

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/035214-2025>

Award

DHSC:OHID:Telecare and connectivity advice

DHSC, London

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-035214

Procurement identifier (OCID): ocds-h6vhtk-051520 ([view related notices](#))

Published 25 June 2025, 5:23pm

Scope

Description

Specialist technical expertise on telecoms and telecare to support our work to safeguard vulnerable telecare users through the digital phone switchover and beyond, via successful implementation of the Telecare National Action Plan and the development of minimum standards for telecare.

Contract 1. DHSC:OHID:Telecare and connectivity advice

Supplier

- [Farrpoint Limited](#)

Contract value

- £89,850 excluding VAT
- £107,820 including VAT

Below the relevant threshold

Award decision date

23 June 2025

Earliest date the contract will be signed

11 July 2025

Contract dates (estimated)

- 14 July 2025 to 31 March 2026
- 8 months, 18 days

Main procurement category

Services

CPV classifications

- 72220000 - Systems and technical consultancy services
-

Information about tenders

- 3 tenders received
- 3 tenders assessed in the final stage:
 - 3 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 2 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Below threshold - open competition

Supplier

Farrpoint Limited

- Companies House: SC296299

Ground Floor West, 2 Lochrin Square

Edinburgh

EH3 9QA

United Kingdom

Email: richard.parkinson@farrpoint.com

Website: <http://www.farrpoint.com/>

Region: UKM75 - Edinburgh, City of

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. DHSC:OHID:Telecare and connectivity advice

Contracting authority

DHSC, London

- Public Procurement Organisation Number: PMQG-9965-CHZR

39 Victoria Street

London

SW1H 0EU

United Kingdom

Contact name: Daryl Mahabir

Email: daryl.mahabir@dhsc.gov.uk

Website:

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

Region: UKI32 - Westminster

Organisation type: Public authority - central government