

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/035248-2025>

Planning

Provision of an Analytics Platform

Sussex Community NHS Foundation Trust

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-035248

Procurement identifier (OCID): ocds-h6vhtk-0553ce

Published 26 June 2025, 9:01am

Scope

Description

Soft Market Event Invitation For Suppliers who can provide an Analytics Platform
Background Information Sussex Community NHS Foundation Trust is the main provider of community NHS health and care across Sussex, providing essential medical, nursing, and therapeutic care to adults, children, and families. Our strategic goals are to be a great place to work, reducing service inequities, continually improve, be a digital leader and sustainability. Internally we utilise a self-serve analytics platform with various dashboards developed by our BI staff. These dashboards present a whole range of information from waiting times to bed status to workforce metrics. Our stakeholders are made up of directors, operational managers, clinicians, and administrative staff members who require real time and daily information to monitor, assess and improve our services. We have over 5,000 staff based in numerous locations across Sussex, meaning access to timely, easy to understand, online analysis is essential. Your company has been invited to a soft market event to give our stakeholders from different service areas an opportunity to see the products currently available in the market, and we also want to explore any future innovation and technology your company may offer. Our soft market event will be held on Monday 14th July 2025 at Brighton General Hospital, Arundel Building, Arundel Suite, 2nd Floor, Elm Grove, Brighton, BN2 3EW. We have allowed 1 hour with 30 minutes for a presentation/demonstration of your product and functionality, and 30 minutes for questions and answers. The following timeslots are available; please can you confirm by

Wednesday 9th July 2025 which one is your preferred: 9am – 10am 10.15am – 11.15am 11.45am – 12.45pm 1.30pm – 2.30pm 2.45pm – 3.45pm 4pm – 5pm In your 30min presentation, please include the following: Functionality - An overview of the analytics platform/s with a focus on their visualisation capabilities and user interface experience. Technical – We work with large, complex datasets that require automated refreshes ranging from every 15 minutes to once daily. The platform must support automated data ingestion at these frequencies. Please describe how this is achieved, including scheduling, monitoring, and any limitations. Licensing – Details of your licensing models Transition – Outline how you support onboarding to the platform and detail the methods and support provided for migrating legacy dashboards to ensure a smooth and efficient transition. Support – Details on your customer support framework, including service levels, communication methods, and training programmes available to users, analysts and data engineers. Please provide us with the names and titles of your attendees by Wednesday 9th July 2025. Please note there is no WiFi connection in the Arundel Suite but suppliers will be able to connect their laptop devices with our screens. We look forward to meet you, if you have any questions please email Dagmar.hagen@nhs.net.

Total value (estimated)

- £200,000 excluding VAT
- £240,000 including VAT

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- 3 years

Main procurement category

Services

CPV classifications

- 72212482 - Business intelligence software development services

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

9 July 2025

Engagement process description

Soft Market Event Invitation For Suppliers who can provide an Analytics Platform
Background Information Sussex Community NHS Foundation Trust is the main provider of community NHS health and care across Sussex, providing essential medical, nursing, and therapeutic care to adults, children, and families. Our strategic goals are to be a great place to work, reducing service inequities, continually improve, be a digital leader and sustainability. Internally we utilise a self-serve analytics platform with various dashboards developed by our BI staff. These dashboards present a whole range of information from waiting times to bed status to workforce metrics. Our stakeholders are made up of directors, operational managers, clinicians, and administrative staff members who require real time and daily information to monitor, assess and improve our services. We have over 5,000 staff based in numerous locations across Sussex, meaning access to timely, easy to understand, online analysis is essential. Your company has been invited to a soft market event to give our stakeholders from different service areas an opportunity to see the products currently available in the market, and we also want to explore any future innovation and technology your company may offer. Our soft market event will be held on Monday 14th July 2025 at Brighton General Hospital, Arundel Building, Arundel Suite, 2nd Floor, Elm Grove, Brighton, BN2 3EW. We have allowed 1 hour with 30 minutes for a presentation/demonstration of your product and functionality, and 30 minutes for questions and answers. The following timeslots are available; please can you confirm by Wednesday 9th July 2025 which one is your preferred: 9am – 10am 10.15am – 11.15am 11.45am – 12.45pm 1.30pm – 2.30pm 2.45pm – 3.45pm 4pm – 5pm In your 30min

presentation, please include the following: Functionality - An overview of the analytics platform/s with a focus on their visualisation capabilities and user interface experience. Technical – We work with large, complex datasets that require automated refreshes ranging from every 15 minutes to once daily. The platform must support automated data ingestion at these frequencies. Please describe how this is achieved, including scheduling, monitoring, and any limitations. Licensing – Details of your licensing models Transition – Outline how you support onboarding to the platform and detail the methods and support provided for migrating legacy dashboards to ensure a smooth and efficient transition. Support – Details on your customer support framework, including service levels, communication methods, and training programmes available to users, analysts and data engineers. Please provide us with the names and titles of your attendees by Wednesday 9th July 2025. Please note there is no WiFi connection in the Arundel Suite but suppliers will be able to connect their laptop devices with our screens. We look forward to meet you, if you have any questions please email Dagmar.hagen@nhs.net.

Contracting authority

Sussex Community NHS Foundation Trust

- Public Procurement Organisation Number: PZLC-6792-BJZP

Brighton General Hospital ,1st Floor, Arundel Building

Brighton , Elm Grove

BN2 3EW

United Kingdom

Contact name: Dagmar Hagen-Machell

Email: dagmar.hagen@nhs.net

Website: <https://www.sussexcommunity.nhs.uk/>

Region: UKJ21 - Brighton and Hove

Organisation type: Public authority - central government