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Contract

For the Provision of Translation & Interpreting Services

DERBY CITY COUNCIL

F03: Contract award notice

Notice identifier: 2024/S 000-035129

Procurement identifier (OCID): ocds-h6vhtk-047ae1

Published 30 October 2024, 10:17am

Section I: Contracting authority

I.1) Name and addresses

DERBY CITY COUNCIL

Corporation Street

Derby

DE1 2FS

Contact

Paul Hallsworth

Email

procurement@derby.gov.uk

Telephone

+44 1332640768

Country

United Kingdom

Region code

UKF11 - Derby

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.derby.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

For the Provision of Translation & Interpreting Services

Reference number

TD2120

II.1.2) Main CPV code

- 79530000 - Translation services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council is seeking to procure providers to carry out translation services to effectively communicate with clients where English is not their first language.

Multiple channels for Interpreting will be used in order to enable individuals who have limited spoken English to communicate with members of the council through the use of an interpreter; including telephone (mobile and land-line), face-to-face, virtual meetings and written translations.

Awarded parties will provide a reliable pathway for service users and a system that reduces spend for the organisation and maximises opportunities.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £888,000

II.2) Description

II.2.1) Title

Face to Face Interpretation

Lot No

1

II.2.2) Additional CPV code(s)

- 79530000 - Translation services

II.2.3) Place of performance

NUTS codes

- UKF11 - Derby

II.2.4) Description of the procurement

Face to Face Interpretation

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

The initial contract period is three years, with options to extend for two further years in annual increments. Maximum contract period is, therefore, five years. Potential dates for advertising renewals if options are not taken are August 2027 and August 2028.

II.2) Description

II.2.1) Title

Telephone Interpretation

Lot No

2

II.2.2) Additional CPV code(s)

- 79530000 - Translation services

II.2.3) Place of performance

NUTS codes

- UKF11 - Derby

II.2.4) Description of the procurement

Telephone Interpretation

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

The initial contract period is three years, with options to extend for two further years in annual increments. Maximum contract period is, therefore, five years. Potential dates for advertising renewals if options are not taken are August 2027 and August 2028.

II.2) Description

II.2.1) Title

Lot No

3

II.2.2) Additional CPV code(s)

- 79530000 - Translation services

II.2.3) Place of performance

NUTS codes

- UKF11 - Derby

II.2.4) Description of the procurement

Written Translation

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

The initial contract period is three years, with options to extend for two further years in annual increments. Maximum contract period is, therefore, five years. Potential dates for advertising renewals if options are not taken are August 2027 and August 2028.

II.2) Description

II.2.1) Title

Video/Online Interpreting

Lot No

4

II.2.2) Additional CPV code(s)

- 79530000 - Translation services

II.2.3) Place of performance

NUTS codes

- UKF11 - Derby

II.2.4) Description of the procurement

Video/Online Interpreting

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

The initial contract period is three years, with options to extend for two further years in annual increments. Maximum contract period is, therefore, five years. Potential dates for advertising renewals if options are not taken are August 2027 and August 2028.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-020517](#)

Section V. Award of contract

Lot No

1, 2 and 4

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 October 2024

V.2.2) Information about tenders

Number of tenders received: 28

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

D A Languages Ltd

Manchester

Country

United Kingdom

NUTS code

- UKF11 - Derby

Companies House

06207784

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £666,000

Total value of the contract/lot: £666,000

Section V. Award of contract

Lot No

1 and 4

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 October 2024

V.2.2) Information about tenders

Number of tenders received: 28

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Absolute Interpreting and Translations Ltd

Birmingham

Country

United Kingdom

NUTS code

- UKF11 - Derby

Companies House

06044167

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £444,000

Total value of the contract/lot: £444,000

Section V. Award of contract

Lot No

3

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 October 2024

V.2.2) Information about tenders

Number of tenders received: 28

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Supreme Linguistic Services

Birmingham

Country

United Kingdom

NUTS code

- UKF11 - Derby

Companies House

9340464

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £222,000

Total value of the contract/lot: £222,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Derby City Council

Derby

Country

United Kingdom

