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Tender

Technology Enabled Care Services (TECS)

Kent County Council

F02: Contract notice

Notice identifier: 2022/S 000-034925

Procurement identifier (OCID): ocds-h6vhtk-038c3c

Published 9 December 2022, 12:46pm

Section I: Contracting authority

I.1) Name and addresses

Kent County Council

County Hall

Maidstone

ME14 1XQ

Email

bu@kent.gov.uk

Telephone

+44 3000414141

Country

United Kingdom

Region code

UKJ4 - Kent

Internet address(es)

Main address

<http://www.kent.gov.uk>

Buyer's address

<http://www.kent.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Opportunities/Index?p=8691483f-2f3d-e711-80e1-005056b64545&v=1>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Opportunities/Index?p=8691483f-2f3d-e711-80e1-005056b64545&v=1>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Technology Enabled Care Services (TECS)

Reference number

DN622805

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

Technology Enabled Care will underpin our future care and support delivery and is critical to the Authority's vision for the social care and health landscape in Kent. The Technology Enabled Care Service will harness the potential benefits of digital technology to promote independent living and optimise a person's outcomes.

Since March 2022, KCC has worked with a Partner to trial the principles of a Technology Enabled Care Service in a build and test project which operated in the East Kent area. The build and test has delivered excellent learning opportunities and understanding of the full potential associated to technology, and has informed the service specification for our county-wide Technology Enabled Care Service. In addition, we have undertaken market engagement throughout August and during September held 121 meetings with providers to work through key questions, all in which have informed the specification. The draft specification was shared with the market for comment during October. There has been a co-production group working with us to design the service, specification and will play a key role in the procurement and implementation of the service.

II.1.5) Estimated total value

Value excluding VAT: £53,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

Kent County Council are looking to commission a suitably qualified Partner to deliver its innovative new Technology Enabled Care Service. The contract will be awarded for 5 years with option to extend for a further 2 years. The service will form a cornerstone of the delivery of KCC's Adult Social Care approach, Making a Difference every Day (MADE), which seeks to drive consistent, high quality, person-centred and innovative support.

KCC now wishes to appoint a Partner who will lead the implementation of the county-wide Technology Enabled Care Service, incorporating the delivery of a mobilisation from existing service provision, delivery of a wide range of digital technologies and apps, culture change management, utilising data and benefits realisation. The chosen Partner will work in a co-production approach with KCC and Kent residents to design and implement a service which aligns to our MADE approach.

The contract has been estimated at the value for adult social care however during the contract term it is expected that there will be opportunities with Health, Children's and District Councils to grow the service. We will consider consortia or where a lead Partner subcontracts and encourage Partners to consider working with SMEs.

In the first instance, Partners can register an interest and to obtain additional information via the portal. Submissions are due via the Kent Business Portal by 9 January 2023. Please allow adequate time for uploading documents and to dispatch the electronic responses well in advance of the closing tie to avoid last minute problems.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

84

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.5) Information about negotiation

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 January 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Kent County Council

Kent

Country

United Kingdom