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Tender

Northern Ambulance Alliance (NAA) Common CAD (Computer Aided Dispatch) system

Yorkshire Ambulance Authority NHS Trust

F02: Contract notice

Notice identifier: 2022/S 000-034926

Procurement identifier (OCID): ocds-h6vhtk-038c3d

Published 9 December 2022, 12:50pm

Section I: Contracting authority

I.1) Name and addresses

Yorkshire Ambulance Authority NHS Trust

Units 2 and 3, Trinity Business Park, Turner Way

Wakefield

WF2 8EE

Contact

Robert Langthorne

Email

robert.langthorne@nhs.net

Telephone

+44 7517549768

Country

United Kingdom

Region code

UKE45 - Wakefield

Internet address(es)

Main address

<https://www.yas.nhs.net>

Buyer's address

<https://www.yas.nhs.net>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Northern Ambulance Alliance (NAA) Common CAD (Computer Aided Dispatch) system

Reference number

YAS 53 2022_23

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Yorkshire Ambulance Service NHS Trust is the contracting authority (the “Authority”) for the appointment of a single supplier to a framework (the “Framework”) on behalf of the NAA Common CAD project. NAA consists of the four Ambulance Services covering the North of England and East Midlands ie North West Ambulance Service NHS Trust, Yorkshire Ambulance Service NHS Trust, East Midlands Ambulance Service NHS Trust, and North East Ambulance Service NHS Foundation Trust.

This is a collaborative procurement between Yorkshire Ambulance Service NHS Trust, North West Ambulance Service NHS Trust and East Midlands Ambulance Service NHS Trust (together the “Participating NAA Trusts”) for the provision of a Common CAD solution. The Framework is to be available to the Participating NAA Trusts referenced above and any other in-scope organisation (as set out below at section VI.3).

To apply for this opportunity please register on ATAMIS portal <https://health-family.force.com/s/Welcome>

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKE - Yorkshire and the Humber

II.2.4) Description of the procurement

The procurement involves the establishment of a framework with one (1) single economic operator.

The NAA Common CAD Framework will comprise CAD services for three Service Lines (ie 999, 111, and Patient Transport Services) each capable of being called off independently or in any permutation at differing times, with associated infrastructure, delivery, development, support, and training services.

The Framework contract is for a duration of seven (7) years. Individual call offs can be up to ten (10) years, with optional 3 x 12 month extensions. The intention of the Participating NAA Trusts referenced above is to call off each of the Service Lines for which they will contract from the Framework for an initial period of 10 years plus optional extensions of up to a total of 3 years.

The Authority seeks to determine the most economically advantageous tender through an evaluation against both price and quality criteria. The Authority holds no preference with regards to the service delivery architecture (such as cloud, hosted, on premise) and will evaluate all submissions based on the criteria specified within the procurement documentation in order to realise the project's aims and objectives.

The project's aims and objectives are detailed in the procurement documentation, available as described herein, and encompass the realisation of benefits including improved service efficiency and patient care from cross organisation and cross Service Line interoperability. The associated Framework and call-off contracts will allow a route to contract that presents an assured and transparent methodology and structure.

To apply for this opportunity please register on, or visit our ATAMIS procurement portal <https://health-family.force.com/s/Welcome>

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement

documents

II.2.6) Estimated value

Value excluding VAT: £240,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

84

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

List and brief description of selection criteria

Selection criteria as stated in the procurement documentation

III.1.3) Technical and professional ability

List and brief description of selection criteria

As stated in the procurement documentation

Minimum level(s) of standards possibly required

As stated in the procurement documentation

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 March 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 30 August 2023

IV.2.7) Conditions for opening of tenders

Date

3 March 2023

Local time

12:00pm

Place

<https://health-family.force.com/s/Welcome>

Information about authorised persons and opening procedure

Electronic opening

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

An interested parties conference will take place virtually via MS Teams on 15/12/22 at 9-11am GMT. The link to the conference can be obtained by contacting vas.naa@nhs.net. The Authority will present an overview of the invitation to tender ("ITT") and provide an opportunity for clarification questions. Any such questions will be logged and responses will subsequently be circulated to all Tenderers via the Atamis portal as soon as possible after the conference. It should be noted that this is not intended to exclude any subsequent requests for clarification which will be resolved by the clarification process described in the procurement documentation.

Tenderers who submit a valid Tender will be expected to deliver an in person presentation and demonstration following submission. Tenderers must notify the Authority of their intention to bid and consequently the request for a presentation and demonstration session by 20/1/2023. Following receipt of an intention to bid, the Tenderer will be notified of provisional details of timings, venue and attendees for the presentation and demonstration session, to be confirmed following receipt of a valid Tender.

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Strand

London

WC2A 2LL

Email

website.enquiries@judiciary.gsi.gov.uk

Country

United Kingdom

Internet address

<https://www.justice.gov.uk/>

VI.4.2) Body responsible for mediation procedures

Yorkshire Ambulance Authority NHS Trust

Units 2 and 3, Trinity Business Park, Turner Way

Wakefield

WF2 8EE

Country

United Kingdom

Internet address

<https://www.yas.nhs.net>