

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/035225-2022>

Tender

Supply and after care of call blocking equipment for consumers who are situationally vulnerable and are subjected to scam and nuisance calls

TRADING STANDARDS SOUTH EAST LIMITED

F02: Contract notice

Notice identifier: 2022/S 000-035225

Procurement identifier (OCID): ocds-h6vhtk-038d01

Published 13 December 2022, 1:44pm

Section I: Contracting authority

I.1) Name and addresses

TRADING STANDARDS SOUTH EAST LIMITED

Consort House,Queensway

REDHILL

RH11YB

Contact

GAYNOR JACKSON

Email

gaynor.jackson@surreycc.gov.uk

Telephone

+44 7968834642

Country

United Kingdom

Region code

UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.tsse.org.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.friendsagainstscams.org.uk/cbtender

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.friendsagainstscams.org.uk/cbtender

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Social protection

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Supply and after care of call blocking equipment for consumers who are situationally vulnerable and are subjected to scam and nuisance calls

Reference number

TSSEL 2022

II.1.2) Main CPV code

- 32500000 - Telecommunications equipment and supplies

II.1.3) Type of contract

Supplies

II.1.4) Short description

The National Trading Standards (NTS) Scams Team working with Trading Standards South East Limited (TSSEL) are interested in receiving tenders from suppliers of call blocking equipment that will prevent scam and nuisance calls from reaching people who are situationally vulnerable and are being targeted by these type of calls. The NTS Scams Team and TSSEL are seeking a UK-wide supply of call blocking equipment into domestic properties, with on-going product support and customer services (including warranty).

The tendering process is to be completed electronically by email as described in section 1.4. Tenderers must use the same email address to seek clarifications and make submissions.

II.1.5) Estimated total value

Value excluding VAT: £463,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The National Trading Standards (NTS) Scams Team working with Trading Standards South East Limited (TSSEL) are interested in receiving tenders from suppliers of call blocking equipment that will prevent scam and nuisance calls from reaching people who are situationally vulnerable and are being targeted by these type of calls. The NTS Scams Team and TSSEL are seeking a UK-wide supply of call blocking equipment into domestic properties, with on-going product support and customer services (including warranty).

The tendering process is to be completed electronically by email as described in section 1.4. Tenderers must use the same email address to seek clarifications and make submissions.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

10 February 2023

End date

29 February 2024

This contract is subject to renewal

Yes

Description of renewals

with the option to extend for a further two years, in one year increments.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

20 January 2023

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 20 June 2023

IV.2.7) Conditions for opening of tenders

Date

23 January 2023

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Trading Standards South East Limited

Redhill

Country

United Kingdom