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Not applicable

Integrated Urgent Care

NHS Suffolk and North East Essex ICB

F14: Notice for changes or additional information

Notice identifier: 2025/S 000-035009

Procurement identifier (OCID): ocds-h6vhtk-04a34b

Published 25 June 2025, 11:45am

Section I: Contracting authority/entity

I.1) Name and addresses

NHS Suffolk and North East Essex ICB

Aspen House, Stephenson Road, Severalls Business Park

COLCHESTER

CO49QR

Contact

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United Kingdom

Region code

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NHS Organisation Data Service

QJG

Internet address(es)

Main address

<https://suffolkandnortheastessex.icb.nhs.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Integrated Urgent Care

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The IUC contract in Suffolk and North East Essex is provided by Practice Plus Group (PPG). The contract expires on 31st October 2025, having been extended by two years. No further options to extend the existing contract are available.

The IUC contract includes our 111 service, Clinical Advice Service (CAS) and Out of Hours (OoH). All elements of the contract are delivered directly by PPG with the exception of the OoH service in East and West Suffolk, which is provided via a sub-contracting arrangement with the Suffolk GP Federation (SGPF).

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2024/S 000-030861](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.2) Other additional information

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. This contract has now been formally awarded using direct award process C.

This is a two-year contract with no option for extension. The contract will start on 1 November 2026, expiring on 31 October 2028. The annual contract value is £16,137,883 notwithstanding standard NHS uplift to be applied in the second year of the contract.