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Tender

RES/IT Provision of an IT Software Management Tool (ITSM)

Bristol City Council

F02: Contract notice

Notice identifier: 2023/S 000-035260

Procurement identifier (OCID): ocds-h6vhtk-041dce

Published 29 November 2023, 4:22pm

Section I: Contracting authority

I.1) Name and addresses

Bristol City Council

Bristol City Council, P O Box 3176

BRISTOL

BS3 9FS

Contact

Procurement Support

Email

procurement.support@bristol.gov.uk

Telephone

+44 0

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.bristol.gov.uk/>

Buyer's address

<https://www.bristol.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=1ace5ef4-ce8e-ee11-8125-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=1ace5ef4-ce8e-ee11-8125-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

RES/IT Provision of an IT Software Management Tool (ITSM)

Reference number

DN701456

II.1.2) Main CPV code

- 48430000 - Inventory management software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

IT Software Management (ITSM) tool - Procurement

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48100000 - Industry specific software package
- 48600000 - Database and operating software package
- 48700000 - Software package utilities
- 48200000 - Networking, Internet and intranet software package
- 48900000 - Miscellaneous software package and computer systems

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Please refer to <https://procontract.due-north.com/Advert/Index?advertId=1ace5ef4-ce8e-ee11-8125-005056b64545> for further detail

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Extensions via agreement 1+1 year(s)

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 January 2024

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Bristol City Council

Bristol

Country

United Kingdom