This is a published notice on the Find a Tender service: https://www.find-tender.service.gov.uk/Notice/035176-2025

Tender

Guestroom Cleaning

UNIVERSITY OF LANCASTER

UK4: Tender notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-035176

Procurement identifier (OCID): ocds-h6vhtk-0553a2

Published 25 June 2025, 4:05pm

Scope

Reference

SP/25/1412

Description

The requirement is to manage the cleaning services of the 80 bedrooms in the Guest Rooms block 7 days a week, all year round. They only shut during the Easter and Christmas period when the University closes. We expect the successful supplier to be able to clean the guest rooms 7 days a week over the year, and plan for the times of the year when the Guest Rooms are at full occupancy (June-September). Plus, over the vacation periods, support with the cleaning of any student blocks that are sold externally to visitors.

Cleaning services includes

- Full room clean upon departure
- Room refresh during stay

- Cleaning of communal areas such foyer areas and corridors
- Shared kitchens
- Deep cleaning

Total value (estimated)

- £150,000 excluding VAT
- £180,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 30 September 2027
- Possible extension to 30 September 2029
- 4 years

Description of possible extension:

The initial contract term will be 24 months, plus 12 months plus 12 months (extension dependent on service quality and mutual agreement).

Main procurement category

Services

CPV classifications

• 90911100 - Accommodation cleaning services

Contract locations

• UKD - North West (England)

Participation

Legal and financial capacity conditions of participation

As set out in the Tender Documents

Technical ability conditions of participation

As set out in the Tender Documents

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Tender submission deadline

23 July 2025, 10:00am

Submission address and any special instructions

This ITT has been made available to potential tenderers through the University's electronic tendering (e-tendering) portal:

In-tend

https://in-tendhost.co.uk/lancaster/aspx/Home

Tenderers must submit their responses to the ITT through this same portal.

In-Tend Support:

Phone: 0845 557 8079

E-mail: support@in-tend.com

Web: https://in-tendhost.co.uk/lancaster/aspx/Help

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

4 August 2025

Recurring procurement

Publication date of next tender notice (estimated): 25 June 2027

Award criteria

Name	Туре	Weighting
Quality	Quality	60%
Price	Price	40%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

https://in-tendhost.co.uk/lancaster/aspx/Home

This ITT is available through the University's electronic tendering (e-tendering) portal:

In-Tend

https://in-tendhost.co.uk/lancaster/aspx/Home

Tenderers must submit their responses to the ITT through the portal.

All aspects (documents/attachments/responses) of the tender return can and must be submitted via the e-tendering portal.

Use of the portal does not require the purchase of high specification IT equipment or connections, nor high level personal IT skills/capabilities. Access to the portal and advice/training is free of charge. Advice is available on system use only, and not for basic IT skills or software set up.

In-Tend Support:

Phone: 0845 557 8079

E-mail: support@in-tend.com

Web: https://in-tendhost.co.uk/lancaster/aspx/Help

The University is committed to utilising this portal for all current and future business/procurement opportunities. Users only need register (for free) with the portal once to obtain long term access to the University's tender information.

Contracting authority

UNIVERSITY OF LANCASTER

• Companies House: RC000657

Public Procurement Organisation Number: PHYT-3516-XDZY

Bailrigg

Lancaster

LA1 4YW

United Kingdom

Email: tenders@lancaster.ac.uk

Website: http://https//www.lancaster.ac.uk

Region: UKD44 - Lancaster and Wyre

Organisation type: Public authority - sub-central government