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Tender

## **ICT Managed Services**

Merseyside Waste Disposal Authority

F02: Contract notice

Notice identifier: 2023/S 000-035057

Procurement identifier (OCID): ocids-h6vhtk-041d51

Published 28 November 2023, 12:26pm

The closing date and time has been changed to:

**22 January 2024, 11:00am**

See the [change notice](#).

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Merseyside Waste Disposal Authority

7 th Floor, No. 1 Mann Island

Liverpool

L3 1BP

### **Contact**

Nicola Hodge

### **Email**

[Procurement@merseysidewda.gov.uk](mailto:Procurement@merseysidewda.gov.uk)

**Telephone**

+44 1512551444

**Country**

United Kingdom

**NUTS code**

UKD7 - Merseyside

**Internet address(es)**

Main address

<https://www.merseysidewda.gov.uk/>

Buyer's address

[https://www.mytenders.co.uk/search/Search\\_AuthProfile.aspx?ID=AA43115](https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA43115)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.mytenders.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.mytenders.co.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Other activity

Waste Disposal

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

ICT Managed Services

#### **II.1.2) Main CPV code**

- 72222300 - Information technology services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

We are seeking a highly experienced supplier to provide a comprehensive IT service provision covering the following key elements:

- 1) Provision of new network, WiFi and security controls to support the main office
- 2) Provision of replacement end-user computing devices and tablets (Windows based laptop PCs)
- 3) Microsoft licensing
- 4) Migration of servers/services from existing hardware and software with an existing provider to cloud based services
- 5) Build of Windows based devices, including packaging and deployment of software
- 6) Provision of appropriate boundary controls for Windows based devices
- 7) Application build and/or migration to replace aging in-house software
- 8) Hosting and security of public facing interactive website elements
- 9) Unified communications
- 10) Mobile security controls

11) Project/programme management

12) Technical resources to enact the change and migrate to the new service

13) Ongoing 1st, 2nd and 3rd line operational support for all our IT

14) Provision of comprehensive backups

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48800000 - Information systems and servers
- 48810000 - Information systems
- 51610000 - Installation services of computers and information-processing equipment
- 72267100 - Maintenance of information technology software
- 72267200 - Repair of information technology software
- 51612000 - Installation services of information-processing equipment
- 72250000 - System and support services
- 72253000 - Helpdesk and support services
- 72253200 - Systems support services
- 72261000 - Software support services

#### **II.2.3) Place of performance**

NUTS codes

- UKD7 - Merseyside

Main site or place of performance

Merseyside

#### **II.2.4) Description of the procurement**

We are seeking a highly experienced supplier to provide a comprehensive IT service provision covering the following key elements:

- 1) Provision of new network, WiFi and security controls to support the main office
- 2) Provision of replacement end-user computing devices and tablets (Windows based laptop PCs)
- 3) Microsoft licensing
- 4) Migration of servers/services from existing hardware and software with an existing provider to cloud based services
- 5) Build of Windows based devices, including packaging and deployment of software
- 6) Provision of appropriate boundary controls for Windows based devices
- 7) Application build and/or migration to replace aging in-house software
- 8) Hosting and security of public facing interactive website elements
- 9) Unified communications
- 10) Mobile security controls
- 11) Project/programme management
- 12) Technical resources to enact the change and migrate to the new service
- 13) Ongoing 1st, 2nd and 3rd line operational support for all our IT
- 14) Provision of comprehensive backups

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

As detailed in Tender Documents

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

See Tender Documentation

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

15 January 2024

Local time

11:00am

Changed to:

Date

22 January 2024

Local time

11:00am

See the [change notice](#).

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 11 March 2024



#### **IV.2.7) Conditions for opening of tenders**

Date

22 January 2024

Local time

1:00pm

Place

Liverpool

Information about authorised persons and opening procedure

As per MWDA policy

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### **Section VI. Complementary information**

#### **VI.1) Information about recurrence**

This is a recurrent procurement: No

#### **VI.3) Additional information**

NOTE: To register your interest in this notice and obtain any additional information please visit the myTenders Web Site at

[https://www.mytenders.co.uk/Search/Search\\_Switch.aspx?ID=230847](https://www.mytenders.co.uk/Search/Search_Switch.aspx?ID=230847).

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

[https://www.mytenders.co.uk/sitehelp/help\\_guides.aspx](https://www.mytenders.co.uk/sitehelp/help_guides.aspx).

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(MT Ref:230847)

#### **VI.4) Procedures for review**

##### **VI.4.1) Review body**

Public Procurement Review Service

Cabinet Office

London

Email

[publicprocurementreview@cabinetoffice.gov.uk](mailto:publicprocurementreview@cabinetoffice.gov.uk)

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>