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Tender

Window Cleaning Services

London and Quadrant Housing Trust

F02: Contract notice

Notice identifier: 2023/S 000-035078

Procurement identifier (OCID): ocds-h6vhtk-041d5f

Published 28 November 2023, 1:57pm

Section I: Contracting authority

I.1) Name and addresses

London and Quadrant Housing Trust

29 – 35 West Ham Lane

Stratford

E15 4PH

Contact

Adrian Uden - Procurement

Email

groupprocurement@lqgroup.org.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.lqgroup.org.uk/>

Buyer's address

<https://www.in-tendhost.co.uk/lqsupplychainmanagement.aspx/Home>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.in-tendhost.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.in-tendhost.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Window Cleaning Services

Reference number

Head Office 00001678

II.1.2) Main CPV code

- 90000000 - Sewage, refuse, cleaning and environmental services

II.1.3) Type of contract

Services

II.1.4) Short description

L and Q is seeking suitably experienced suppliers to fulfil its window cleaning services across its estates. The scope of the services will be split into 2 x Lots (Lot 1 - South / Lot 2 - North) L and Q seeks to maintain the high standard and quality of external window cleaning across its estate, and is aiming for an economic, high quality window cleaning service with a stable workforce and effective supervision. Cost will therefore be only one element in the overall assessment of tenders. An output specification for scheduled cleaning of all windows outside of all L and Q residential buildings is attached to the ITT and this will include: • External windows and externally facing glass on doors, where specified. • Porches / canopies. • External and internal windowsills and frames. • Residential balcony glass, external surface. • Panelling around main entrances. • Building manifestations and signage. • Internal and external atriums.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 90000000 - Sewage, refuse, cleaning and environmental services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

London and South East England

II.2.4) Description of the procurement

L&Q seeks to maintain the high standard and quality of external window cleaning across its estate, and is aiming for an economic, high quality window cleaning service with a stable workforce and effective supervision. Cost will therefore be only one element in the overall assessment of tenders. An output specification for scheduled cleaning of all windows outside of all L&Q residential buildings is attached to the ITT Additional works will be required All external windows shall be cleaned as set out in the Cleaning Frequency schedule For smaller buildings, the use of Water Fed Pole Systems is the recognised method of window cleaning for this contract. For larger buildings within the estate, rope access / abseiling methods are used

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £4,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

30 September 2024

End date

29 September 2031

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Available to SME's and Window Cleaning Professional's

III.1.2) Economic and financial standing

List and brief description of selection criteria

60% Quality and 40% Price

Minimum level(s) of standards possibly required

Professional qualifications and standards as listed in the ITT

III.1.3) Technical and professional ability

List and brief description of selection criteria

SQ will shortlist 6 x bidders for ITT stage

Minimum level(s) of standards possibly required

As per ITT

III.2) Conditions related to the contract

III.2.1) Information about a particular profession

Execution of the service is reserved to a particular profession

Reference to the relevant law, regulation or administrative provision

Window Cleaning - as per ITT

III.2.2) Contract performance conditions

As per KPI's in ITT

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 January 2024

Local time

11:59am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 5 July 2024

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

L and Q

Stratford

Country

United Kingdom