

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/035383-2024>

Contract

Surrey Heartlands Hospital Discharge Service for Children and Adults with Complex Needs

NHS Surrey Heartlands ICB

F03: Contract award notice

Notice identifier: 2024/S 000-035383

Procurement identifier (OCID): ocds-h6vhtk-04b310

Published 31 October 2024, 4:26pm

Section I: Contracting authority

I.1) Name and addresses

NHS Surrey Heartlands ICB

Block C, 1st Floor

WOKING

KT229AE

Email

syheartlandsicb.contractsadmin@nhs.net

Country

United Kingdom

Region code

UKJ26 - East Surrey

NHS Organisation Data Service

92A

Internet address(es)

Main address

www.surreyheartlands.org

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Surrey Heartlands Hospital Discharge Service for Children and Adults with Complex Needs

II.1.2) Main CPV code

- 85121270 - Psychiatrist or psychologist services

II.1.3) Type of contract

Services

II.1.4) Short description

Behaviour support to children and adults with complex needs, including people with Learning Disability (LD), autism, and mental health issues, to enable the people to live their best life in their communities and to reduce high risk behaviour which results in restrictions and exclusions. This service focuses on

a cohort of CYP within Surrey Heartlands in mitigation of potential harm to they or their families and to address significant impact on the Surrey Heartlands urgent care system most particularly on A&E, Paediatric ward staff, CAMHS services and social care .

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £100,327.50

II.2) Description

II.2.2) Additional CPV code(s)

- 85121270 - Psychiatrist or psychologist services

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

Main site or place of performance

Surrey

II.2.4) Description of the procurement

Behaviour support to children and adults with complex needs, including people with Learning Disability (LD), autism, and mental health issues, to enable the people to live their best life in their communities and to reduce high risk behaviour which results in restrictions and exclusions. The service will offer support in a variety of settings, including care homes, hospital wards or family homes. This includes direct work with the person as well as training for the people supporting them. The methodology employed meets the needs of the Hospital Discharge Service.

The service provider collaborates with health and care system organisations already working with the identified CYP to understand current service provision and identify directed support for the challenges faced and achievements being made, advising on environmental adaptations, client suitability and staff capability needs. Support to CYP and their families can include the following types of activity:

Understand a CYP's preferences and what motivates them

Rapport build with the CYP and their network

Create a Transition Support Plan

Person specific training in Transition Plan

Accompany a CYP to a home

Ensuring the CYP supported has an active voice in planning their support delivery

II.2.5) Award criteria

Quality criterion - Name: To address immediate risks to safety and quality of care /
Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

A large number of children and young people admitted into hospital are presenting with significant mental health issues but are additionally autistic. NHSE endorsed a pilot solution in support of the local system however an urgent contract award is now required due to escalating issues in the system leading to reduced in-patient bed capacity and wider ramifications for clinical safety and harm. This contract will focus on supporting a cohort of 12 people to release such pressures by supporting discharge. Tier four settings continue to exceed local trajectory and that set under the NHS Long Term Plan; concerns have been raised. With the acute setting the CYP crisis service indicates continued admission of CYP with mental health issues (including suicide attempts, eating disorders and co-occurring autism) some of whom await a tier four bed and some who require discharge. Consideration of this service includes mental health inpatient settings and applicability for CYP. All of the above has warranted an urgent response.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Title

Surrey Heartlands Hospital Discharge Service for Children and Adults with Complex Needs

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 October 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Positive Support Group Ltd

6 Warwick Street

London

W1B 5LX

Country

United Kingdom

NUTS code

- UKI - London

Companies House

06546500

Internet address

www.positivesupportgroup.com

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £100,327.50

Section VI. Complementary information

VI.3) Additional information

Contract is for a period of six months.

This contract has been awarded under the urgent circumstances provision of the Provider Selection Regime (PSR). This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

A large number of children and young people admitted into hospital are presenting with significant mental health issues but are additionally autistic. NHSE endorsed a pilot solution in support of the local system however an urgent contract award is now required due to escalating issues in the system leading to reduced in-patient bed capacity and wider ramifications for clinical safety and harm. This contract will focus on supporting a cohort of 12 people to release such pressures by supporting discharge. Tier four settings continue to exceed local trajectory and that set under the NHS Long Term Plan; concerns have been raised. With the acute setting the CYP crisis service indicates continued admission of CYP with mental health issues (including suicide attempts, eating disorders and co-occurring autism) some of whom await a tier four bed and some who require discharge. Consideration of this service includes mental health inpatient settings and applicability for CYP. All of the above has warranted an urgent response.

Decision makers regards this approach:

Mental Health and LD&A Provider Oversight Committee (All Age) - 23rd August 2024

SH Commissioning, Contracting and Commercial Committee Meeting - 9th September 2024

Conflicts of Interest are declared on commencement of all formal board meetings. No declarations were received.

VI.4) Procedures for review

VI.4.1) Review body

Surrey Heartlands ICB

1st Floor, Dukes Court

Woking

GU21 5BH

Country

United Kingdom