

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/035436-2024>

Contract

## **Re-opening of the Flexible Framework for the Provision of Care at Home for Adults and Older People**

Fife Council

F03: Contract award notice

Notice identifier: 2024/S 000-035436

Procurement identifier (OCID): ocids-h6vhtk-0384a2

Published 1 November 2024, 10:53am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Fife Council

Fife House, North Street

Glenrothes

KY7 5LT

#### **Contact**

Pasha Keir

#### **Email**

[Pasha.Keir@fife.gov.uk](mailto:Pasha.Keir@fife.gov.uk)

#### **Telephone**

+44 3451555555

#### **Country**

United Kingdom

**NUTS code**

UKM72 - Clackmannanshire and Fife

**Internet address(es)**

Main address

<http://www.fife.gov.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00187](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00187)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Social protection

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Re-opening of the Flexible Framework for the Provision of Care at Home for Adults and Older People

Reference number

SC0005/1

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Fife Health and Social Care Partnership (“the Partnership”/H&SCP) requires to commission a Care at Home Service from a variety of external care providers. Fife’s Health and Social Care Partnership is committed to personalisation and outcome-based services for individuals of all ages and abilities and is seeking to appoint a range of partner organisations to deliver outcome focused support to young people, adults and older people with a range of identified support needs throughout Fife, under a flexible Framework agreement.

This Framework commenced on 1st June 2023, and is being re-opened to allow new Care at Home Providers to bid for a place on the Framework.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £71,620,124

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services
- 85310000 - Social work services

### **II.2.3) Place of performance**

NUTS codes

- UKM72 - Clackmannanshire and Fife

Main site or place of performance

Fife

### **II.2.4) Description of the procurement**

The Fife Health and Social Care Partnership (“the Partnership”/H&SCP) requires to commission a Care at Home Service from a variety of external care providers. Fife’s Health and Social Care Partnership is committed to personalisation and outcome-based services for individuals of all ages and abilities and is seeking to appoint a range of partner organisations to deliver outcome focused support to young people, adults and older people with a range of identified support needs throughout Fife, under a flexible Framework agreement.

Any partner organisations must be able to demonstrate experience and commitment to innovatively work with individuals within existing self-directed support policies and approaches. They must also evidence strong skills in working with families of individuals.

Objectives for the Framework are to ensure that individuals have access to support that aspires to the highest level of quality and promotes the right of each individual to direct their own support. Key elements of success from desirable organisations include robust evidence of promoting and delivering:

- personal preferences
- fluctuating levels of required support
- an organic service to reflect individual’s achievement of outcomes
- continuity and consistency in provision of individual outcome focussed support
- creative approaches that ensure outcomes are developed which promote ordinary lives

- innovative combinations of natural, paid and technological support

- support that enables and supports approaches to risk

The Provider will provide practical and personal care over 24 hours a day and 365 days a year to the Supported Person living in their own home and will be in line with the service aims and objectives specified within this document.

The purpose of the Service Specification is to set out the minimum standards required to ensure that a consistent quality of service is provided to all Supported Persons who are assessed by the Partnership as requiring a Care at Home Service.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 85

Price - Weighting: 15

### **II.2.11) Information about options**

Options: Yes

Description of options

Fife Council may require additional purchases under this contract which have not been specifically detailed in the "specification" however any additional purchases will be in full accordance with the requirements of Regulation 72 of the Public Contract (Scotland) Regulations 2015.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

This Framework will be a flexible Framework which re-opens at regular periods throughout the lifetime of the Contract. This is the first re-opening period.

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-036994](#)

---

## **Section V. Award of contract**

### **Contract No**

SC0005-1

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

15 March 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 32

Number of tenders received from SMEs: 28

Number of tenders received from tenderers from other EU Member States: 32

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 32

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Ark Housing Association Ltd

Ground Floor, West Suite, Lochside House, 3 Lochside Way

Edinburgh Park

EH12 9DT

Telephone

+44 7720096442

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Blessing Grace Limited t/a CURA

61 East Main Street

Broxburn

EH52 5EE

Telephone

+44 7916307409

Country

United Kingdom

NUTS code

- UKM78 - West Lothian

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Blue Star St Andrews Ltd

Slotline House, Largo Road

St Andrews

KY16 8NJ

Telephone

+44 7967025121

Country

United Kingdom

NUTS code

- UKM72 - Clackmannanshire and Fife

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Busy Bees Care Limited

Bonningtonn Bond Anderson Place, Suite 23

Edinburgh

EH6 5NP

Telephone

+44 1315162538

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Rhema Healthcare Solutions t/a AllCare Providers

20 tern road

Dunfermline

ky118ga

Telephone

+44 7490948640

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

CLUARAN HCS LIMITED

Flexspace Business Centre 37, Whitehouse Road

Stirling

FK7 7SP

Telephone

+44 1786643133

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Cogent Healthcare Ltd

207 Mallace Ave

Bathgate

EH48 2GE

Telephone

+44 7748591864

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Firstcare Solutions Ltd

Unit 28, Block B,, 3 Whitehouse Road, Springkerse Industrial Estate

Stirling

FK47 7SP

Telephone

+44 7450294339

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Kingdom Support and Care CIC

Saltire Centre, Pentland Court

Glenrothes

KY6 2DA

Telephone

+44 1383741220

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Love@care Ltd

Belgrave court, Rose hill road

Bellshill

ML43JA

Telephone

+44 1355721371

Country

United Kingdom

NUTS code

- UKM84 - North Lanarkshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

P4C Healthcare Ltd

34 South Gyle Crescent

Edinburgh

EH12 9EB

Telephone

+44 1312352591

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Plum Tree Care LTd

272 Bath Rd

Glasgow

G2 4JR

Telephone

+44 7568534003

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Prestige Nursing (Scotland) Ltd

Rolland House, , Unit 10 Cliftonhall Rd,

Newbridge

EH28 8PJ

Telephone

+44 738567315

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Roundstone Quality Homecare LTD

25 Kingspark Gardens

Dundee

DD3 0AU

Telephone

+44 7868650214

Country

United Kingdom

NUTS code

- UKM71 - Angus and Dundee City

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Tayem Care Service Ltd

143 High Street

Kirkcaldy

KY1 1LR

Telephone

+44 7710473625

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Wellness Social Care Services Limited

3 Pit Lane Woodlea Park

Dunfermline

KY129FJ

Telephone

+44 1383341295

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £71,620,124

Total value of the contract/lot: £7,162,124

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

Tenderers should note that to improve the Tender completion and evaluation processes, the Tender Document (TN2) has been changed aesthetically, however the content is still the same, as the information that was originally requested in the appendices have been reviewed and now sits either within the body of the tender (quality questions) or the T&Cs.

Providers already awarded a place on the Care at Home Framework (SC0005) are NOT required to re-submit a Tender.

Please note this requirement is NOT for Supported Living, this has been advertised under a separate Contract Notice (SC0026)

(SC Ref:782133)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Kirkcaldy Sheriff Court

Kirkcaldy

KY1 1XQ

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Economic operators should approach the contracting authority in the first instance. However, the only formal remedy is to apply to the courts:

An economic operator that suffers, or is at risk of suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015 or the Procurement Reform (Scotland) Act 2014, may bring proceedings in the Sheriff Court or the Court of Session.