

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/035032-2025>

Tender

Legal Case Management System Software

London Borough of Hackney

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-035032

Procurement identifier (OCID): ocds-h6vhtk-05534b

Published 25 June 2025, 12:19pm

Scope

Reference

DN724761

Description

Hackney Council seeks a software solution to manage legal casework documentation within its Legal Services Department.

The ideal system should include standard features and specified bespoke features and must ensure data migration compatibility with both Microsoft and Google systems.

For full details and application instructions, refer to the ITT and supporting documents.

To apply for this opportunity suppliers should visit the London Tenders Portal (<https://www.londontenders.org>) and search for the Tender: Legal Case Management System Software, Reference # DN724761.

Total value (estimated)

- £500,000 excluding VAT
- £600,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 22 September 2025 to 4 December 2028
- 3 years, 2 months, 13 days

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKI41 - Hackney and Newham

Participation

Technical ability conditions of participation

Technical requirements

Submission

Tender submission deadline

25 July 2025, 12:00pm

Submission address and any special instructions

visit <https://www.londontenders.org/> and search for the tender number DN0724761

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

27 August 2025

Award criteria

| Name | Type | Weighting |
|-------------------|---------|-----------|
| Quality Questions | Quality | 80% |

| Name | Type | Weighting |
|------------------|---------|-----------|
| Price Submission | Price | 15% |
| Social Value | Quality | 5% |

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

London Borough of Hackney

- Public Procurement Organisation Number: PRZC-5592-DDDV

Hackney Service Centre, 1 Hillman Street

Hackney

E8 1DY

United Kingdom

Contact name: Mr Brian Clark

Telephone: +44 2083563000

Email: brian.clark@hackney.gov.uk

Website: <http://www.hackney.gov.uk>

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - sub-central government