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Award

## **Clinical Support Hub Mobile Resource Pilot**

NHS Wales Shared Services Partnership (NWSSP) - Procurement Services

F15: Voluntary ex ante transparency notice

Notice identifier: 2024/S 000-034897

Procurement identifier (OCID): ocds-h6vhtk-04b1f3

Published 28 October 2024, 3:37pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NHS Wales Shared Services Partnership (NWSSP) - Procurement Services

Procurement Services, 4-5 Charnwood Court, Heol Billingsley, Parc Nantgarw,

Cardiff

CF15 7QZ

#### **Contact**

Emma Lane

#### **Email**

[emma.lane@wales.nhs.uk](mailto:emma.lane@wales.nhs.uk)

#### **Telephone**

+44 02921501375

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.procurement.wales.nhs.uk>

Buyer's address

[http://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](http://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Clinical Support Hub Mobile Resource Pilot

Reference number

CAV-VEA (24-25) 102

**II.1.2) Main CPV code**

- 85143000 - Ambulance services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The NHS Wales Shared Services Partnership, hosted by Velindre NHS Trust are acting on behalf of NHS Wales Executive's Strategic Programme for Urgent and Emergency Care who are seeking to establish a service to support the management of patients by the Clinical Support Hub (CSH) and located within the regional areas covered by the CSH.

**II.1.6) Information about lots**

This contract is divided into lots: No

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £180,000

**II.2) Description****II.2.2) Additional CPV code(s)**

- 85143000 - Ambulance services

**II.2.3) Place of performance**

NUTS codes

- UKL - Wales

**II.2.4) Description of the procurement**

The Strategic Programme for Urgent and Emergency Care are seeking to establish a 12 month pilot for a support contract which would carry out observations and assessments. This would enable the Clinical Support Hub (CSH) to manage more cases more appropriately saving time and resource for traditional UPC OOH services. The pilot provider are able to visit patients in their own homes and in care homes and there is also an option to have a wheelchair-enabled car that can transport patients either to hospital, if required, or to an out of hours base. An example of the activities under the Clinical Support Hub Mobile Resource Pilot are;

1. 12 lead ECG for interpretation by a Clinician

2. Taking bloods and transporting to laboratory
3. Urine dip
4. Weighing patients
5. Patient transport to UPC base
6. Support to pull cases from the 111 PEQ (stack)
7. Support direct admission
8. Patient follow up to monitor /update observations

The proposed pilot will cover the three CSH: Vantage Point House (East), Thanet house (West), and Ty Elwy (North), with two cars for North and West Wales to take account of the geography, thereby covering the whole of Wales. The service would be in place for 10 hours per day on Saturdays/Sundays and 8 hours on Bank holidays.

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The support offered by St John's has already been tried and tested by WAST and Health Boards and the offer can be flexed to include the management of falls in line with a Falls Response Framework and associated pathways if appropriate.

St John's has capacity to provide 2 vehicles along with the equipment and personnel who have the medical training, qualifications and capability to run a 12 month pilot scheme which is anticipated to commence mid November 2024 in time for supporting winter pressures. The pilot will be evaluated to understand if there have been any clear outcomes to providing this additional support and if successful, funding may be allocated for future requirement and therefore, there will be a new procurement process for a longer term arrangement.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract/concession**

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

28 October 2024

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

St John Ambulance Cymru

Priory House, Beignon Close

Cardiff

CF245PB

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession: £180,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The contract value referred to within this notice is estimated figure for the contract to allow for flexibility in support provision.

Please note that should you have any queries from the 29th October to the 4th November 2025, you can also contact;

Chris Squires, Procurement Business Manager

Telephone: 02921500806

Email: [christopher.squires@wales.nhs.uk](mailto:christopher.squires@wales.nhs.uk)

(WA Ref:145613)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

London

Country

United Kingdom

Internet address

<http://www.procurement.wales.nhs.uk>

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

NHS Wales Shared Services Partnership on behalf of NHS Wales Executive will allow a minimum 10 calendar day standstill period between notifying the award decision and awarding the contract.