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Contract

## **Managed Services for Temporary Agency Resources (MSTAR3)**

Southampton City Council

F20: Modification notice

Notice identifier: 2023/S 000-035305

Procurement identifier (OCID): ocds-h6vhtk-041de7

Published 30 November 2023, 10:01am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Southampton City Council

Civic Centre,Civic Centre Road

SOUTHAMPTON

SO147LY

#### **Email**

[tendermanagement@southampton.gov.uk](mailto:tendermanagement@southampton.gov.uk)

#### **Telephone**

+44 2380833000

#### **Country**

United Kingdom

#### **Region code**

UKJ32 - Southampton

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.southampton.gov.uk](http://www.southampton.gov.uk)

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Managed Services for Temporary Agency Resources (MSTAR3)

Reference number

EC09/01/3010

#### **II.1.2) Main CPV code**

- 79620000 - Supply services of personnel including temporary staff

#### **II.1.3) Type of contract**

Services

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

Award notification for the provision of Temporary Agency Resources to Southampton City Council using the ESPO framework agreement for the provision of Managed Services for Temporary Agency Resources (MSTAR3).

#### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

End date

4 April 2025

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2019/S 075-178962](#)

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## **Section V. Award of contract/concession**

### **Contract No**

EC09/01/3010

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

23 December 2020

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Comensura Limited

Bedfordshire

LU1 3BA

Country

United Kingdom

NUTS code

- UKH2 - Bedfordshire and Hertfordshire

Companies House

04085767

The contractor/concessionaire is an SME

Yes

**V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £38,000,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Contract awarded under ESPO framework agreement for the provision of Managed Services for Temporary Agency Resources (MSTAR3). The Contract Award Notice linked to this Modification Notice is the framework agreement reference. As OJEU/FTS Contract Award Notices are not mandatory for Call Off Contracts, a Contract Award Notice was published on Contracts Finder which is linked below:

<https://www.contractsfinder.service.gov.uk/Notice/ea228041-f2fa-46f8-ad10-8087a0b6047b>

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Procurement Review Body

London

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 79620000 - Supply services of personnel including temporary staff

#### **VII.1.3) Place of performance**

NUTS code

- UKJ - South East (England)

#### **VII.1.4) Description of the procurement:**

Award notification for the provision of Temporary Agency Resources to Southampton City Council using the ESPO framework agreement for the provision of Managed Services for Temporary Agency Resources (MSTAR3).

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

End date

4 April 2025

#### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£55,000,000

#### **VII.1.7) Name and address of the contractor/concessionaire**

Comensura Limited

Bedfordshire

LU1 3BA

Country

United Kingdom

NUTS code

- UKH2 - Bedfordshire and Hertfordshire

Companies House

04085767

The contractor/concessionaire is an SME

Yes

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Historically, projects delivered within Local Authorities which have involved the use of external consultants/specialists have often experienced scope creep, deadline failure, and inconsistent quality of work.

These challenges have led many Local Authorities to seek alternative methods of procuring consultants/specialists which enables them to gain greater control over project spend, ensure scope creep and deadline failure are mitigated, and allow accountability for the work provided by the consultant/specialist.

One of the methods is the Statement of Work (SOW) model. This model is delivered by a Service Provider and involves Local Authorities creating a detailed project description that outlines the scope, budget, objectives, tasks, timelines, and expected deliverables of a consultant's/specialist's engagement. This approach contrasts with the traditional hourly rate model, which may lack clarity and may not sufficiently address project goals.

The original MSTAR3 agreement allowed for the provision of Statement of Works, which at the time of award, the Council did take up the service. The Council would now like to trial the model to assess its suitability for ongoing use.

### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

The contracting authority has amended the contract notice under Regulation 72(1)(b)(ii) because the cost of changing contractor would result in duplication of cost and significant

inconvenience. The existing contractor already has processes and systems in place. This modification does not exceed 50% of the original contract value.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £17,000,000

Total contract value after the modifications

Value excluding VAT: £55,000,000