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Contract

Framework for Home Care and Outreach Support Services

London Borough of Hillingdon

F03: Contract award notice

Notice identifier: 2022/S 000-035437

Procurement identifier (OCID): ocids-h6vhtk-034497

Published 14 December 2022, 5:02pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Hillingdon

Civic Centre, High Street

Uxbridge

UB8 1UW

Contact

Sally Offin

Email

soffin@hillington.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.hillingdon.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Framework for Home Care and Outreach Support Services

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Framework & Spot Purchasing Agreement

For the provision of Home Care and Outreach Support Services for Adults, Children and Young People

Hillingdon Council invite suitability qualified care providers to tender for the four year framework.

Lot 1 will be for adults

Lot 2 will be for children and young people

Please view the tender pack via [capitalesourcing](#)

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £0.01 / Highest offer: £23,612,000 taken into consideration

II.2) Description

II.2.1) Title

Home Care and Outreach Support Services for Adults

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Framework for Home Care and Outreach Support Services

LOT 1 for Adults

Lot 1 is for 10 providers for admission to the framework which will operate for 4 years.

Individual packages of care will be awarded via e-brokerage as detailed in the ITT

II.2.5) Award criteria

Quality criterion - Name: Price / Weighting: 40%

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: Price 40% Quality 60%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Framework for Home Care and Outreach Support Services LOT 2 for Children and Young

People

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Framework for Home Care and Outreach Support Services

LOT 2 for Children and Young People

Lot 2 is for 6 providers for admission to the framework which will operate for 4 years.

Individual packages of care will be awarded via e-brokerage as detailed in the ITT

II.2.5) Award criteria

Quality criterion - Name: Price / Weighting: 40%

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: Price 40% Quality 60%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.6) Information about electronic auction

An electronic auction will be used

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-015858](#)

Section V. Award of contract

Lot No

1

Title

Framework for Home Care and Outreach Support Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 November 2022

V.2.2) Information about tenders

Number of tenders received: 52

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

KAAMIL EDUCATION LTD

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £22,000,000

Lowest offer: £0.01 / Highest offer: £22,000,000 taken into consideration

Section V. Award of contract

Lot No

1

Title

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21 November 2022

V.2.2) Information about tenders

Number of tenders received: 52

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SAHAN CARES C.I.C.

Hayes

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £22,000,000

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21 November 2022

V.2.2) Information about tenders

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V.2.3) Name and address of the contractor

OASIS GROUP (LONDON) LIMITED

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £22,000,000

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V.2.3) Name and address of the contractor

THAMES HOMECARE SERVICE LTD

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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V.2.3) Name and address of the contractor

AMI HOME CARE LIMITED

Isleworth

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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V.2.3) Name and address of the contractor

LALIS DIRECT CARE LTD

Southall

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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V.2.3) Name and address of the contractor

S.C.S. HOTLINE LIMITED

Hemel Hempstead

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £22,000,000

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V.2.3) Name and address of the contractor

SUPPORT DIRECT LIMITED

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

LONDON QUALITY CARE SERVICES LTD

Hayes

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £22,000,000

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

OASIS CARE AND TRAINING AGENCY (OCTA)

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £22,000,000

Lowest offer: £0.01 / Highest offer: £22,000,000 taken into consideration

Section V. Award of contract

Lot No

2

Title

Framework for Home Care and Outreach Support Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 November 2022

V.2.2) Information about tenders

Number of tenders received: 24

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

KAAMIL EDUCATION LTD

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,612,000

Lowest offer: £0.01 / Highest offer: £1,612,000 taken into consideration

Section V. Award of contract

Lot No

2

Title

Framework for Home Care and Outreach Support Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 November 2022

V.2.2) Information about tenders

Number of tenders received: 24

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

EQUICARE SERVICES LTD

Uxbridge

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,612,000

Lowest offer: £0.01 / Highest offer: £1,612,000 taken into consideration

Section V. Award of contract

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21 November 2022

V.2.2) Information about tenders

Number of tenders received: 24

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

MNA HOME CARE SERVICES LIMITED

Greenford

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,612,000

Lowest offer: £0.01 / Highest offer: £1,612,000 taken into consideration

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21 November 2022

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Number of tenders received: 24

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

AVANT HEALTHCARE SERVICES LIMITED

Beaconsfield

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,612,000

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

OASIS GROUP (LONDON) LIMITED

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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Number of tenders received: 24

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SUPPORT DIRECT LIMITED

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,612,000

Lowest offer: £0.01 / Highest offer: £1,612,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Royal Courts of Justice, Strand

London

WC1A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

London Borough of Hillingdon

Civic Centre, High Street,

Uxbridge

UB8 1UW

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

High Court of England and Wales

Royal Courts of Justice, Strand

London

WC1A 2LL

Country

United Kingdom