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Contract

## Cisco Call Manager Renewal

FINANCIAL OMBUDSMAN SERVICE LIMITED

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-035401

Procurement identifier (OCID): ocds-h6vhtk-055427

Published 26 June 2025, 1:17pm

## Scope

## Description

The provision of licencing and support for Cisco Call Manager

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## Contract 1

## Supplier

- SOFTCAT PLC

## **Contract value**

- £146,045.89 including VAT

Below the relevant threshold

## **Date signed**

23 May 2025

## **Contract dates**

- 1 June 2025 to 31 May 2026
- 1 year

## **Main procurement category**

Goods

## **CPV classifications**

- 48000000 - Software package and information systems

## **Contract locations**

- UK - United Kingdom

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## **Procedure**

## Procedure type

Below threshold - limited competition

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## Supplier

### SOFTCAT PLC

- Companies House: 02174990
- Public Procurement Organisation Number: PZRT-9169-TVMT

Solar House, Fieldhouse Lane

Marlow

SL7 1LW

United Kingdom

Email: [psitq@softcat.com](mailto:psitq@softcat.com)

Website: <http://Softcat.com>

Region: UKJ13 - Buckinghamshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

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## Contracting authority

### FINANCIAL OMBUDSMAN SERVICE LIMITED

- Companies House: 03725015
- Public Procurement Organisation Number: PGMH-6717-YZGY

Exchange Tower

London

E14 9SR

United Kingdom

Email: [procurement.enquiries@financial-ombudsman.org.uk](mailto:procurement.enquiries@financial-ombudsman.org.uk)

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - sub-central government