

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/035046-2022>

Contract

## **HM COASTGUARD VOLUNTEER OPERATIONAL MANAGEMENT SYSTEM (SAAS)**

Maritime and Coastguard Agency

F03: Contract award notice

Notice identifier: 2022/S 000-035046

Procurement identifier (OCID): ocids-h6vhtk-034fc0

Published 12 December 2022, 11:41am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Maritime and Coastguard Agency

Spring Place, 105 Commercial Road

Southampton

SO15 1EG

#### **Email**

[contracts@mcga.gov.uk](mailto:contracts@mcga.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/maritime-and-coastguard-agency>

Buyer's address

<https://www.gov.uk/government/organisations/maritime-and-coastguard-agency>

#### **I.4) Type of the contracting authority**

Ministry or any other national or federal authority

#### **I.5) Main activity**

Other activity

Maritime Safety and Standards. HM Coastguard.

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

HM COASTGUARD VOLUNTEER OPERATIONAL MANAGEMENT SYSTEM (SAAS)

Reference number

TCA 3/7/1278

#### **II.1.2) Main CPV code**

- 72500000 - Computer-related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

HM Coastguard requires a 'Software as a Service' (SaaS) solution to maintain and manage CRS Activity records. Records include training records, records of rescues undertaken including actions/decisions taken, secure patient/casualty record storage, records of routine maintenance on station being undertaken.

The solution must be capable of allowing Coastguard Rescue Officers to be submit expenses.

The system must provide administration tools for key MCA personnel to be able to construct our own data capture forms, create new planner event types and assign business rules around remuneration.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £288,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

HM Coastguard requires a 'Software as a Service' (SaaS) solution to maintain and manage CRS Activity records. Records include training records, records of rescues undertaken including actions/decisions taken, secure patient/casualty record storage, records of routine maintenance on station being undertaken.

Some CRS Activity (such as rescues, training, patrols etc) allows Coastguard Rescue Officers (volunteers) to submit expenses such as time, hours and some minor receipted expenses. The solution must be capable of allowing Coastguard Rescue Officers to be submit expenses. These expenses will be triaged and approved by either an administrative officer or where required by a member of the local management team. Approved expenses are then exported to the MCA payroll provider who will process remuneration into bank/building societies.

The system must provide administration tools for key MCA personnel to be able to construct our own data capture forms, create new planner event types and assign business rules around remuneration.

To view the tender documents and submit your bid, please visit the Department for Transport's procurement portal using this link: <https://dft.app.jaggaer.com> and navigate to ITT number 980.

#### **II.2.5) Award criteria**

Cost criterion - Name: Price / Weighting: 30

Cost criterion - Name: Quality / Weighting: 70

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-018712](#)

---

## **Section V. Award of contract**

### **Contract No**

TCA 3/7/1278

### **Title**

HM COASTGUARD VOLUNTEER OPERATIONAL MANAGEMENT SYSTEM

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

22 November 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Bellwade Ltd

Newport

PO30 5WB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £288,000

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Maritime and Coastguard Agency

Southampton

SO15 1EG

Email

[contracts@mcga.gov.uk](mailto:contracts@mcga.gov.uk)

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/maritime-and-coastguard-agency>

#### **VI.4.2) Body responsible for mediation procedures**

Maritime and Coastguard Agency

Spring Place, 105 Commercial Road

Southampton

SO15 1EG

Email

[contracts@mcga.gov.uk](mailto:contracts@mcga.gov.uk)

Country

United Kingdom