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Tender

SOL - Carers Of All Ages 2025

Solihull Metropolitan Borough Council

F02: Contract notice

Notice identifier: 2025/S 000-034905

Procurement identifier (OCID): ocids-h6vhtk-0552fd

Published 25 June 2025, 9:00am

Section I: Contracting authority

I.1) Name and addresses

Solihull Metropolitan Borough Council

The Council House, Manor Square, Solihull B91 3QB

Solihull

B91 3QB

Email

procteam@solihull.gov.uk

Country

United Kingdom

NUTS code

UKG32 - Solihull

Internet address(es)

Main address

www.solihull.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/csw-jets.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SOL - Carers Of All Ages 2025

Reference number

SOL - 21554

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council is re-tendering its Carers of All Ages service. The Carer Support Service provides support to all carers who need assistance to manage their unpaid carer role. The current service provides support to people who have various needs in respect of their wellbeing to enable them to continue with their role as unpaid carers. This is an open access service that carers can self-refer when they have need. Referrals can also come from the Adult and Children's Directorates.

II.1.5) Estimated total value

Value excluding VAT: £2,740,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85310000 - Social work services
- 85320000 - Social services

II.2.3) Place of performance

NUTS codes

- UKG32 - Solihull

II.2.4) Description of the procurement

The Council is re-tendering its Carers of All Ages service. The Carer Support Service provides support to all carers who need assistance to manage their unpaid carer role. The current service provides support to people who have various needs in respect of their wellbeing to enable them to continue with their role as unpaid carers. This is an open access service that carers can self-refer when they have need. Referrals can also come from the Adult and Children's Directorates.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

up to 4 year extension options

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Refer to tender documents.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

14 July 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

14 July 2025

Local time

12:00pm

Place

Solihull MBC

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Solihull Metropolitan Borough Council

Solihull

Country

United Kingdom