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Not applicable

Non-Emergency Patient Transport Service

NHS SUFFOLK AND NORTH EAST ESSEX INTEGRATED CARE BOARD

F14: Notice for changes or additional information

Notice identifier: 2025/S 000-035007

Procurement identifier (OCID): ocids-h6vhtk-045a0c

Published 25 June 2025, 11:39am

Section I: Contracting authority/entity

I.1) Name and addresses

NHS SUFFOLK AND NORTH EAST ESSEX INTEGRATED CARE BOARD

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United Kingdom

Region code

UKH14 - Suffolk

NHS Organisation Data Service

QJG

Internet address(es)

Main address

<https://suffolkandnortheastsex.icb.nhs.uk/>

Buyer's address

<https://in-tendhost.co.uk/snee-icb/aspx/Home>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Non-Emergency Patient Transport Service

Reference number

WSCCG - 00000108

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The NHS Suffolk and North East Essex Integrated Care Board are issuing this tender in connection with the competitive procurement of Non-Emergency Patient Transport Services. The scope of the service will include assessment of eligibility, call handling, booking and the provision of safe non-emergency patient transport to eligible patients. The commissioners are looking to establish a contract for five (5) years with a potential extension period of up to five (5) years.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2025/S 000-011101](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.2) Other additional information

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. This contract has now been formally awarded using the competitive process.

The Contract will be for a term of 60 months (five years), with the possibility of extending the term for a period of 60 additional months (five years) beyond the initial contracted duration by agreement between the Authority and the Provider. The service is due to start on the 1st April 2026 with the first term ending on 31st March 2031, and the extension period would run from 1st April 2031 until 31st March 2036.

The anticipated aggregate contract value is £139,616,350.00 across the potential 10 years, but this figure is subject to the tender process.