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Tender

## **RES/IT Provision of an IT Software Management Tool (ITSM)**

Bristol City Council

F02: Contract notice

Notice identifier: 2023/S 000-035260

Procurement identifier (OCID): ocds-h6vhtk-041dce

Published 29 November 2023, 4:22pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Bristol City Council

Bristol City Council, P O Box 3176

BRISTOL

BS3 9FS

#### **Contact**

Procurement Support

#### **Email**

[procurement.support@bristol.gov.uk](mailto:procurement.support@bristol.gov.uk)

#### **Telephone**

+44 0

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.bristol.gov.uk/>

Buyer's address

<https://www.bristol.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=1ace5ef4-ce8e-ee11-8125-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=1ace5ef4-ce8e-ee11-8125-005056b64545>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

RES/IT Provision of an IT Software Management Tool (ITSM)

Reference number

DN701456

#### **II.1.2) Main CPV code**

- 48430000 - Inventory management software package

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

IT Software Management (ITSM) tool - Procurement

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48100000 - Industry specific software package
- 48600000 - Database and operating software package
- 48700000 - Software package utilities
- 48200000 - Networking, Internet and intranet software package
- 48900000 - Miscellaneous software package and computer systems

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Please refer to <https://procontract.due-north.com/Advert/Index?advertId=1ace5ef4-ce8e-ee11-8125-005056b64545> for further detail

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Extensions via agreement 1+1 year(s)

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

5 January 2024

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Bristol City Council

Bristol

Country

United Kingdom