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Contract

## **Critical Care Transfer Services Call Handling**

BRISTOL & WESTON NHS PURCHASING CONSORTIUM

F03: Contract award notice

Notice identifier: 2024/S 000-035446

Procurement identifier (OCID): ocds-h6vhtk-046b89

Published 1 November 2024, 11:28am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

BRISTOL & WESTON NHS PURCHASING CONSORTIUM

CHRISTOPHER HANCOCK BUILDING

BRISTOL

BS105NB

#### **Contact**

BWPC Procurement

#### **Email**

[procurement@nbt.nhs.uk](mailto:procurement@nbt.nhs.uk)

#### **Telephone**

+44 1174142000

#### **Country**

United Kingdom

**Region code**

UKK11 - Bristol, City of

**NHS Organisation Data Service**

RA7

**Internet address(es)**

Main address

<https://www.uhbw.nhs.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Critical Care Transfer Services Call Handling

Reference number

BWPCID000001-8

#### **II.1.2) Main CPV code**

- 75122000 - Administrative healthcare services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Bristol and Weston Purchasing Consortium ("BWPC") is working together with University Hospitals Bristol and Weston NHS Foundation Trust ("UHBW") to put a contract in place to provide Call Handling services for the management of referrals for advice and critical care transfers for Southwest Neonatal Advice and Retrieval (SoNAR), Wales and West Acute Transport for Children (WATCh), Retrieve Adult Critical Care Transfer Service, Bristol Extracorporeal Membrane Oxygenation Service (ECMO) and Paediatric Major Trauma Service across Peninsula and Severn regions (to note WATCh also covers South Wales)

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £177,364

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

## **II.2.4) Description of the procurement**

To provide Call Handling services for the management of referrals for advice and critical care transfers for Southwest Neonatal Advice and Retrieval (SoNAR), Wales and West Acute Transport for Children (WATCh), Retrieve Adult Critical Care Transfer Service, Bristol Extracorporeal Membrane Oxygenation Service (ECMO) and Paediatric Major Trauma Service across Peninsula and Severn regions (to note WATCh also covers South Wales)

## **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40%

Quality criterion - Name: Social Value / Weighting: 10%

Cost criterion - Name: Price / Weighting: 50%

## **II.2.11) Information about options**

Options: Yes

Description of options

3 years with the option to extend for 1 year (3+1)

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-016530](#)

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## **Section V. Award of contract**

### **Contract No**

BWPCID000001-8

### **Title**

Critical Care Transfer Services Call Handling

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

BAEMS Limited (T/A Bristol Ambulance EMS)

Jacwyn House Kings Business Park, 1 Kings Park Avenue, St Phillips

Bristol

BS2 0TZ

Country

United Kingdom

NUTS code

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Companies House

07407241

Internet address

<https://bristolambulance.co.uk/>

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £177,364

Total value of the contract/lot: £177,364

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The contract has been awarded for 3 years with the option to extend for 1 year (3+1)

The annual contract value is, £44,341 Ex VAT

The total contract value including the optional extension is £177,364

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

BWPC

Christopher Hancock Building

Bristol

BS10 5NB

Country

United Kingdom