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Contract

Digital Image Capture, Referral and Integration Solution

NSS - National Services Scotland

F03: Contract award notice

Notice identifier: 2023/S 000-035139

Procurement identifier (OCID): ocds-h6vhtk-03ec86

Published 29 November 2023, 9:13am

Section I: Contracting authority

I.1) Name and addresses

NSS - National Services Scotland

Gyle Square (NSS Head Office), 1 South Gyle Crescent

Edinburgh

ML9 1FF

Contact

Heather Campbell

Email

heather.campbell6@nhs.scot

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital Image Capture, Referral and Integration Solution

Reference number

NP510023

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The digital image capture referral and integration solution uniquely enables the capture and inclusion of triage quality image(s) via a technology solution as part of the primary care referral process to secondary care Dermatology services to enable the safe, secure, effective and efficient taking and transfer of digital images across multiple national and local systems.

The technology overcomes the GDPR issue of images being stored locally, enabling consultant Dermatologists to conduct improved Active Clinical Referral Triage (ACRT) to determine if a face-to-face appointment is required. This is expected to deliver significant benefits, for example, reduces the number of face-to-face secondary appointments, facilitates more accurate allocation of referral priority, reduces waiting times for specialist treatment and offers quality of life and patient satisfaction as conventional referral.

This is a first-generation project derived from the Accelerated National Innovation Adoption (ANIA) Pathway.

This is an initiative focused on using technology to fast-track proven innovations into the healthcare frontline on a Once for Scotland basis.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £561,000

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 85121282 - Dermatology services
- 48328000 - Image-processing software package

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

14 Regional Health Boards across Scotland and 2 National Health Boards

II.2.4) Description of the procurement

This innovation uniquely enables the capture and inclusion of triage quality image(s) via a technology solution (App) as part of the primary care referral process to secondary care Dermatology services.

The technology solution overcomes the GDPR issue of images being stored locally, enabling consultant Dermatologists to conduct improved Active Clinical Referral Triage (ACRT) to determine if a face-to-face appointment is required.

The service is intended to:

1. Reduce the number of face-to-face secondary care appointments required;
2. Facilitate more accurate allocation of referral priority
3. Reduce waiting times for specialist treatment, and
4. Offer similar clinical outcomes, quality of life and patient satisfaction as conventional referral.

II.2.5) Award criteria

Quality criterion - Name: Quality criterion: Functional Requirements / Weighting: 30

Quality criterion - Name: Quality criterion: Non-Functional Requirements / Weighting: 20

Quality criterion - Name: Quality criterion: Implementation / Weighting: 10

Quality criterion - Name: Quality criterion: Demonstrations / Weighting: 10

Cost criterion - Name: Cost criterion: Price / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-022502](#)

Section V. Award of contract

Contract No

NP510023

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 November 2023

V.2.2) Information about tenders

Number of tenders received: 11

Number of tenders received from SMEs: 9

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 11

Number of tenders received by electronic means: 11

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Consultant Connect

ONE St. Aldates

Oxford

OX1 1DE

Telephone

+44 7725659787

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £561,000

Section VI. Complementary information

VI.3) Additional information

(SC Ref:750198)

VI.4) Procedures for review

VI.4.1) Review body

Sheriff Court House

27 Chambers Street

Edinburgh

EH1 1LB

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Economic operators should approach the contracting authority in the first instance. However, the only formal remedy is to apply to the courts:

An economic operator that suffers, or is at risk of suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015 or the Procurement Reform (Scotland) Act 2014, may bring proceedings in the Sheriff Court or the Court of Session.

The bringing of court proceedings against the Authority after the Framework Agreement has been entered into will not affect the Framework Agreement unless grounds for the imposition of special penalties under the Public Contracts (Scotland) Regulations 2015 can be established. Otherwise the remedies that may be awarded by the courts where the Framework Agreement has been entered into are limited to the award of damages.

VI.4.4) Service from which information about the review procedure may be obtained

Court of Session

Parliament House, Parliament Square

Edinburgh

EH1 1RQ

Country

United Kingdom