

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/035346-2022>

Planning

## **Scottish Government Talent Attraction and Migration Service**

Scottish Government

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-035346

Procurement identifier (OCID): ocds-h6vhtk-038d55

Published 14 December 2022, 11:20am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Scottish Government

4 Atlantic Quay, 70 York St

Glasgow

G2 8EA

#### **Contact**

Sarah Pagan

#### **Email**

[sarah.pagan@gov.scot](mailto:sarah.pagan@gov.scot)

#### **Telephone**

+44 1412420133

**Country**

United Kingdom

**NUTS code**

UKM - Scotland

**Internet address(es)**

Main address

<http://www.scotland.gov.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA10482](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10482)

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Scottish Government Talent Attraction and Migration Service

Reference number

CASE/594810

#### **II.1.2) Main CPV code**

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Talent Attraction and Migration Service will support employers to use the immigration system effectively and efficiently to help meet their skills needs. The service will enable people to access good quality information and advice to help them move to Scotland and settle into their communities. Users will access this service online.

#### **II.1.5) Estimated total value**

Value excluding VAT: £3,800,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

The Scottish Government may choose to lot the contract into 2 separate contracts - one supplier to provide support to employers and another to support individuals. The Scottish Government reserves the right to revert back to one single contract should the market capability not allow for this.

### **II.2) Description**

**II.2.1) Title**

Immigration Support for Employers in Scotland

Lot No

1

**II.2.2) Additional CPV code(s)**

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security
- 79100000 - Legal services
- 79110000 - Legal advisory and representation services
- 79111000 - Legal advisory services
- 72253000 - Helpdesk and support services
- 72253100 - Helpdesk services
- 75130000 - Supporting services for the government
- 75131000 - Government services
- 75200000 - Provision of services to the community

**II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

**II.2.4) Description of the procurement**

The UK's immigration system is complex, bureaucratic and expensive to use. Employers in Scotland require good quality immigration advice and information to help them navigate the system. The provider will help employers meet their immigration needs through three tiers of support. Tier one will be a universal offer, available to everyone, and will entail the provision of up-to-date and accurate information in plain English on our digital platform. Tier two support will assist employers who are actively seeking to recruit talent to Scotland. Users who subscribe to tier two will be able to access more detailed information. This may include but is not limited to newsletters, webinars, tutorials, blogs, social media content, short videos and other means of communication. The needs of most employers will be met through tiers one and two. Tier three support will entail one-to-one advice for employers who continue to face barriers using the immigration system. This advice will be delivered online or by telephone. The advice will meet the Level 1 standards

of the Office of the Immigration Services Commissioner or equivalent. The provision of immigration advice is regulated and the provider will meet the relevant provisions of the Immigration and Asylum Act 1999. In other words, the provider must be a member or a relevant professional body or registered with the Office of Immigration Services Commissioner. The supplier will provide information and advice to employers in Scotland's public, private and third sectors. We expect the number of organisations in Scotland holding a sponsorship licence to increase as a result of this service.

## **II.2) Description**

### **II.2.1) Title**

Reception Support for People Moving to Scotland

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security
- 79100000 - Legal services
- 79110000 - Legal advisory and representation services
- 79111000 - Legal advisory services
- 72253000 - Helpdesk and support services
- 72253100 - Helpdesk services
- 75130000 - Supporting services for the government
- 75131000 - Government services
- 75200000 - Provision of services to the community

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

Moving to another country can be challenging. The Scottish Government want people not only to move to Scotland, but to stay. People's first few months in Scotland and their

reception is crucial to their overall experience. We therefore seek a supplier that will provide information and advice to people who are thinking about moving to Scotland, or who have just moved here. The supplier will provide up-to-date and accurate information in plain English on our digital platform. This information will cover topics that people require to help them move and settle into their communities, such as accessing public services. The supplier will also provide one-to-one advice to people who have moved to Scotland either online or by telephone. A key barrier for many people moving to Scotland is the immigration system. The advice provided will meet therefore meet Level 1 standards of the Office of the Immigration Service Commissioner or equivalent. The provision of immigration advice is regulated and the provider will meet the provisions of the Immigration and Asylum Act 1999. In other words, the provider must be a member or a relevant professional body or registered with the Office of Immigration Services Commissioner.

### **II.3) Estimated date of publication of contract notice**

1 March 2023

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

Please note Scottish Government will be running a Supplier Event mid-February 2023 to detail more about this procurement and give policy background to the requirement. Registration details will be issued to all suppliers who note their interest in this Prior Information Notice. Details will be issued in January 2023.

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

[https://www.publiccontractsscotland.gov.uk/Search/Search\\_Switch.aspx?ID=714371](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=714371).

(SC Ref:714371)