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Contract

Integrated Urgent Care Service (DAP C)

NHS

F03: Contract award notice

Notice identifier: 2025/S 000-035060

Procurement identifier (OCID): ocids-h6vhtk-05535e

Published 25 June 2025, 1:09pm

Section I: Contracting authority

I.1) Name and addresses

NHS

Phoenix House, Christopher Martin Road

Basildon

SS14 3HG

Contact

NHS Mid and South Essex Integrated Care Board

Email

kevin.edwards@attain.co.uk

Telephone

+44 2034356590

Country

United Kingdom

Region code

UKH3 - Essex

NHS Organisation Data Service

QH8

Internet address(es)

Main address

<https://www.midandsouthessex.ics.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Integrated Urgent Care Service (DAP C)

Reference number

ACE-0837-2025-MSE

II.1.2) Main CPV code

- 85121200 - Medical specialist services

II.1.3) Type of contract

Services

II.1.4) Short description

This notice is intended to communicate that NHS Mid and South Essex ICB (herein referred to as the 'Authority') intends to award a contract to an existing provider, under the Provider Selection Regime DAP C process.

The decision to award the contract via Direct Award Process C is based on the provider's established capability, proven track record, and alignment with system priorities. The provider is currently delivering the service to a satisfactory standard and continues to meet all quality, performance, and governance requirements. They are an established organisation operating both locally and regionally, with a demonstrable ability to maintain continuity of care and respond to evolving system needs.

Awarding the contract through this process supports service stability, avoids disruption to patient care, and enables ongoing collaboration with a provider that is embedded within the local system. The provider's willingness to innovate and expand provision in response to demand further supports the rationale for a direct award in line with the objectives of the PSR.

The contract will commence on 8th July 2025 and expire on the 3rd January 2027. The value of the contract is £28m.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £28,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85110000 - Hospital and related services

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

Main site or place of performance

Mid and South Essex

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 100

Price - Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by midnight on the 7th July 2025. This contract has not yet formally been awarded: this notice serves as an intention to award under the PSR.

Written Representations should be sent to kevin.edwards@attain.co.uk

The decision makers for award in this instance are the Mid and South Essex ICB Executive Board.

All potential conflicts of interest were managed in accordance with the ICB's Declaration of Interests Policy and related governance procedures. All relevant parties are required to declare any actual or perceived conflicts, and appropriate steps be taken to record, review, and manage them in line with national guidance. No conflicts were identified during the process.

The contract is from 8th July 2025 to 3rd January 2027. The total contract value over the term is £28,000,000

The Contracting Authority is intending to award the contract to an existing provider following a direct award process C. The existing provider is satisfying the requirements of the original contract. The provider has been assessed against the criteria specified for this DAP C process, and the supplier meets the requirements specified, and it is expected that they will satisfy the requirements of the new contract.

The incumbent provider is currently meeting contractual requirements in line with the service specification. All five key criteria were assigned equal weighting of 20%, reflecting the balanced importance of each in the context of the service being commissioned.

For clarity the key criteria and weights are as follows:

key criteria 1. Quality and innovation - 20%

key criteria 2. Value - 20%

key criteria 3. Integration, collaboration and service sustainability - 20%

key criteria 4. Improving access, reducing health inequalities and facilitating choice - 20%

key criteria 5. Social value - 20%

The basic selection criteria were assessed through a structured review of the provider's financial standing, technical capability, regulatory compliance, and service track record. These assessments confirmed the provider's suitability and capacity to deliver against the contract requirements. The incumbent provider is currently meeting contractual requirements in line with the service specification. This approach ensured a holistic assessment across integration and sustainability, access and inequality reduction, service quality, social value, and alignment with local and national priorities.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Title

Integrated Urgent Care Service (DAP C)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 June 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

INTEGRATED CARE 24 LTD

Kingston House, The Long Barrow, Orbital Park

Ashford, Kent

TN24 0GP

Country

United Kingdom

NUTS code

- UKJ44 - East Kent

Companies House

03193182

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £28,000,000

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by midnight on the 7th July 2025. This contract has not yet formally been awarded: this notice serves as an intention to award under the PSR.

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VI.4) Procedures for review

VI.4.1) Review body

NHS Mid and South Essex Integrated Care Board

Phoenix House, Christopher Martin Road

Basildon

SS14 3HG

Email

kevin.edwards@attain.co.uk

Telephone

+44 2034356590

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

NHS Mid and South Essex Integrated Care Board

Phoenix House, Christopher Martin Road

Basildon

SS14 3HG

Email

kevin.edwards@attain.co.uk

Telephone

+44 2034356590

Country

United Kingdom