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Tender

## Enterprise Asset Management (EAM) - System

Nuclear Restoration Services Limited

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-035383

Procurement identifier (OCID): ocds-h6vhtk-0519f9 ([view related notices](#))

Published 26 June 2025, 12:17pm

## Scope

## Description

Nuclear Restoration Services Ltd (NRS) are seeking to appoint a provider for the supply, maintenance and service desk support of an Enterprise Asset Management system (the "EAM System"). The system will provide: - Out of the box functionality for standard asset management processes, supporting the ISO55000 series standards. - Adherence to our Functional and Non-functional Requirements including security, accessibility and performance targets, as set out within Appendix 9 of this ITP; - Provision and installation of the asset management system onto a cloud based network available to NRS; - Ongoing technical support, including a Service Desk, frequent updates and patching; - Access to pre-existing and updated training content for out of the box asset management functionality; - Provision of appropriate training to the NRS team on system administration and maintenance processes (including workflow configuration and new reporting) to enable NRS to be an intelligent customer for the System integrator selected in Tender 2; - Appropriate and professional support in assuring that the system is capable of meeting our functional requirements; and - Work with a system integrator (to be tendered separately and following the award of this contract) to support programme delivery. - The supplier must provide a clear exit plan and detail how Authority owned data will be returned back to the Authority and the data removed and securely destroyed from the proposed solution as well as that of any partners. Although the scope will cover the current 13 NRS sites, NRS reserve the right

to add additional sites to the contract in the future, these additional sites include the AGR sites that are transferred to NRS and Vulcan together with any other sites that may become NRS' responsibility during the term of the contract awarded. To obtain further information, including all documentation, please follow these steps: 1. Log in to the supplier portal at: <https://atamis-2464.my.site.com/s/Welcome>. 2. Locate the opportunity using 'Find Opportunities' or use ref C17423

## **Total value (estimated)**

- £21,200,000 excluding VAT
- £25,440,000 including VAT

Above the relevant threshold

## **Contract dates (estimated)**

- 4 May 2026 to 3 May 2033
- Possible extension to 3 May 2035
- 9 years

Description of possible extension:

Option to extend by 3 years (max. duration 10 years).

## **Options**

The right to additional purchases while the contract is valid.

Option to add additional sites.

## **Main procurement category**

Services

## **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support
- 72322000 - Data management services

## **Contract locations**

- UK - United Kingdom

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## **Submission**

### **Enquiry deadline**

24 July 2025, 12:00pm

### **Submission type**

Requests to participate

### **Deadline for requests to participate**

24 July 2025, 12:00pm

## Submission address and any special instructions

To obtain further information, including all documentation, please follow these steps: 1. Log in to the supplier portal at: <https://atamis-2464.my.site.com/s/Welcome>. 2. Locate the opportunity using 'Find Opportunities' or use ref C17423

## Tenders may be submitted electronically

Yes

## Languages that may be used for submission

English

## Award decision date (estimated)

4 May 2026

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## Award criteria

Name	Description	Type	Weighting
Technical	See full document pack for further information.	Quality	60.00%

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Name	Description	Type	Weighting
Cost	See full document pack for further information	Cost	30.00%
Social Value	See full document pack for details	Quality	10.00%

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## Other information

### Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Competitive flexible procedure

### Competitive flexible procedure description

The procurement is being run in accordance with the Procurement Act 2023 and associated regulations. Further information can be found in the documents tab on Atamis record C17423

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## Contracting authority

### Nuclear Restoration Services Limited

- Public Procurement Organisation Number: PXPQ-2228-DGTY

Hinton House, Birchwood Park Avenue, Risley

Warrington

WA3 6GR

United Kingdom

Email: [james.hiller@nrservices.uk](mailto:james.hiller@nrservices.uk)

Website: <https://www.gov.uk/government/organisations/nuclear-restoration-services>

Region: UKD61 - Warrington

Organisation type: Public authority - sub-central government