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Awarded contract

## **Hospital Electronic Prescribing and Medicines Administration Services**

Digital Health and Care Wales

Aneurin Bevan University Local Health Board

Betsi Cadwaladr University Local Health Board

Cardiff and Vale University Local Health Board

Cwm Taf Morgannwg University Local Health Board

Hywel Dda University Local Health Board

Powys Teaching Local Health Board

Public Health Wales NHS Trust

Swansea Bay University Local Health Board

Velindre University NHS Trust

Welsh Ambulance Service NHS Trust

The Welsh Ministers

F03: Contract award notice

Notice reference: 2022/S 000-035353

Published: 14 December 2022, 11:36am

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Digital Health and Care Wales

Ty Glan yr Afon, 21 Cowbridge Road East

Cardiff

CF11 9AD

**Contact**

Katharine Fletcher

**Email**

[katharine.fletcher@wales.nhs.uk](mailto:katharine.fletcher@wales.nhs.uk)

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**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

**I.1) Name and addresses**

Aneurin Bevan University Local Health Board

St Cadoc's Hospital, Lodge Cross, Caerleon

Newport

NP18 3XQ

**Contact**

Rob Type

**Email**

[rob.type@wales.nhs.uk](mailto:rob.type@wales.nhs.uk)

**Country**

United Kingdom

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UKL - Wales

**Internet address(es)**

Main address

<https://www.wales.nhs.uk/ourservices/directory/LocalHealthBoards>

**I.1) Name and addresses**

Betsi Cadwaladr University Local Health Board

Ysbyty Gwynedd, Penrhosgarnedd

Bangor

LL57 2PW

**Contact**

Simon Whitehead

**Email**

[Simon.whitehead@wales.nhs.uk](mailto:Simon.whitehead@wales.nhs.uk)

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[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=)

**I.1) Name and addresses**

Cardiff and Vale University Local Health Board

University Hospital of Wales, Heath Park

Cardiff

CF14 4XW

**Contact**

Claire Salisbury

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Buyer's address

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## **I.1) Name and addresses**

Cwm Taf Morgannwg University Local Health Board

Ynysmeurig House, Navigation Park

Abercynon

CF45 4SN

### **Contact**

Esther Price

### **Email**

[esther.price@wales.nhs.uk](mailto:esther.price@wales.nhs.uk)

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Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=)

## **I.1) Name and addresses**

Hywel Dda University Local Health Board

Prince Philip Hospital, Bryngwyn Mawr

Llanelli

SA14 8QF

## **Contact**

Alan Binks

## **Email**

[Alan.Binks@wales.nhs.uk](mailto:Alan.Binks@wales.nhs.uk)

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[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=)

## **I.1) Name and addresses**

Powys Teaching Local Health Board

Neuadd Bryncheiniog, Cambrian Way

Brecon

LD3 7HR

## Contact

Simon Whitehead

## Email

[Simon.whitehead@wales.nhs.uk](mailto:Simon.whitehead@wales.nhs.uk)

## Country

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## NUTS code

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## Internet address(es)

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Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=)

## I.1) Name and addresses

Public Health Wales NHS Trust

2 Capital Quarter

Cardiff

CF10 4BZ

## Contact

Christine Thorne

## Email

[christine.thorne@wales.nhs.uk](mailto:christine.thorne@wales.nhs.uk)

**Country**

United Kingdom

**NUTS code**

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**Internet address(es)**

Main address

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Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=)

**I.1) Name and addresses**

Swansea Bay University Local Health Board

One Talbot Gateway, Baglan Energy Park

Port Talbot

CF10 4BZ

**Contact**

Keir Warner

**Email**

[keir.warner@wales.nhs.uk](mailto:keir.warner@wales.nhs.uk)

