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Contract

Provision of Mitel Licences, Support and Maintenance

City of Bradford Metropolitan District Council

F03: Contract award notice

Notice identifier: 2023/S 000-035326

Procurement identifier (OCID): ocds-h6vhtk-03fa13

Published 30 November 2023, 11:50am

Section I: Contracting authority

I.1) Name and addresses

City of Bradford Metropolitan District Council

Britannia House, Hall Ings

Bradford

BD1 1HX

Contact

Catherine Mullins

Email

catherine.mullins@bradford.gov.uk

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

National registration number

180808262

Internet address(es)

Main address

<https://www.bradford.gov.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/103277>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Mitel Licences, Support and Maintenance

Reference number

CBMDC 460

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

City of Bradford Metropolitan District Council (the Council) is seeking to procure Support and Maintenance of their existing Mitel solution including all Software Assurance from a Mitel Gold Solutions Partner. The proposed contract will be for an initial duration of one (1) year with a possible two (2) x twelve (12) months extensions.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £132,879

II.2) Description

II.2.2) Additional CPV code(s)

- 50334000 - Repair and maintenance services of line telephony and line telegraphy equipment
- 50334100 - Repair and maintenance services of line telephony equipment
- 72200000 - Software programming and consultancy services
- 72250000 - System and support services

- 72260000 - Software-related services

II.2.3) Place of performance

NUTS codes

- UKE - Yorkshire and the Humber

Main site or place of performance

Bradford

II.2.4) Description of the procurement

City of Bradford Metropolitan District Council (the Council) is seeking to procure Support and Maintenance of their existing Mitel solution including all Software Assurance from a Mitel Gold Solutions Partner. The proposed contract will be for an initial duration of one (1) year with a possible two (2) x twelve (12) months extensions.

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Quality / Weighting: 55

Price - Weighting: 35

II.2.11) Information about options

Options: Yes

Description of options

Two (2) x twelve (12) months extensions

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-026185](#)

Section V. Award of contract

Contract No

1

Title

Provision of Mitel Licences, Support and Maintenance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 November 2023

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

OPUS BUSINESS SYSTEMS LIMITED

London Court, 39 London Road

Reigate

RH2 9AQ

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £150,000

Total value of the contract/lot: £132,879

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

City of Bradford Metropolitan District Council

1st Floor, Britannia House, Hall Ings

Bradford

BD1 1HX

Country

United Kingdom

Internet address

<https://www.bradford.gov.uk/>

VI.4.2) Body responsible for mediation procedures

City of Bradford MDC

1st Floor, Britannia House, Hall Ings

Bradford

BD1 1HX

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

City of Bradford MDC

1st Floor, Britannia House, Hall Ings

Bradford

BD1 1HX

Country

United Kingdom