

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/035057-2023>

Tender

ICT Managed Services

Merseyside Waste Disposal Authority

F02: Contract notice

Notice identifier: 2023/S 000-035057

Procurement identifier (OCID): ocds-h6vhtk-041d51

Published 28 November 2023, 12:26pm

The closing date and time has been changed to:

22 January 2024, 11:00am

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

Merseyside Waste Disposal Authority

7 th Floor, No. 1 Mann Island

Liverpool

L3 1BP

Contact

Nicola Hodge

Email

Procurement@merseysidewda.gov.uk

Telephone

+44 1512551444

Country

United Kingdom

NUTS code

UKD7 - Merseyside

Internet address(es)

Main address

<https://www.merseysidewda.gov.uk/>

Buyer's address

https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA43115

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.mytenders.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.mytenders.co.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

Waste Disposal

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ICT Managed Services

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

We are seeking a highly experienced supplier to provide a comprehensive IT service provision covering the following key elements:

- 1) Provision of new network, WiFi and security controls to support the main office
- 2) Provision of replacement end-user computing devices and tablets (Windows based laptop PCs)
- 3) Microsoft licensing
- 4) Migration of servers/services from existing hardware and software with an existing provider to cloud based services
- 5) Build of Windows based devices, including packaging and deployment of software
- 6) Provision of appropriate boundary controls for Windows based devices
- 7) Application build and/or migration to replace aging in-house software
- 8) Hosting and security of public facing interactive website elements
- 9) Unified communications
- 10) Mobile security controls

11) Project/programme management

12) Technical resources to enact the change and migrate to the new service

13) Ongoing 1st, 2nd and 3rd line operational support for all our IT

14) Provision of comprehensive backups

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48800000 - Information systems and servers
- 48810000 - Information systems
- 51610000 - Installation services of computers and information-processing equipment
- 72267100 - Maintenance of information technology software
- 72267200 - Repair of information technology software
- 51612000 - Installation services of information-processing equipment
- 72250000 - System and support services
- 72253000 - Helpdesk and support services
- 72253200 - Systems support services
- 72261000 - Software support services

II.2.3) Place of performance

NUTS codes

- UKD7 - Merseyside

Main site or place of performance

Merseyside

II.2.4) Description of the procurement

We are seeking a highly experienced supplier to provide a comprehensive IT service provision covering the following key elements:

- 1) Provision of new network, WiFi and security controls to support the main office
- 2) Provision of replacement end-user computing devices and tablets (Windows based laptop PCs)
- 3) Microsoft licensing
- 4) Migration of servers/services from existing hardware and software with an existing provider to cloud based services
- 5) Build of Windows based devices, including packaging and deployment of software
- 6) Provision of appropriate boundary controls for Windows based devices
- 7) Application build and/or migration to replace aging in-house software
- 8) Hosting and security of public facing interactive website elements
- 9) Unified communications
- 10) Mobile security controls
- 11) Project/programme management
- 12) Technical resources to enact the change and migrate to the new service
- 13) Ongoing 1st, 2nd and 3rd line operational support for all our IT
- 14) Provision of comprehensive backups

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

As detailed in Tender Documents

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

See Tender Documentation

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

15 January 2024

Local time

11:00am

Changed to:

Date

22 January 2024

Local time

11:00am

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 11 March 2024

IV.2.7) Conditions for opening of tenders

Date

22 January 2024

Local time

1:00pm

Place

Liverpool

Information about authorised persons and opening procedure

As per MWDA policy

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the myTenders Web Site at

https://www.mytenders.co.uk/Search/Search_Switch.aspx?ID=230847.

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

https://www.mytenders.co.uk/sitehelp/help_guides.aspx.

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(MT Ref:230847)

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>