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Contract

National Air Ambulance Service for The Scottish Ambulance Service

Scottish Ambulance Service

F03: Contract award notice

Notice identifier: 2022/S 000-034980

Procurement identifier (OCID): ocds-h6vhtk-038c65

Published 9 December 2022, 4:30pm

Section I: Contracting authority

I.1) Name and addresses

Scottish Ambulance Service

National Headquarters, Gyle Square, South Gyle Crescent

Edinburgh

EH12 9EB

Email

danielle.welsh@nhs.scot

Telephone

+44 01313140090

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.scottishambulance.com>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00393

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

National Air Ambulance Service for The Scottish Ambulance Service

Reference number

SAS/2022/639

II.1.2) Main CPV code

- 60443000 - Air-rescue services

II.1.3) Type of contract

Services

II.1.4) Short description

The procurement of a national air ambulance service for the Scottish Ambulance Service.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 34710000 - Helicopters, aeroplanes, spacecraft and other powered aircraft
- 35112000 - Rescue and emergency equipment
- 35612500 - Search and rescue helicopters
- 35613000 - Unmanned aerial vehicles
- 60424120 - Hire of helicopters with crew
- 60440000 - Aerial and related services
- 34711110 - Fixed-wing aircrafts
- 60424110 - Hire of fixed-wing aircraft with crew
- 34711300 - Piloted aircraft
- 34711400 - Special-purpose aircraft
- 34700000 - Aircraft and spacecraft

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

Scotland - National Service

II.2.4) Description of the procurement

The Scottish Ambulance Service ("the Service") provides a national air ambulance service to all of Scotland and its islands. This is the only wholly publicly funded air ambulance service in the United Kingdom and provides an invaluable resource to the public of Scotland.

Scotland presents a challenging environment for air ambulance operators. Factors to be

considered include:

- Varied terrain.
- Potentially severe weather conditions.
- Longer hours of darkness in winter.
- Limited and varying airport capabilities and hours of operation.
- Future island transport provisions including ferries and airport developments or changes.
- Recognition of the Government targets on sustainability and carbon neutral.
- National planning of specialist services for example thrombectomy and major trauma.

The aims of the procurement are to deliver an innovative, sustainable, resilient and value for money air ambulance service that can respond to changes in service delivery requirements whilst maintaining a high quality care and experience for the patients and public of Scotland.

The future contract is expected to encompass the following elements including but not limited to:

1. The aircraft fleet must be capable of reaching all of Scotland's population. The rotary aircraft must have 24/7 Helicopter Emergency Medical Service (HEMS) capability and all aircraft must act as a suitable transport platform for the personnel and equipment associated with our adult, paediatric and neonatal critical care transport and retrieval teams (ScotSTAR).
2. Provision of aircraft hangarage in order to ensure 24/7 availability of aircraft during inclement weather.
3. Provision of maintenance & backup. All planned and reactive maintenance must be carried out in Scotland. Backup aircraft to be provided to the same specification as core aircraft.
4. Provision of 24/7 engineering support.
5. Provision of adequate base facilities for clinical staff. e.g., provision of Ops Room space, lockers and parking facilities etc., In addition, meeting room/training room and overnight accommodation (where necessary) for on-call clinical staff.
6. Provision of air crew member training (e.g., Technical Crew Member training for

HEMS).

7.Provision of compliant radio communications system. The aircraft must be capable of compliance with the current Airwave communications system (if this is still in operation at contract commencement), and also compliance with the future Emergency Services Network (ESN) system

8. Provision of on-going monitoring of service provision by way of regular contract monitoring meetings.

9. The Service will provide the clinical staffing. The aircraft, flight crew (pilots), estate & facilities and engineering support will be provided by the successful contractor(s) on a managed service basis.

10. The successful contractor(s) shall support a variety of air ambulance missions; ranging from hospital discharges through to pre-hospital helicopter emergency calls and critical care transfers.

II.2.5) Award criteria

Quality criterion - Name: Quality Ratio / Weighting: 70%

Cost criterion - Name: Cost Ratio / Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive dialogue

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 022-191512](#)

Section V. Award of contract

Contract No

SAS/2022/639

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.3) Additional information

(SC Ref:716493)

VI.4) Procedures for review

VI.4.1) Review body

Edinburgh Sheriff Court

Edinburgh

Country

United Kingdom