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Contract

Single Model of Care (inc. OOH/ATT/ATT+/APAS)

NHS Greater Manchester Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-035329

Procurement identifier (OCID): ocds-h6vhtk-0553fc

Published 26 June 2025, 11:12am

Section I: Contracting authority

I.1) Name and addresses

NHS Greater Manchester Integrated Care Board

Manchester

Email

nhsgm.procurement@nhs.net

Country

United Kingdom

Region code

UKD36 - Greater Manchester North West

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://gmintegratedcare.org.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Single Model of Care (inc. OOH/ATT/ATT+/APAS)

II.1.2) Main CPV code

- 85120000 - Medical practice and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Single Model of Care (SMOC) - includes Out of Hours, Alternative to Transfer (ATT), and ATT+ (Care Home Alternative to Transfer) and Acute Primary Assessment Service (APAS) to be delivered to NHS GM ICB.

This contract will be for 2 years from 1st April 2024 - 31st March 2026.

The total value for this contract will be £7,489,676 plus inflationary uplifts.

This is a Provider Selection Regime (PSR) Direct Award Process C intention to award notice,

this notice serves as an intention to award under the PSR.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £7,489,676

II.2) Description

II.2.2) Additional CPV code(s)

- 85120000 - Medical practice and related services

II.2.3) Place of performance

NUTS codes

- UKD36 - Greater Manchester North West

II.2.4) Description of the procurement

Single Model of Care (SMOC) - includes Out of Hours, Alternative to Transfer (ATT), and ATT+ (Care Home Alternative to Transfer) and Acute Primary Assessment Service (APAS) to be delivered to NHS GM ICB.

This contract will be for 2 years from 1st April 2024 - 31st March 2026.

The total value for this contract will be £7,489,676 plus inflationary uplifts.

The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of The Procurement Act 2023 Regulations do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by midnight on 8th July 2025.

This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Written representations should be sent to: nhsqm.procurement@nhs.net

Key Award Criteria - Quality and innovation - 20%, Value 25%, Integration, collaboration and service sustainability - 25%, improving access, reducing health inequalities and facilitating choice - 20% and Social Value - 10%.

Award decision-makers: Corporate Director of Finance - Commissioning & Financial Assurance and the Executive Committee on behalf on NHS Greater Manchester Integrated Care Board.

No conflicts of interest were declared.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of The Procurement Act 2023 Regulations do not apply to this award.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Mastercall Healthcare

Stockport

Country

United Kingdom

NUTS code

- UKD36 - Greater Manchester North West

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £7,489,676

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS Greater Manchester Integrated Care Board

Manchester

Country

United Kingdom