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Contract

Multiple and Complex Needs Service

Essex County Council

F03: Contract award notice

Notice identifier: 2023/S 000-035279

Procurement identifier (OCID): ocds-h6vhtk-03a446

Published 29 November 2023, 5:40pm

Section I: Contracting authority

I.1) Name and addresses

Essex County Council

County Hall, Market Road

Chelmsford

CM1 1QH

Contact

Lorna Venters

Email

Lorna.Venters@essex.gov.uk

Country

United Kingdom

Region code

UKH - East of England

Internet address(es)

Main address

<https://www.essex.gov.uk/>

Buyer's address

<https://www.essex.gov.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Multiple and Complex Needs Service

Reference number

DN664928

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Essex County Council conducted a single stage procurement to commission a Multiple and Complex Needs Service to support individuals who are ordinarily resident within the administrative boundaries of Essex, (excluding the unitary authority areas of Thurrock and Southend-On-Sea).

Following the expiration the current Offenders with Complex and Additional Needs Service on 31st March 2024, the new Multiple and Complex Needs Service contract will commence on 1 April 2024. This service is commissioned under an initial five (5) year term with the option to extend for a maximum of up to 48 months, i.e 4 years (2+2) at the Council's sole discretion; thereby resulting in a maximum possible contract duration of nine (9) years.

Please note that the total value of the procurement as stated in section II 1.7 below reflects the cumulative effect of the pricing submission of the successful bidder for a maximum possible contractual duration of nine (9) years.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £17,100,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

II.2.4) Description of the procurement

This service is designed to secure suitable provision of therapeutic, holistic, wrap around intensive support to help stabilise and support individuals with multiple and complex needs who are ordinarily resident within the administrative boundaries of Essex, (excluding the unitary authority areas of Thurrock and Southend-On-Sea).

II.2.5) Award criteria

Quality criterion - Name: Quality criterion - Name: Qualitative Questions / Weighting: 60

Quality criterion - Name: Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-019619](#)

Section V. Award of contract

Contract No

0723 MACN

Title

Multiple and Complex Needs Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 November 2023

V.2.2) Information about tenders

Number of tenders received: 15

Number of tenders received from SMEs: 12

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 15

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Phoenix House (T/A Phoenix Futures)

68 Newington Causeway

London

SE1 6DF

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £17,100,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Royal Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom