This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/035071-2023">https://www.find-tender.service.gov.uk/Notice/035071-2023</a>

Not applicable

## **ICT Managed Services**

Merseyside Waste Disposal Authority

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-035071

Procurement identifier (OCID): ocds-h6vhtk-041d51

Published 28 November 2023, 1:39pm

## **Section I: Contracting authority/entity**

#### I.1) Name and addresses

Merseyside Waste Disposal Authority

7 th Floor, No. 1 Mann Island

Liverpool

L31BP

#### Contact

Nicola Hodge

#### **Email**

Procurement@merseysidewda.gov.uk

#### **Telephone**

+44 1512551444

#### Country

**United Kingdom** 

#### **NUTS** code

UKD7 - Merseyside

#### Internet address(es)

Main address

https://www.merseysidewda.gov.uk/

Buyer's address

https://www.mytenders.co.uk/search/Search AuthProfile.aspx?ID=AA43115

## **Section II: Object**

## II.1) Scope of the procurement

#### II.1.1) Title

**ICT Managed Services** 

## II.1.2) Main CPV code

• 72222300 - Information technology services

## II.1.3) Type of contract

Services

### II.1.4) Short description

We are seeking a highly experienced supplier to provide a comprehensive IT service provision covering the following key elements:

- 1) Provision of new network, WiFi and security controls to support the main office
- 2) Provision of replacement end-user computing devices and tablets (Windows based laptop

PCs)

3) Microsoft licensing

4) Migration of servers/services from existing hardware and software with an existing

provider to cloud based services

5) Build of Windows based devices, including packaging and deployment of software

6) Provision of appropriate boundary controls for Windows based devices

7) Application build and/or migration to replace aging in-house software

8) Hosting and security of public facing interactive website elements

9) Unified communications

10) Mobile security controls

11) Project/programme management

12) Technical resources to enact the change and migrate to the new service

13) Ongoing 1st, 2nd and 3rd line operational support for all our IT

14) Provision of comprehensive backups

## **Section VI. Complementary information**

## VI.6) Original notice reference

Notice number: <u>2023/S 000-035057</u>

# **Section VII. Changes**

Date

vii.i) information to be changed or added
VII.1.2) Text to be corrected in the original notice
Section number
IV.2.2
Place of text to be modified
Time limit
Instead of
Date
15 January 2024
Local time
11:00am
Read
Date
22 January 2024
Local time
11:00am
Section number
IV.2.6
Place of text to be modified
Minimum time frame during which the tenderer must maintain the tender
Instead of

11 March 2024

Read

Date

18 March 2024

# VII.2) Other additional information

Rescheduled