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Contract

Adult Service Case Management and Finance on Premises Software

Swindon Borough Council

F03: Contract award notice

Notice identifier: 2022/S 000-035134

Procurement identifier (OCID): ocids-h6vhtk-036282

Published 13 December 2022, 8:22am

Section I: Contracting authority

I.1) Name and addresses

Swindon Borough Council

Swindon Borough Council, Civic Offices, Euclid Street

Swindon

SN1 2JH

Contact

Ms Grace Lynch

Email

glynch@swindon.gov.uk

Telephone

+44 1793464969

Country

United Kingdom

Region code

UKK14 - Swindon

Internet address(es)

Main address

<http://www.swindon.gov.uk/>

Buyer's address

<http://www.swindon.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Adult Service Case Management and Finance on Premises Software

Reference number

DN629461

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Swindon Borough Council's (SBC) Adults Services is Tendering for the provision of an on-premises Adult Services Case Management and Finance system. This is a business-critical software which enables the authority to meet the statutory requirements of an Adults Service and the finance requirements associated with this. The contract start date for the procured system will be in January 2023

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,600,325

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK14 - Swindon

II.2.4) Description of the procurement

Swindon Borough Council's (SBC) Adults Services is Tendering for the provision of an on-premises Adult Services Case Management and Finance system. This is a business-critical software which enables the authority to meet the statutory requirements of an Adults Service and the finance requirements associated with this. The contract start date for the procured system will be in January 2023

The initial contract term will be for 5 years plus extensions for up to 10 years, each extension will be a minimum of 1 year in length. This will make a potential total contract term of 15 years as stated in the ITT documents. Estimated contract spend is between £1,000,000 and £1,700,000 for the initial 5 year contract term and between £2,000,000 and £3,800,000 across the potential total 15 year contract term. Full details relating to the Services are provided in the tender documents.

To participate, Suppliers will need to Register as a Supplier with ProContract, www.supplyingthesouthwest.org.uk, then Register an Interest before obtaining access to the tender documents. In the event of difficulties registering as a supplier, please refer to the System Administrator Proactis support team ProContractSuppliers@proactis.com

Tender clarifications to be submitted in writing via Messaging in ProContract tender portal, by 23rd September 2022, 1200 hrs noon UK Local time. The Council's responses to these clarification questions will be issued periodically on the ProContract tender portal.

Tender Responses are required to be submitted no later than 10th October 2022, 1400 hrs UK Local time via ProContract tender portal
[-https://www.supplyingthesouthwest.org.uk/](https://www.supplyingthesouthwest.org.uk/)

Please note that this project has been advertised on Find a Tender Service (FTS)/Contracts Finder/ other web portals, however, Supplying the South West Portal, <https://www.supplyingthesouthwest.org.uk/is> the only portal that includes all the relevant documents required to respond to this opportunity, bearing Project Id: DN629461

No Tender submissions will be considered without completing the tender documents in full including attachments and returning them in alignment with the instructions within the tender documents.

II.2.5) Award criteria

Quality criterion - Name: Quality - Functional / Weighting: 37.48

Quality criterion - Name: Quality - Finance / Weighting: 21.26

Quality criterion - Name: Quality - Implementation / Weighting: 14.97

Quality criterion - Name: Quality - Technical / Weighting: 3.31

Quality criterion - Name: Quality - Support & Maintenance / Weighting: 1.98

Quality criterion - Name: Quality - Demonstration - Social Work / Weighting: 4.5

Quality criterion - Name: Quality - Demonstration - Finance / Weighting: 3

Quality criterion - Name: Quality - Demonstration - Reporting / Weighting: 2.5

Quality criterion - Name: Quality - Technical Review / Weighting: 1

Price - Weighting: 10

II.2.11) Information about options

Options: Yes

Description of options

The initial contract term will be for 5 years with an option to extend for a further 10 periods of 1 year, for a potential total contract term of 15 years as stated in the ITT documents.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-023629](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 November 2022

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Liquidlogic limited

The Maidstone Studios, Vinters Business Park, New Cut Road

Maidstone

ME14 5NZ

Country

United Kingdom

NUTS code

- UKK14 - Swindon

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,600,325

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Swindon Borough Council

Swindon

Country

United Kingdom