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Award

Procurement Services Operational/Indirects

NATIONAL ENERGY SYSTEM OPERATOR LIMITED

F15: Voluntary ex ante transparency notice

Notice identifier: 2025/S 000-035279

Procurement identifier (OCID): ocds-h6vhtk-0553e1

Published 26 June 2025, 9:50am

Section I: Contracting authority/entity

I.1) Name and addresses

NATIONAL ENERGY SYSTEM OPERATOR LIMITED

St Catherine's Lodge Bearwood Road, Sindlesham, Wokingham, England,

Wokingham

RG41 5BN

Contact

Tennille Madigan

Email

tennille.madigan@neso.energy

Telephone

+44 7795483583

Country

United Kingdom

Region code

UK - United Kingdom

Companies House

11014226

Internet address(es)

Main address

<https://www.neso.com>

I.6) Main activity

Other activity

Energy

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Procurement Services Operational/Indirects

Reference number

CW52802

II.1.2) Main CPV code

- 79418000 - Procurement consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

This contract covers interim procurement services provision for operational procurement services (P2P) and Indirects procurement services - a single team.

Operational Procurement (P2P):

- Assess current procurement processes and provide recommendations for improvement.
- Requisition management: from initial request to purchase order creation (on COUPA then moving to Ivalua and Workday). Review and validate requisitions for accuracy, completeness, and compliance with procurement policies and procedures. Collaborate with the stakeholders to clarify requirements, resolve issues, and ensure timely procurement cycle completion.
- Stakeholder and supplier engagement: Identify and evaluate potential suppliers for IT and indirect goods and services. Refer to the existing NESO frameworks and contracts. Provide guidance, documentation, and templates to the stakeholders.
- Manage bid and buy for IT and indirect categories.
- Manage the end-to-end procurement process, including requisition, sourcing, contracting, and purchase order management.
- Ensure compliance with procurement policies and procedures.
- Maintain standard operating procedures (SOPs) for operational procurement, including requisitioning, sourcing, evaluation, and contract management. Update existing SOPs (P2P) as the process evolves.
- Ensure SOPs align with industry best practices, organisational policies, and NESO's compliance requirements. Secure sign-off of the documented SOPs from the governance assigned.
- Collaborate with the NESO Procurement and P2P teams on the SOPs to ensure consistent and efficient end-to-end procurement practice.

Strategic Sourcing Capability - Indirects:

- Conduct market analysis and supplier research to identify potential suppliers.

- Develop and execute sourcing strategies for indirect procurement categories.
- Create and implement sourcing strategies for each requisition.
- Manage supplier selection, negotiation, and contracting processes.
- Negotiate contracts and establish agreements that provide value and mitigate risk.
- Develop and maintain obligations, including any rebates and discounts accrued and offered by the suppliers.
- Identify and evaluate potential suppliers, ensuring alignment with business needs and strategic goals.
- Develop and maintain a robust supplier base for each category and lead sourcing activities for new frameworks

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Main site or place of performance

UK Wide

II.2.4) Description of the procurement

This procurement and contract covers interim procurement services provision for operational procurement services (P2P) and Indirects procurement services - a single team.

Operational Procurement (P2P):

- Assess current procurement processes and provide recommendations for improvement.
- Requisition management: from initial request to purchase order creation (on COUPA then moving to Ivalua and Workday). Review and validate requisitions for accuracy, completeness, and compliance with procurement policies and procedures. Collaborate with the stakeholders to clarify requirements, resolve issues, and ensure timely procurement cycle completion.
- Stakeholder and supplier engagement: Identify and evaluate potential suppliers for IT and indirect goods and services. Refer to the existing NESO frameworks and contracts. Provide guidance, documentation, and templates to the stakeholders.
- Manage bid and buy for IT and indirect categories.
- Manage the end-to-end procurement process, including requisition, sourcing, contracting, and purchase order management.
- Ensure compliance with procurement policies and procedures.
- Maintain standard operating procedures (SOPs) for operational procurement, including requisitioning, sourcing, evaluation, and contract management. Update existing SOPs (P2P) as the process evolves.
- Ensure SOPs align with industry best practices, organisational policies, and NESO's compliance requirements. Secure sign-off of the documented SOPs from the governance assigned.
- Collaborate with the NESO Procurement and P2P teams on the SOPs to ensure consistent and efficient end-to-end procurement practice.

