This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/035071-2023">https://www.find-tender.service.gov.uk/Notice/035071-2023</a>

Not applicable

# **ICT Managed Services**

Merseyside Waste Disposal Authority

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-035071

Procurement identifier (OCID): ocds-h6vhtk-041d51

Published 28 November 2023, 1:39pm

# Section I: Contracting authority/entity

### I.1) Name and addresses

Merseyside Waste Disposal Authority

7 th Floor, No. 1 Mann Island

Liverpool

**L3 1BP** 

#### Contact

Nicola Hodge

#### **Email**

Procurement@mersevsidewda.gov.uk

### **Telephone**

+44 1512551444

### Country

**United Kingdom** 

#### **NUTS** code

UKD7 - Merseyside

### Internet address(es)

Main address

https://www.merseysidewda.gov.uk/

Buyer's address

https://www.mytenders.co.uk/search/Search\_AuthProfile.aspx?ID=AA43115

# **Section II: Object**

### II.1) Scope of the procurement

### II.1.1) Title

**ICT Managed Services** 

### II.1.2) Main CPV code

• 72222300 - Information technology services

#### II.1.3) Type of contract

Services

### II.1.4) Short description

We are seeking a highly experienced supplier to provide a comprehensive IT service provision covering the following key elements:

- 1) Provision of new network, WiFi and security controls to support the main office
- 2) Provision of replacement end-user computing devices and tablets (Windows based laptop PCs)
- 3) Microsoft licensing

- 4) Migration of servers/services from existing hardware and software with an existing provider to cloud based services
- 5) Build of Windows based devices, including packaging and deployment of software
- 6) Provision of appropriate boundary controls for Windows based devices
- 7) Application build and/or migration to replace aging in-house software
- 8) Hosting and security of public facing interactive website elements
- 9) Unified communications
- 10) Mobile security controls
- 11) Project/programme management
- 12) Technical resources to enact the change and migrate to the new service
- 13) Ongoing 1st, 2nd and 3rd line operational support for all our IT
- 14) Provision of comprehensive backups

# **Section VI. Complementary information**

## VI.6) Original notice reference

Notice number: 2023/S 000-035057

# **Section VII. Changes**

## VII.1) Information to be changed or added

### VII.1.2) Text to be corrected in the original notice

Section number

IV.2.2

Place of text to be modified

Time limit

Instead of
Date
15 January 2024
Local time
11:00am
Read
Date
22 January 2024
Local time
11:00am
Section number
IV.2.6
Place of text to be modified
Minimum time frame during which the tenderer must maintain the tender
Instead of
Date
11 March 2024
Read
Date
18 March 2024
VII.2) Other additional information
Rescheduled