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Not applicable

## **RES/IT Provision of an IT Service Management Tool (ITSM)**

Bristol City Council

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-035300

Procurement identifier (OCID): ocds-h6vhtk-041dce

Published 30 November 2023, 9:27am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Bristol City Council

Bristol City Council, P O Box 3176

BRISTOL

BS3 9FS

#### **Contact**

User Ben Sawyer

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#### **Telephone**

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#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.bristol.gov.uk/>

Buyer's address

<https://www.bristol.gov.uk/>

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

RES/IT Provision of an IT Service Management Tool (ITSM)

Reference number

DN701456

**II.1.2) Main CPV code**

- 48400000 - Business transaction and personal business software package

**II.1.3) Type of contract**

Supplies

**II.1.4) Short description**

Supply of IT Service Management tool

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## Section VI. Complementary information

### VI.6) Original notice reference

Notice number: [2023/S 000-035260](#)

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## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

II.1.1

Place of text to be modified

II.1.1

Instead of

Text

word changed from software to service