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United Kingdom

**NUTS code**

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**Internet address(es)**

Main address

<https://www.wales.nhs.uk/ourservices/directory/LocalHealthBoards>

Buyer's address

<https://www.sell2wales.gov.wales/search/Search AuthProfile.aspx?ID=>

**I.1) Name and addresses**

Velindre University NHS Trust

Unit 2, Charnwood Court, Parc Nantgarw, Nantgarw

Cardiff

CF15 7QZ

**Contact**

Christine Thorne

**Email**

[christine.thorne@wales.nhs.uk](mailto:christine.thorne@wales.nhs.uk)

**Country**

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Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=)

## **I.1) Name and addresses**

Welsh Ambulance Service NHS Trust

Trust Headquarters, HM Stanley Hospital, St Asaph

Denbighshire

LL17 ORS

### **Contact**

Simon Whitehead

### **Email**

[Simon.whitehead@wales.nhs.uk](mailto:Simon.whitehead@wales.nhs.uk)

### **Country**

United Kingdom

### **NUTS code**

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Main address

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Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=)

## **I.1) Name and addresses**

The Welsh Ministers

Welsh Government, Cathays Park

Cardiff

CF10 3NQ

## **Contact**

Matthew Perrott

## **Email**

[Matthew.perrott@wales.nhs.uk](mailto:Matthew.perrott@wales.nhs.uk)

## **Country**

United Kingdom

## **NUTS code**

UKL - Wales

## **Internet address(es)**

Main address

<https://dhcw.nhs.wales/>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=)

## **I.2) Information about joint procurement**

The contract involves joint procurement

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Hospital Electronic Prescribing and Medicines Administration Services

Reference number

P794

#### II.1.2) Main CPV code

- 72268000 - Software supply services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

2.2. The Framework Operator (DHCW) is seeking to establish a new multi-vendor Framework Agreement to enable NHS organisations to call off their requirements on a local basis via a “mini-competition” process. The Framework will consist of not less than two (2) suppliers (“Contractors”), subject to there being at least two (2) compliant submissions. The scope of the Framework Agreement is for the provision of Electronic Prescribing and Medicines Administration solutions, including the ongoing development, upgrade and maintenance of said solutions. Solutions available to NHS Wales users under this Framework Agreement must satisfy the following objectives:

- Provide auditable prescribing decision-making support
- Record and monitor the issuance and administration of pharmaceuticals
- Interface with local and national systems, not least Patient Administration and Pharmacy Stock Control

#### II.1.6) Information about lots

This contract is divided into lots: No

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £100,000,000

**II.2) Description****II.2.2) Additional CPV code(s)**

- 48814400 - Clinical information system

**II.2.3) Place of performance**

NUTS codes

- UKL - Wales

Main site or place of performance

All Health Boards and Trusts across NHS Wales

**II.2.4) Description of the procurement**

Digital Health and Care Wales (“DHCW”) has been tasked by Welsh Government (“WG”) to create an NHS Wales multi-vendor Framework Agreement for Electronic Prescribing and Medicines Management (“EPMA”) Services.

The Framework Operator (DHCW) is seeking to establish a new multi-vendor Framework Agreement to enable NHS organisations to call off their requirements on a local basis via a “mini-competition” process. The Framework will consist of not less than two (2) suppliers (“Contractors”), subject to there being at least two (2) compliant submissions. The scope of the Framework Agreement is for the provision of Electronic Prescribing and Medicines Administration solutions, including the ongoing development, upgrade and maintenance of said solutions. Solutions available to NHS Wales users under this Framework Agreement must satisfy the following objectives:

- Provide auditable prescribing decision-making support
- Record and monitor the issuance and administration of pharmaceuticals
- Interface with local and national systems, not least Patient Administration and Pharmacy Stock Control

**II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 022-122102](#)

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## **Section V. Award of contract**

### **Contract No**

P794

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 November 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 7

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Better

Capital Quarter No.4, Tyndall Street

Cardiff

CF104BZ

Telephone

+44 7557966590

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Nervecentre Software

18 Market Place

Wokingham

RG401AL

Telephone

+44 7392836184

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

CareFlow Medicines Management

1 Aurum Court, Sylvan Way

Basildon



NN74AQ

Telephone

+44 7885828596

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £100,000

Total value of the contract/lot: £100,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:127450)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom