

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/035326-2023>

Contract

## **Provision of Mitel Licences, Support and Maintenance**

City of Bradford Metropolitan District Council

F03: Contract award notice

Notice identifier: 2023/S 000-035326

Procurement identifier (OCID): ocds-h6vhtk-03fa13

Published 30 November 2023, 11:50am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

City of Bradford Metropolitan District Council

Britannia House, Hall Ings

Bradford

BD1 1HX

#### **Contact**

Catherine Mullins

#### **Email**

[catherine.mullins@bradford.gov.uk](mailto:catherine.mullins@bradford.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKE - Yorkshire and the Humber

**National registration number**

180808262

**Internet address(es)**

Main address

<https://www.bradford.gov.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/103277>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of Mitel Licences, Support and Maintenance

Reference number

CBMDC 460

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

City of Bradford Metropolitan District Council (the Council) is seeking to procure Support and Maintenance of their existing Mitel solution including all Software Assurance from a Mitel Gold Solutions Partner. The proposed contract will be for an initial duration of one (1) year with a possible two (2) x twelve (12) months extensions.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £132,879

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 50334000 - Repair and maintenance services of line telephony and line telegraphy equipment
- 50334100 - Repair and maintenance services of line telephony equipment
- 72200000 - Software programming and consultancy services
- 72250000 - System and support services

- 72260000 - Software-related services

### **II.2.3) Place of performance**

NUTS codes

- UKE - Yorkshire and the Humber

Main site or place of performance

Bradford

### **II.2.4) Description of the procurement**

City of Bradford Metropolitan District Council (the Council) is seeking to procure Support and Maintenance of their existing Mitel solution including all Software Assurance from a Mitel Gold Solutions Partner. The proposed contract will be for an initial duration of one (1) year with a possible two (2) x twelve (12) months extensions.

### **II.2.5) Award criteria**

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Quality / Weighting: 55

Price - Weighting: 35

### **II.2.11) Information about options**

Options: Yes

Description of options

Two (2) x twelve (12) months extensions

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-026185](#)

---

## **Section V. Award of contract**

### **Contract No**

1

### **Title**

Provision of Mitel Licences, Support and Maintenance

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

29 November 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

OPUS BUSINESS SYSTEMS LIMITED

London Court, 39 London Road

Reigate

RH2 9AQ

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £150,000

Total value of the contract/lot: £132,879

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

City of Bradford Metropolitan District Council

1st Floor, Britannia House, Hall Ings

Bradford

BD1 1HX

Country

United Kingdom

Internet address

<https://www.bradford.gov.uk/>

**VI.4.2) Body responsible for mediation procedures**

City of Bradford MDC

1st Floor, Britannia House, Hall Ings

Bradford

BD1 1HX

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

City of Bradford MDC

1st Floor, Britannia House, Hall Ings

Bradford

BD1 1HX

Country

United Kingdom