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Tender

## **Regulatory Case Management Solution**

OFSTED

F02: Contract notice

Notice identifier: 2023/S 000-035194

Procurement identifier (OCID): ocds-h6vhtk-03cf85

Published 29 November 2023, 12:42pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

OFSTED

Piccadilly Gate

MANCHESTER

M12WD

#### **Contact**

Info Contracts

#### **Email**

[info-contracts@ofsted.gov.uk](mailto:info-contracts@ofsted.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.ofsted.gov.uk](http://www.ofsted.gov.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/respond/U63H86C2B4>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/respond/U63H86C2B4>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Other activity

Ofsted inspect services providing education and skills for learners of all ages. It also regulates and inspects services that care for children and young people

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Regulatory Case Management Solution

Reference number

CON 1354

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The Office for Standards in Education, Children's Services and Skills (Ofsted) is pleased to invite you to submit a formal tender submission to become Ofsted's Regulatory Case Management Solution (RCMS) supplier.

The Contract Term will be for an initial 5-year period with the option to extend for up to a further 10 years subject to the agreement of both parties.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

## **II.2.4) Description of the procurement**

The Office for Standards in Education, Children's Services and Skills (Ofsted) is pleased to invite you to submit a formal tender submission to become Ofsted's Regulatory Case Management Solution (RCMS) supplier.

Ofsted has previously published a Prior Information Notice relating to this requirement:  
Publication reference: 2023/S 000-014981

We are seeking to procure a Regulatory Case Management Solution (RCMS) that enables us to be an effective right touch regulator and force for improvement, always making best use of data and insights to promote high standards of care and act on risk to keep children safer. Having completed pre-market engagement, we are considering both a configurable platform or a finished commercial off-the-shelf product.

The Contract Term will be for an initial 5-year period with the option to extend for up to a further 10 years subject to the agreement of both parties.

The option to extend the contract will be solely at Ofsted's discretion and will be subject to satisfactory supplier performance, government approval and availability of funding.

Potential Suppliers should not make any assumption that Ofsted will exercise its discretion to extend the contract for any specific period (for example, for 5 years at a time) or at all.

The 5-year contract period will include an initial "partnering" phase followed by a design phase, which will both be used to determine whether Ofsted wishes to continue with the remaining term of the contract or activate a pause or contract break.

Should Ofsted wish to continue beyond these initial phases, a subsequent build, configuration and implementation phase will precede the commencement of the live service.

We are carrying out this exercise using the Competitive Procedure with Negotiation process.

Ofsted reserves the right to:

? award this contract on the basis of the initial tender without negotiation

? negotiate in successive stages in order to reduce the number of tenders to be negotiated by applying the award criteria specified in the ITT.

## **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

The Contract Term will be for an initial 5-year period with the option to extend for up to a further 10 years subject to the agreement of both parties.

#### **II.2.10) Information about variants**

Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: Yes

Description of options

The Contract Term will be for an initial 5-year period with the option to extend for up to a further 10 years subject to the agreement of both parties.

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.5) Information about negotiation**

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-014981](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

29 December 2023

Local time

11:59am

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The UK does not have any such bodies with responsibility for appeal/mediation procedures. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 as amended.

London

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Ofsted will comply with the Public Contracts Regulations 2015 (as amended) and, where appropriate, will incorporate a standstill period (i.e. a minimum of 10 calendar days) at the point information on the award of contract is communicated to tenderers. That notification will provide full information on the award decision. This provides time for the unsuccessful tenderers to challenge the award decision before the contract is entered into.