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Tender

Home from Hospital

Manchester City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-035232

Procurement identifier (OCID): ocds-h6vhtk-0553c3 ([view related notices](#))

Published 26 June 2025, 1:04am

Scope

Reference

P-0110

Description

This specification is for the provision of a citywide older people's (60+) hospital discharge support service with follow on support at home to prevent readmission to hospital and care/support needs from increasing post-discharge. This contract will operate for three years, plus the possibility of extension by two years subject to satisfactory delivery of the expected outcomes. The service is expected to:

- improve the flow of older patients out of hospital
- address safety concerns at home and other barriers that prevent timely discharge
- ensure that essentials such as food and working utilities (by providing meter top ups, or providing information/referral to services that can resolve any issues) are in place when returning home

- improve well-being and confidence by connecting older people discharged from hospital with other services and community resources, and
- support or signpost to maximise income

All of which will support to reduce the risk of readmission and the need for additional health and social care services further down the line.

Total value (estimated)

- £2,575,000 excluding VAT
- £2,575,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 January 2026 to 31 December 2028
- Possible extension to 31 December 2030
- 5 years

Description of possible extension:

The contract start date is 1st January 2026 for 3 years with an option to extend for 2 years.

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKD3 - Greater Manchester

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

16 July 2025, 11:00am

Tender submission deadline

23 July 2025, 11:00am

Submission address and any special instructions

The Council is using the e-business portal known as the Chest. Applicants will need to register their details at the following link www.the-chest.org.uk . Once registered,

applicants will be emailed a log-in and password which will allow them to gain access to the documentation relating to this opportunity. Applicants will need to electronically submit their completed tender documents, including procurement specific questionnaire, via the on-line portal by 11am on 23rd July as referred to in the tender documentation. Any clarification queries must also be submitted via the Chest website by the date referred to in the tender documentation.

The link to the CHES T advert can be found here: <https://procontract.due-north.com/Advert?advertId=a8ef846f-9b4c-f011-8138-005056b64545&fromProjectDashboard=True>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

3 October 2025

Award criteria

Name	Type	Weighting
Quality	Quality	45%
Price	Price	25%
Social Value	Quality	20%
Environment	Quality	10%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

Manchester City Council

- Public Procurement Organisation Number: PLNV-8798-LDMP

Town Hall Extension

Manchester

M60 2LA

United Kingdom

Email: procurement@manchester.gov.uk

Region: UKD33 - Manchester

Organisation type: Public authority - sub-central government