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Tender

National Cancer Patient Experience Survey 2025-2029

NHS England

F02: Contract notice

Notice identifier: 2024/S 000-035061

Procurement identifier (OCID): ocds-h6vhtk-04b24d

Published 29 October 2024, 3:42pm

Section I: Contracting authority

I.1) Name and addresses

NHS England

7-8 Wellington Place

Leeds

LS1 4AP

Contact

Jacqueline Powell

Email

england.commercialqueries@nhs.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

National Cancer Patient Experience Survey 2025-2029

Reference number

C283380

II.1.2) Main CPV code

- 79311000 - Survey services

II.1.3) Type of contract

Services

II.1.4) Short description

National Cancer Patient Experience Survey 2025-2029

II.1.5) Estimated total value

Value excluding VAT: £3,081,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79311000 - Survey services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Leeds

II.2.4) Description of the procurement

The 2025-29 contract will include survey design; data collection; receiving and managing responses, and producing outputs. The survey currently uses a 'mixed mode' methodology with questionnaires sent by post alongside information about how to complete the questionnaire online. NHS England are interested in updating the survey methodology to encourage online completion, maximise response rate and/or address non-response bias. Suppliers will be encouraged to suggest methodologies which achieve this.

The current survey results are actively used by providers, Cancer Alliances and charities to identify where care is working well and how NHS cancer services across England can be improved. The survey supports the objectives set out in "Achieving world-class cancer outcomes: a strategy for England 2015-2020" and the NHS Long Term Plan Implementation Framework.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £3,081,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

69

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

28 November 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 1 March 2025

IV.2.7) Conditions for opening of tenders

Date

28 November 2024

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

High Court

The Strand

London

WC2A 2LL

Country

United Kingdom