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Tender

Management system for Alive West Norfolk

Borough Council of Kings Lynn and West Norfolk

F02: Contract notice

Notice identifier: 2022/S 000-035269

Procurement identifier (OCID): ocds-h6vhtk-038d1f

Published 13 December 2022, 4:05pm

Section I: Contracting authority

I.1) Name and addresses

Borough Council of Kings Lynn and West Norfolk

Kings Court, Chapel Street

King's Lynn

PE30 1EX

Email

procurementtenders@west-norfolk.gov.uk

Telephone

+44 1553616200

Country

United Kingdom

Region code

UKH16 - North and West Norfolk

National registration number

E07000146

Internet address(es)

Main address

www.west-norfolk.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-King%27s-Lynn:-Programming-services-of-packaged-software-products./MGDR44YG68>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-title/MGDR44YG68>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Management system for Alive West Norfolk

Reference number

BCKLWN251

II.1.2) Main CPV code

- 72210000 - Programming services of packaged software products

II.1.3) Type of contract

Services

II.1.4) Short description

The Council and Alive West Norfolk are conducting a Tender exercise inviting bidders to tender for a hosted leisure, arts and culture management system. With the intention of centralising the management of those systems at multiple sites across West Norfolk.

II.1.5) Estimated total value

Value excluding VAT: £325,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Management System

Lot No

II.2.2) Additional CPV code(s)

- 72210000 - Programming services of packaged software products

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

Main site or place of performance

North and West Norfolk

II.2.4) Description of the procurement

The Council, on behalf of Alive West Norfolk, is conducting a Tender exercise inviting bidders to tender for a hosted leisure, arts and culture management system. With the intention of centralising the management of those systems at multiple sites across West Norfolk.

II.2.5) Award criteria

Quality criterion - Name: Demonstration of Software / Weighting: 30

Quality criterion - Name: Achievement of Core Module Specification / Weighting: 20

Quality criterion - Name: Additional Modules / Weighting: 10

Quality criterion - Name: ICT Specification adherence / Weighting: 10

Quality criterion - Name: Proposed Implementation Plan, Development Plan, Training & Ongoing Support / Weighting: 5

Quality criterion - Name: Supplier's Terms & Conditions / Weighting: 5

Cost criterion - Name: Total Fixed cost for the management System / Weighting: 20

II.2.6) Estimated value

Value excluding VAT: £325,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The contract will run for an initial period of 3 years with the provision for an extension, or extensions, of up to a further two years in total.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Ticketing System

Lot No

2

II.2.2) Additional CPV code(s)

- 48781000 - System management software package

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

Main site or place of performance

North and West Norfolk

II.2.4) Description of the procurement

The Council and Alive West Norfolk are conducting a Tender exercise inviting bidders to tender for a hosted leisure, arts and culture management system. With the intention of centralising the management of those systems at multiple sites across West Norfolk.

II.2.5) Award criteria

Quality criterion - Name: Demonstration of Software / Weighting: 30

Quality criterion - Name: Achievement of Core Module Specification / Weighting: 20

Quality criterion - Name: ICT Specification adherence / Weighting: 10

Quality criterion - Name: Proposed Implementation Plan, Development Plan, Training & Ongoing Support / Weighting: 10

Quality criterion - Name: Supplier's Terms & Conditions / Weighting: 10

Cost criterion - Name: Total Fixed cost for the Ticketing Module / Weighting: 20

II.2.6) Estimated value

Value excluding VAT: £25,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The contract will run for an initial period of 3 years with the provision for an extension, or extensions, of up to a further two years in total.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

31 January 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

31 January 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-King%27s-Lynn:-Programming-services-of-packaged-software-products./MGDR44YG68>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/MGDR44YG68>

GO Reference: GO-20221213-PRO-21728272

VI.4) Procedures for review

VI.4.1) Review body

Borough Council of Kings Lynn and West Norfolk

Kings Court, Chapel Street

Kings Lynn

PE30 1EX

Country

United Kingdom