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Contract

Housing Repair Management System

WALSALL HOUSING GROUP LIMITED

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-035186

Procurement identifier (OCID): ocds-h6vhtk-05149c ([view related notices](#))

Published 25 June 2025, 4:23pm

Scope

Description

MRI Repairs - Housing Repair Management System

Contract 1. Housing Repair Management System

Supplier

- MRI SOFTWARE LIMITED

Contract value

- £327,595.64 excluding VAT
- £393,114.77 including VAT

Above the relevant threshold

Date signed

11 June 2025

Contract dates

- 1 July 2025 to 30 June 2028
- Possible extension to 30 June 2029
- 4 years

Description of possible extension:

There is an optional 12 month extension

Main procurement category

Goods

Options

The right to additional purchases while the contract is valid.

additional options related to the system may be taken.

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKG - West Midlands (England)

Justification for not setting key performance indicators

KPIs detailed in the contract where relevant

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

- Single supplier - technical reasons

- Additional or repeat goods, services or works - extension or partial replacement
- Additional or repeat goods, services or works - further goods, services or works following a competitive procedure

The direct award is compliant with the Procurement Act 2023 with the below justification from Schedule 5 applicable and relevant as a tender exercise was previously conducted for the services:

The contracting authority wishes to buy additional or to partly replace existing goods, services or works which are the same or compatible with existing provisions (both those already supplied or that are contracted to be supplied). In this case, a direct award may be made where a change of supplier would result in the contracting authority receiving goods, services or works that are different from, or incompatible with, the existing goods, services or works, and that difference or incompatibility would result in disproportionate technical difficulties in operation or maintenance.

Supplier

MRI SOFTWARE LIMITED

- Companies House: 03341304
- Public Procurement Organisation Number: PWRQ-7158-PXCR

9 King Street

London

EC2V 8EA

United Kingdom

Email: tenders@mrsoftware.com

Website: <http://www.mrsoftware.com>

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Housing Repair Management System

Contracting authority

WALSALL HOUSING GROUP LIMITED

- Companies House: 04015633
- Public Procurement Organisation Number: PYHD-5721-XWDQ

100 Hatherton Street

Walsall

WS1 1AB

United Kingdom

Email: Procurement@whgrp.co.uk

Region: UKG38 - Walsall

Organisation type: Public authority - sub-central government

