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Contract

2425-37-DTS-RLD Palo Alto Firewall 2025 renewal

Sheffield Hallam University

F03: Contract award notice

Notice identifier: 2025/S 000-035226

Procurement identifier (OCID): ocds-h6vhtk-0553be

Published 25 June 2025, 6:20pm

Section I: Contracting authority

I.1) Name and addresses

Sheffield Hallam University

City Campus

Sheffield

S11WB

Contact

Yayra Hlordzi

Email

yh3908@hallam.shu.ac.uk

Country

United Kingdom

Region code

UKE32 - Sheffield

UK Register of Learning Providers (UKPRN number)

10005790

Internet address(es)

Main address

<https://www.shu.ac.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

2425-37-DTS-RLD Palo Alto Firewall 2025 renewal

Reference number

2425-37-DTS-RLD

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The procurement of Palo Alto software package with maintenance was conducted via the Jisc Network Solutions Framework (Lot 5). Tender documents were issued to all suppliers

on the lot. Only one tender response was received from Khipu Networks Ltd, which met all stated requirements. The contract was awarded to Khipu Networks Ltd.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £271,178.77

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE32 - Sheffield

Main site or place of performance

Sheffield

II.2.4) Description of the procurement

Scope of Requirements

Device-Specific Subscriptions & Support

1 Palo Alto Online Support Portal

- General Support Coverage (All Devices)
- 24x7x365 Support via: Telephone, Email, and Remote Access
- Next Business Day (NBD) hardware replacement (where applicable)
- Quarterly service reviews
- Access to major and minor software updates and content releases

2 PA-5250 (2 units in HA Pair) • 24x7x365 Support

- Advanced Threat Prevention Subscription

- PAN-DB Advanced URL Filtering Subscription

3 PA-850 (4 units in 2 HA Pairs) • 24x7x365 Support

- Global Protect Subscription

4 PA-820 LAB (2 units in HA Pair) • Lab Unit Service Bundle, including:

- Advanced Threat Prevention
- Advanced DNS Security
- PAN-DB Advanced URL Filtering
- Global Protect
- Advanced WildFire
- Advanced SD-WAN
- Standard Support

5 Panorama 25 (Central Management) 24x7x365 Support for 25 devices

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 70%

Cost criterion - Name: Price / Weighting: 30%

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The contract was awarded via a mini-competition under the Jisc framework agreement, which was established following a compliant, advertised procedure. This was done in accordance with Regulation 33 of the Public Contracts Regulations 2015. The award followed the framework's rules and is therefore lawful and compliant.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

2425-37-DTS-RLD

Title

PALO ALTO FIREWALL 2025

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 June 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Khipu Network Limited

Hampshire

Country

United Kingdom

NUTS code

- UKE32 - Sheffield

Companies House

5218573

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £271,178.77

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Sheffield Hallam University

Sheffield

S1 1WB

Email

strategicprocurement@shu.ac.uk

Country

United Kingdom

Internet address

<https://www.shu.ac.uk>