

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/035212-2022>

Tender

## **Global Employee Recognition services**

NATIONAL GRID UK LIMITED

National Grid USA Service Company, Inc

F04: Periodic indicative notice – utilities

Call for competition

Notice identifier: 2022/S 000-035212

Procurement identifier (OCID): ocds-h6vhtk-038cfa

Published 13 December 2022, 12:29pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

NATIONAL GRID UK LIMITED

Grand Buildings, 1-3 Strand

Warwick

CV34 6DA

#### **Contact**

Lucy Rowe

#### **Email**

[lucy.rowe@nationalgrid.com](mailto:lucy.rowe@nationalgrid.com)

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Companies House**

04508773

**Internet address(es)**

Main address

[www.nationalgrid.com](http://www.nationalgrid.com)

**I.1) Name and addresses**

National Grid USA Service Company, Inc

New York

**Email**

[Lucy.rowe@nationalgrid.com](mailto:Lucy.rowe@nationalgrid.com)

**Country**

United States

**Region code**

US - United States

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.nationalgrid.com](http://www.nationalgrid.com)

**I.2) Information about joint procurement**

The contract involves joint procurement

### **I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

<https://www.achilles.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.achilles.com/>

Tenders or requests to participate must be submitted to the above-mentioned address

### **I.6) Main activity**

Electricity

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Global Employee Recognition services

Reference number

WS3750474100

#### **II.1.2) Main CPV code**

- 79414000 - Human resources management consultancy services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

National Grid is looking for suppliers who wish to be included in the below tender. Should you wish to participate in the tender please register Via Achilles under one of the following

UVDB codes: 2.6.5.10 (hr services) : 2.6.27.2 (gift vouchers) : 2.6.27.4 (long service award).

This is the link to join Achilles;

<https://my.achilles.com/join-community?communitycode=UVD&lang=en-GB>

This is the UVDB landing page;

<https://www.achilles.com/community/uvdb/>

Please note that you can contact Achilles to talk you through the onboarding process.

Please ensure that your registration is completed in time for when the tender will go live on the 3rd January 2023

National Grid looks to enhance its performance culture by increasing employee engagement through the Global Recognition Programme. The Company currently operates a single programme across the UK and US combining both non-cash recognition (points with a dollar value), milestone awards (aka Long Service, Service Anniversary) and informal 'Thank-yous', 'Shout Outs' in the form of electronic cards.

Global Capability - The program will be available across the whole National Grid organisation, including our Belgium employees who do not currently participate in the programme but may as part of this tender. They would need to be accommodated in Euros. In addition to companies/employees not managed in our Success Factors HRIS system. The catalogues, languages, and local customer service support are restricted to the United Kingdom and the United States.

SUPPLIER is expected to deliver expertise in the Recognition arena to demonstrate their knowledge of the market, as well as superior customer service capability with availability via a toll-free phone number and email, during UK and US business hours.

a PQQ will be run through Ariba. All suppliers will need to have access to Ariba to participate. If you do not currently have access to Ariba please note this in your response.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.2) Description**

##### **II.2.2) Additional CPV code(s)**

- 79414000 - Human resources management consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom
- US - United States

### **II.2.4) Description of the procurement**

National Grid looks to enhance its performance culture by increasing employee engagement through the Global Recognition Programme. The Company currently operates a single programme across the UK and US combining both non-cash recognition (points with a dollar value), milestone awards (aka Long Service, Service Anniversary) and informal 'Thank-yous', 'Shout Outs' in the form of electronic cards.

Global Capability - The program will be available across the whole National Grid organisation, including our Belgium employees who do not currently participate in the programme but may as part of this tender. They would need to be accommodated in Euros. In addition to companies/employees not managed in our Success Factors HRIS system. The catalogues, languages, and local customer service support are restricted to the United Kingdom and the United States.

SUPPLIER is expected to deliver expertise in the Recognition arena to demonstrate their knowledge of the market, as well as superior customer service capability with availability via a toll-free phone number and email, during UK and US business hours.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for the receipt of applications for an invitation to tender or to negotiate**

Date

3 January 2023

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

National Grid

Warwick

Country

United Kingdom