

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/035139-2023>

Contract

## **Digital Image Capture, Referral and Integration Solution**

NSS - National Services Scotland

F03: Contract award notice

Notice identifier: 2023/S 000-035139

Procurement identifier (OCID): ocds-h6vhtk-03ec86

Published 29 November 2023, 9:13am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NSS - National Services Scotland

Gyle Square (NSS Head Office), 1 South Gyle Crescent

Edinburgh

ML9 1FF

#### **Contact**

Heather Campbell

#### **Email**

[heather.campbell6@nhs.scot](mailto:heather.campbell6@nhs.scot)

#### **Country**

United Kingdom

#### **NUTS code**

UKM - Scotland

**Internet address(es)**

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA11883](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Digital Image Capture, Referral and Integration Solution

Reference number

NP510023

**II.1.2) Main CPV code**

- 48000000 - Software package and information systems

**II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The digital image capture referral and integration solution uniquely enables the capture and inclusion of triage quality image(s) via a technology solution as part of the primary care referral process to secondary care Dermatology services to enable the safe, secure, effective and efficient taking and transfer of digital images across multiple national and local systems.

The technology overcomes the GDPR issue of images being stored locally, enabling consultant Dermatologists to conduct improved Active Clinical Referral Triage (ACRT) to determine if a face-to-face appointment is required. This is expected to deliver significant benefits, for example, reduces the number of face-to-face secondary appointments, facilitates more accurate allocation of referral priority, reduces waiting times for specialist treatment and offers quality of life and patient satisfaction as conventional referral.

This is a first-generation project derived from the Accelerated National Innovation Adoption (ANIA) Pathway.

This is an initiative focused on using technology to fast-track proven innovations into the healthcare frontline on a Once for Scotland basis.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £561,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 85121282 - Dermatology services
- 48328000 - Image-processing software package

#### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

Main site or place of performance

14 Regional Health Boards across Scotland and 2 National Health Boards

#### **II.2.4) Description of the procurement**

This innovation uniquely enables the capture and inclusion of triage quality image(s) via a technology solution (App) as part of the primary care referral process to secondary care Dermatology services.

The technology solution overcomes the GDPR issue of images being stored locally, enabling consultant Dermatologists to conduct improved Active Clinical Referral Triage (ACRT) to determine if a face-to-face appointment is required.

The service is intended to:

1. Reduce the number of face-to-face secondary care appointments required;
2. Facilitate more accurate allocation of referral priority
3. Reduce waiting times for specialist treatment, and
4. Offer similar clinical outcomes, quality of life and patient satisfaction as conventional referral.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality criterion: Functional Requirements / Weighting: 30

Quality criterion - Name: Quality criterion: Non-Functional Requirements / Weighting: 20

Quality criterion - Name: Quality criterion: Implementation / Weighting: 10

Quality criterion - Name: Quality criterion: Demonstrations / Weighting: 10

Cost criterion - Name: Cost criterion: Price / Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

## IV.2) Administrative information

### IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-022502](#)

---

## Section V. Award of contract

### Contract No

NP510023

A contract/lot is awarded: Yes

## V.2) Award of contract

### V.2.1) Date of conclusion of the contract

7 November 2023

### V.2.2) Information about tenders

Number of tenders received: 11

Number of tenders received from SMEs: 9

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 11

Number of tenders received by electronic means: 11

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Consultant Connect

ONE St. Aldates

Oxford

OX1 1DE

Telephone

+44 7725659787

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £561,000

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:750198)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Sheriff Court House

27 Chambers Street

Edinburgh

EH1 1LB

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Economic operators should approach the contracting authority in the first instance. However, the only formal remedy is to apply to the courts:

An economic operator that suffers, or is at risk of suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015 or the Procurement Reform (Scotland) Act 2014, may bring proceedings in the Sheriff Court or the Court of Session.

The bringing of court proceedings against the Authority after the Framework Agreement has been entered into will not affect the Framework Agreement unless grounds for the imposition of special penalties under the Public Contracts (Scotland) Regulations 2015 can be established. Otherwise the remedies that may be awarded by the courts where the Framework Agreement has been entered into are limited to the award of damages.

#### **VI.4.4) Service from which information about the review procedure may be obtained**

Court of Session

Parliament House, Parliament Square

Edinburgh

EH1 1RQ

Country

United Kingdom