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Contract

Hospital Electronic Prescribing and Medicines Administration Services

Digital Health and Care Wales
Aneurin Bevan University Local Health Board
Betsi Cadwaladr University Local Health Board
Cardiff and Vale University Local Health Board
Cwm Taf Morgannwg University Local Health Board
Hywel Dda University Local Health Board
Powys Teaching Local Health Board
Public Health Wales NHS Trust
Swansea Bay University Local Health Board
Velindre University NHS Trust
Welsh Ambulance Service NHS Trust
The Welsh Ministers

F03: Contract award notice

Notice identifier: 2022/S 000-035353

Procurement identifier (OCID): ocids-h6vhtk-038d59

Published 14 December 2022, 11:36am

Section I: Contracting authority

I.1) Name and addresses

Digital Health and Care Wales

Ty Glan yr Afon, 21 Cowbridge Road East

Cardiff

CF11 9AD

Contact

Katharine Fletcher

Email

katharine.fletcher@wales.nhs.uk

Telephone

+44 2920502105

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.1) Name and addresses

Aneurin Bevan University Local Health Board

St Cadoc's Hospital, Lodge Cross, Caerleon

Newport

NP18 3XQ

Contact

Rob Type

Email

rob.type@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://www.wales.nhs.uk/ourservices/directory/LocalHealthBoards>

I.1) Name and addresses

Betsi Cadwaladr University Local Health Board

Ysbyty Gwynedd, Penrhosgarnedd

Bangor

LL57 2PW

Contact

Simon Whitehead

Email

Simon.whitehead@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://www.wales.nhs.uk/ourservices/directory/LocalHealthBoards>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

Cardiff and Vale University Local Health Board

University Hospital of Wales, Heath Park

Cardiff

CF14 4XW

Contact

Claire Salisbury

Email

claire.salisbury@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://www.wales.nhs.uk/ourservices/directory/LocalHealthBoards>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

Cwm Taf Morgannwg University Local Health Board

Ynysmeurig House, Navigation Park

Abercynon

CF45 4SN

Contact

Esther Price

Email

esther.price@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://www.wales.nhs.uk/ourservices/directory/LocalHealthBoards>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

Hywel Dda University Local Health Board

Prince Philip Hospital, Bryngwyn Mawr

Llanelli

SA14 8QF

Contact

Alan Binks

Email

Alan.Binks@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://www.wales.nhs.uk/ourservices/directory/LocalHealthBoards>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

Powys Teaching Local Health Board

Neuadd Bryncheiniog, Cambrian Way

Brecon

LD3 7HR

Contact

Simon Whitehead

Email

Simon.whitehead@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://www.wales.nhs.uk/ourservices/directory/LocalHealthBoards>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

Public Health Wales NHS Trust

2 Capital Quarter

Cardiff

CF10 4BZ

Contact

Christine Thorne

Email

christine.thorne@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://www.wales.nhs.uk/ourservices/directory/LocalHealthBoards>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

Swansea Bay University Local Health Board

One Talbot Gateway, Baglan Energy Park

Port Talbot

CF10 4BZ

Contact

Keir Warner

Email

keir.warner@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://www.wales.nhs.uk/ourservices/directory/LocalHealthBoards>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

Velindre University NHS Trust

Unit 2, Charnwood Court, Parc Nantgarw, Nantgarw

Cardiff

CF15 7QZ

Contact

Christine Thorne

Email

christine.thorne@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://www.wales.nhs.uk/ourservices/directory/LocalHealthBoards>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

Welsh Ambulance Service NHS Trust

Trust Headquarters, HM Stanley Hospital, St Asaph

Denbighshire

LL17 ORS

Contact

Simon Whitehead

Email

Simon.whitehead@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://www.wales.nhs.uk/ourservices/directory/LocalHealthBoards>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

The Welsh Ministers

Welsh Government, Cathays Park

Cardiff

CF10 3NQ

Contact

Matthew Perrott

Email

Matthew.perrott@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://dhcw.nhs.wales/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Hospital Electronic Prescribing and Medicines Administration Services

Reference number

P794

II.1.2) Main CPV code

- 72268000 - Software supply services

II.1.3) Type of contract

Services

II.1.4) Short description

2.2. The Framework Operator (DHCW) is seeking to establish a new multi-vendor Framework Agreement to enable NHS organisations to call off their requirements on a local basis via a “mini-competition” process. The Framework will consist of not less than two (2) suppliers (“Contractors”), subject to there being at least two (2) compliant submissions. The scope of the Framework Agreement is for the provision of Electronic Prescribing and Medicines Administration solutions, including the ongoing development, upgrade and maintenance of said solutions. Solutions available to NHS Wales users under this Framework Agreement must satisfy the following objectives:

- i. Provide auditable prescribing decision-making support
- ii. Record and monitor the issuance and administration of pharmaceuticals
- iii. Interface with local and national systems, not least Patient Administration and Pharmacy Stock Control

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £100,000,000

II.2) Description**II.2.2) Additional CPV code(s)**

- 48814400 - Clinical information system

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

All Health Boards and Trusts across NHS Wales

II.2.4) Description of the procurement

Digital Health and Care Wales (“DHCW”) has been tasked by Welsh Government (“WG”) to create an NHS Wales multi-vendor Framework Agreement for Electronic Prescribing and Medicines Management (“EPMA”) Services.

The Framework Operator (DHCW) is seeking to establish a new multi-vendor Framework Agreement to enable NHS organisations to call off their requirements on a local basis via a “mini-competition” process. The Framework will consist of not less than two (2) suppliers (“Contractors”), subject to there being at least two (2) compliant submissions. The scope of the Framework Agreement is for the provision of Electronic Prescribing and Medicines Administration solutions, including the ongoing development, upgrade and maintenance of said solutions. Solutions available to NHS Wales users under this Framework Agreement must satisfy the following objectives:

- i. Provide auditable prescribing decision-making support
- ii. Record and monitor the issuance and administration of pharmaceuticals
- iii. Interface with local and national systems, not least Patient Administration and Pharmacy Stock Control

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 022-122102](#)

Section V. Award of contract

Contract No

P794

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 November 2022

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 7

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Better

Capital Quarter No.4, Tyndall Street

Cardiff

CF104BZ

Telephone

+44 7557966590

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Nervecentre Software

18 Market Place

Wokingham

RG401AL

Telephone

+44 7392836184

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

CareFlow Medicines Management

1 Aurum Court, Sylvan Way

Basildon

NN74AQ

Telephone

+44 7885828596

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £100,000

Total value of the contract/lot: £100,000

Section VI. Complementary information

VI.3) Additional information

(WA Ref:127450)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom