

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/035113-2023>

Contract

## **Provision of a Shared Alarm Receiving Centre (ARC) Technology Solution**

Scotland Excel

F03: Contract award notice

Notice identifier: 2023/S 000-035113

Procurement identifier (OCID): ocds-h6vhtk-0311a9

Published 28 November 2023, 4:41pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Scotland Excel

Renfrewshire House, Cotton Street

Paisley

PA1 1AR

#### **Email**

[ICT@scotland-excel.org.uk](mailto:ICT@scotland-excel.org.uk)

#### **Telephone**

+44 1414888230

#### **Country**

United Kingdom

#### **NUTS code**

UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

**Internet address(es)**

Main address

<http://www.scotland-excel.org.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA10383](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10383)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Provision of a Shared Alarm Receiving Centre (ARC) Technology Solution

Reference number

04-22

**II.1.2) Main CPV code**

- 72260000 - Software-related services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The solution will provide a common platform to enable and simplify Councils' move to digital telecare and will provide for innovation and development during the Framework, as described in the Tender Documents.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £15,000,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 48900000 - Miscellaneous software package and computer systems
- 72000000 - IT services: consulting, software development, Internet and support
- 72268000 - Software supply services

#### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

Main site or place of performance

Various locations throughout the geographical boundaries of participating Councils and associate members within Scotland

#### **II.2.4) Description of the procurement**

A multi-tenant cloud solution used in Alarm Receiving Centers, delivering the digital capability throughout Scotland as set out in the Tender Documents.

This Tender process is for participation in a Framework Contract for the provision of a Shared Alarm Receiving Centre (ARC) Technology Solution intended to meet the needs of Scotland Excel's member Councils and Associate Members to assist in the transition from analogue to digital telephony services.

In line with Regulation 72 of the Public Contracts (Scotland) Regulations 2015, Contract and Framework agreements may be modified without a new procurement procedure in accordance with this Part in some cases. Further details of the cases in this permitted can be found in the document "0422- Regulation 72", within the "Information & Instructions" folder in the "Buyer Attachments" area of the PCS-T project for this procurement.

This Framework Contract is intended to provide an efficient method of engaging a single Supplier for the provision of a Shared Alarm Receiving Centre (ARC) Technology Solution to Councils and aims to ensure that the Solution is delivered in a consistent and co-ordinated way across all of Scotland.

#### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 70

Cost criterion - Name: Commercial / Weighting: 30

#### **II.2.11) Information about options**

Options: Yes

Description of options

The duration of "72" months shown in II.2.7 is subject to an option exercisable at the sole discretion of Scotland Excel to terminate the contract at the end of the 4th year (as set out within the Procurement Documents).

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Economic operators may be excluded from this competition if they are in any of the situations referred to in Regulation 58 of the Public Contracts (Scotland) Regulations 2015. Please see the Invitation to Tender contained on the PCS-Tender project relevant to this procurement and the other Procurement Documents for further information.

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-007876](#)

---

## **Section V. Award of contract**

### **Contract No**

04-22

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

3 November 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Chubb Fire & Security Limited

Chubb House, Shadsworth Road

Blackburn

BB1 2PR

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £15,000,000

---

**Section VI. Complementary information**

**VI.3) Additional information**

Scotland Excel as a central purchasing body, is procuring this framework on behalf of the following contracting authorities (and successor bodies):

- the 32 local authorities in Scotland listed at <http://www.scotland-excel.org.uk/home/aboutus/Ourmembers/Local-authorities.aspx>;

- Tayside Contracts;

- Scotland Excel associate members, listed at <http://www.scotland-excel.org.uk/home/Aboutus/Ourmembers/Associate-members.aspx> ,

- Any integration authority, or other bodies, established pursuant to the Public Bodies (Joint Working) (Scotland) Act 2014; and, Telecare Service Providers (as noted in the 04-22 Information and Instructions document).

The above is subject to each contracting authority entering into and maintaining a relevant membership agreement or other access agreement with Scotland Excel.

(SC Ref:751252)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Court of Session

Parliament Square

Edinburgh

EH1 1RQ

Country

United Kingdom

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

An economic operator that suffers, or risks suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015 (SSI 2015/446) (as amended) may bring proceedings in the Sheriff Court or the Court of Session.