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Contract

Direct Payment Services

London Borough of Croydon

F03: Contract award notice

Notice identifier: 2025/S 000-035012

Procurement identifier (OCID): ocds-h6vhtk-04cffa

Published 25 June 2025, 11:48am

Section I: Contracting authority

I.1) Name and addresses

London Borough of Croydon

Bernard Weatherill House, 8 Mint Walk

Croydon

CR0 1EA

Email

procurement@croydon.gov.uk

Country

United Kingdom

NUTS code

UKI62 - Croydon

Internet address(es)

Main address

www.croydon.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Direct Payment Services

Reference number

LBC/TN/401

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Croydon ("the Council") is awarding a contract for the provision of a Direct Payment service. The full scope of the contract requirements are provided in the Service Specification, which formed part of the Tender Documents. The Contract is for a period of 10 years (the "Term"). This procurement was carried out in line with the open procurement process detailed within the PCR 2015. The required Services were procured via a competitive tendering process run electronically via the Croydon Tenders Portal. (in-tendhost.co.uk).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,289,900

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI62 - Croydon

II.2.4) Description of the procurement

The London Borough of Croydon is awarding a contract for the provision of a Direct Payment service. This procurement was carried out in line with the open procurement process detailed within the PCR 2015.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-001230](#)

Section V. Award of contract

Contract No

LBC/TN/401

Title

Direct Payment Single Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 June 2025

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Kingston Centre for Independent Living Ltd

River Reach 31-35 High Street Kingston upon Thames

Surrey

KT1 1LF

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

06240260

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,289,900

Total value of the contract/lot: £2,289,900

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Value excluding VAT: £546,900

Proportion: 33 %

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

HM Courts and Tribunal Service

London

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

HM Courts and Tribunal Service

London

Country

United Kingdom