Strategic Sourcing Capability - Indirects:

- Conduct market analysis and supplier research to identify potential suppliers.

- Develop and execute sourcing strategies for indirect procurement categories.
- Create and implement sourcing strategies for each requisition.
- Manage supplier selection, negotiation, and contracting processes.
- Negotiate contracts and establish agreements that provide value and mitigate risk.
- Develop and maintain obligations, including any rebates and discounts accrued and offered by the suppliers.
- Identify and evaluate potential suppliers, ensuring alignment with business needs and strategic goals.
- Develop and maintain a robust supplier base for each category and lead sourcing activities for new frameworks

II.2.11) Information about options

Options: No

II.2.14) Additional information

This contract is being put in place as an interim measure to ensure that NESO have in place a competent procurement team to manage essential business as usual across the operational and Indirects procurement function. This contract is vital to the safe, effective and efficient operation of the national electricity network, causing NESO substantial inconvenience.

This will give NESO sufficient time to incorporate all services in a single contract with a single supplier (Operational Sourcing, Indirects and DD&T) under the Procurement Act 2023 (PA2023).

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated without a prior call for competition

- New works/services, constituting a repetition of existing works/services

Explanation:

In February 2025 NESO awarded a short term below threshold contract to Efficio Limited for a period of 3 months with a one month extension option which has now been executed - this contract expires on the 24/6/2025. The contract was designed to bridge the need for the services until the start of the new procurement which commenced in March 2025. NESO intended to publish a Transparency notices under F20 on Find a Tender Service. Due to the contract being under threshold we did not publish a contract notice and therefore could not comply with the requirement under that specific notice. In order to mitigate this NESO have published a VEAT notice under UCR regulations to allow for this extension.

NESO terminated the March 2025 procurement for the provision of procurement services in June 2025 (procurement identifier (OCID): ocids-h6vhtk-04d52d) to appoint a long term replacement supplier. VEAT notice Procurement identifier (OCID): ocids-h6vhtk-04d52d sets out the rationale for this

NESO continues to require the procurement services. A new supplier cannot be appointed in a manner that is compliant with the Procurement Act 2023. The loss of these services would result in NESO being unable to procure the services that it needs to undertake its activities and properly manage the existing contracts it has and would lead to the potential loss of services vital to the safe, effective and efficient operation of the national electricity network, causing NESO substantial inconvenience.

NESO has now extended the current Efficio limited contract for the Provision of Operational and Indirect Procurement services in order assure critical business as usual activities can be maintained whilst we procure the required services for the future complying with PA2023.

The contract is extended by 9 months from 24 June 2025 to 25 March 2026, the total value increased from £246,000 to £867,000

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract/concession
Contract No

CW52502

Title

Procurement Services Operations & Indirects

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

24 June 2025

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Efficio Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

04010379

The contractor/concessionaire is an SME

No

Section VI. Complementary information

VI.3) Additional information

NESO has used this notice type as the correct notice type was not available. The purpose of this notice is to notify the market that NESO has awarded an interim short contract of 9 months in order to carry out a compliant procurement process under PA 2023 whilst maintaining critical business continuity.

This will give NESO sufficient time to incorporate all services in a single contract with a single supplier (Operational Sourcing, Indirects and DD&T) under the Procurement Act 2023 (PA2023).

VI.4) Procedures for review

VI.4.1) Review body

DESNZ

London

Country

United Kingdom