046b89

Published 1 November 2024, 11:28am

Section I: Contracting authority

I.1) Name and addresses

BRISTOL & WESTON NHS PURCHASING CONSORTIUM

CHRISTOPHER HANCOCK BUILDING

BRISTOL

BS105NB

Contact

BWPC Procurement

Email

procurement@nbt.nhs.uk

Telephone

+44 1174142000

Country

United Kingdom

Region code

UKK11 - Bristol, City of

NHS Organisation Data Service

RA7

Internet address(es)

Main address

<https://www.uhbw.nhs.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Critical Care Transfer Services Call Handling

Reference number

BWPCID000001-8

II.1.2) Main CPV code

- 75122000 - Administrative healthcare services

II.1.3) Type of contract

Services

II.1.4) Short description

Bristol and Weston Purchasing Consortium ("BWPC") is working together with University Hospitals Bristol and Weston NHS Foundation Trust ("UHBW") to put a contract in place to provide Call Handling services for the management of referrals for advice and critical care transfers for Southwest Neonatal Advice and Retrieval (SoNAR), Wales and West Acute Transport for Children (WATCH), Retrieve Adult Critical Care Transfer Service, Bristol Extracorporeal Membrane Oxygenation Service (ECMO) and Paediatric Major Trauma Service across Peninsula and Severn regions (to note WATCH also covers South Wales)

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £177,364

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

II.2.4) Description of the procurement

To provide Call Handling services for the management of referrals for advice and critical care transfers for Southwest Neonatal Advice and Retrieval (SoNAR), Wales and West Acute Transport for Children (WATCh), Retrieve Adult Critical Care Transfer Service, Bristol Extracorporeal Membrane Oxygenation Service (ECMO) and Paediatric Major Trauma Service across Peninsula and Severn regions (to note WATCh also covers South Wales)

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40%

Quality criterion - Name: Social Value / Weighting: 10%

Cost criterion - Name: Price / Weighting: 50%

II.2.11) Information about options

Options: Yes

Description of options

3 years with the option to extend for 1 year (3+1)

Section IV. Procedure
IV.1) Description**IV.1.1) Type of procedure**

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information**IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-016530](#)

Section V. Award of contract

Contract No

BWPCID000001-8

Title

Critical Care Transfer Services Call Handling

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

BAEMS Limited (T/A Bristol Ambulance EMS)

Jacwyn House Kings Business Park, 1 Kings Park Avenue, St Phillips

Bristol

BS2 0TZ

Country

United Kingdom

NUTS code

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Companies House

07407241

Internet address

<https://bristolambulance.co.uk/>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £177,364

Total value of the contract/lot: £177,364

Section VI. Complementary information

VI.3) Additional information

The contract has been awarded for 3 years with the option to extend for 1 year (3+1)

The annual contract value is, £44,341 Ex VAT

The total contract value including the optional extension is £177,364

VI.4) Procedures for review

VI.4.1) Review body

BWPC

Christopher Hancock Building

Bristol

BS10 5NB

Country

United Kingdom